

# Pecyn Dogfennau



Mark James LLM, DPA, DCA  
Prif Weithredwr,  
Chief Executive,  
Neuadd y Sir, Caerfyrddin. SA31 1JP  
County Hall, Carmarthen. SA31 1JP

DYDD IAU, 11 EBRILL 2019

**AT: HOLL AELODAU'R PWYLLGOR CRAFFU GOFAL  
CYMDEITHASOL AC IECHYD**

YR WYF DRWY HYN YN EICH GALW I FYNYCHU CYFARFOD  
O'R **PWYLLGOR CRAFFU GOFAL CYMDEITHASOL AC IECHYD**  
SYDD I'W GYNNAL YN **SIAMBR A RHAG-YSTAFELL, - 3 HEOL  
SPILMAN, CAERFYRDDIN. SA31 1LE. AM 10.00 YB AR DYDD  
MERCHER, 17EG EBRILL, 2019** ER MWYN CYFLAWNI'R  
MATERION A AMLINELLIR AR YR AGENDA ATODEDIG.

*Mark James* DYB

**PRIF WEITHREDWR**



**AILGYLCHWCH OS GWELWCH YN DDA**

Swyddog Democrataidd:	Emma Bryer
Ffôn (Llinell Uniongyrchol):	01267 224029
E-bost:	ebryer@sirgar.gov.uk
Cyf:	AD016-001

# PWYLLGOR CRAFFU GOFAL CYMDEITHASOL AC IECHYD 14 AELOD

## GRŴP PLAID CYMRU – 7 AELOD

- |    |            |                            |
|----|------------|----------------------------|
| 1. | Cynghorydd | Kim Broom                  |
| 2. | Cynghorydd | Karen Davies               |
| 3. | Cynghorydd | Tyssul Evans               |
| 4. | Cynghorydd | Jean Lewis                 |
| 5. | Cynghorydd | Emlyn Schiavone            |
| 6. | Cynghorydd | Gwyneth Thomas [Cadeirydd] |
| 7. | Cynghorydd | Dorian Williams            |

## GRŴP LLAFUR – 5 AELOD

- |    |            |                               |
|----|------------|-------------------------------|
| 1. | Cynghorydd | Rob Evans                     |
| 2. | Cynghorydd | Amanda Fox                    |
| 3. | Cynghorydd | Gary Jones                    |
| 4. | Cynghorydd | Ken Lloyd                     |
| 5. | Cynghorydd | Eilydd i'w hysbysu gan y Grŵp |

## GRŴP ANNIBYNNOL – 2 AELOD

- |    |            |                                 |
|----|------------|---------------------------------|
| 1. | Cynghorydd | Sue Allen                       |
| 2. | Cynghorydd | Ieuan Wyn Davies [Is-Cadeirydd] |

# AGENDA

1. YMDDIHEURIADAU AM ABSENOLDEB
2. DATGANIADAU O FUDDIANNAU PERSONOL GAN GYNNWYS UNRHYW CHWIPIAU PLEIDIAU A RODDIR MEWN YMATEB I UNRHYW EITEM AR YR AGENDA
3. CWESTIYNAU GAN Y CYHOEDD (NID OEDD DIM WEDI DOD I LAW)
4. GWASANAETHAU A CHYMORTH I BLANT A PHOBL IFANC SYDD Â PHROBLEMAU IECHYD MEDDWL 5 - 16
5. GWASANAETH EIRIOLAETH RHANBARTHOL 17 - 22
6. ADRODDIAD MONITRO CYLLIDEB CYFALAF A REFENIW 2018/19 23 - 42
7. ADRODDIAD MONITRO PERFFORMIAD - CWARTER 3 - 1AF EBRILL I'R 31AIN O RHAGFYR 2018 43 - 54
8. STRATEGAETH GORFFORAETHOL 2018-23 - DIWEDDARIAD DRAFFT MEHEFIN 2019 55 - 126
9. Y CYNG. R. EVANS - CAIS AM EITEM AR AGENDA'R PWYLLGOR CRAFFU - GWASANAETH FFLEBOTOMI YSBYTY'R TYWYSOG PHILIP 127 - 130
10. DIWEDDARAF AM WEITHREDIADAU AC ATGYFEIRIADAU'R PWYLLGOR CRAFFU GOFAL CYMDEITHASOL AC IECHYD 131 - 136
11. EITEMAU AR GYFER Y DYFODOL 137 - 138
12. LLOFNODI YN GOFNOD CYWIR COFNODION Y CYFARFOD A GYNHALIWDYD AR 23AIN IONAWR, 2019 139 - 144

Mae'r dudalen hon yn wag yn fwriadol

**DYDDIAD: 17 EBRILL, 2019**

**PWNC :**

**GWASANAETHAU A CHYMORTH I BLANT A PHOBL IFANC SYDD Â PHROBLEMAU IECHYD MEDDWL**

**Y Pwrpas:**

Mae'r adroddiad hwn yn rhoi trosolwg ar yr ystod o wasanaethau sydd ar gael ar hyn o bryd i bobl ifanc sydd â phroblemau emosiynol ac iechyd meddwl, ac mae'n amlinellu cynlluniau'r dyfodol i wella sut mae gwasanaethau a chymorth yn cael eu cydlynu.

**Ystyried y materion canlynol a chyflwyno sylwadau arnynt:**

- Y gwasanaethau presennol ar gyfer cefnogi plant a phobl ifanc sydd â phroblemau salwch meddwl.
- Y cynllun i ddatblygu aml-strategaeth a chynllun cyflawni sy'n canolbwyntio ar atal ac ymyrraeth gynnar.

**Y Rhesymau:**

**Er gwybodaeth i'r pwyllgor**

**Angen cyfeirio'r mater at y Bwrdd Gweithredol / Cyngor er mwyn gwneud penderfyniad:  
NAC OES**

**YR AELOD O'R BWRDD GWEITHREDOL SY'N GYFRIFOL AM Y PORTFFOLIO:-**

**Y Cyng. J. Tremlett (Deiliad y Portffolio Gofal Cymdeithasol ac Iechyd)**

**Y Gyfarwyddiaeth**

**Cymunedau**

**Enw Pennaeth y Gwasanaeth:**

**Avril Bracey**

**Awdur yr Adroddiad:**

**Avril Bracey**

**Swydd:**

**Pennaeth Iechyd Meddwl ac  
Anabledau Dysgu**

**Rhifau ffôn:**

**01267 228092**

**Cyfeiriadau E-bost:**

[ABracey@sirgar.gov.uk](mailto:ABracey@sirgar.gov.uk)

# SOCIAL CARE & HEALTH SCRUTINY COMMITTEE

DATE: 17<sup>TH</sup> APRIL, 2019

## SERVICES AND SUPPORT FOR CHILDREN AND YOUNG PEOPLE WITH MENTAL HEALTH ISSUES

This report provides an insight into many of the existing services across the Council and from partner organisations, this list is not exhaustive and there are many other third sector services that offer support and advice to young people experiencing distress.

What has been evident whilst gathering information for this report is the critical role of early intervention for children and young people who are experiencing emotional difficulties. Furthermore, organisations and services need to work together to ensure that there is a collaborative approach to prevention and early intervention.

Addressing these issues is directly linked to the goals in the Wellbeing of Future Generations Act 2015 and the Social Services and Wellbeing (Wales) Act 2014, namely early intervention and prevention, integration, collaboration, involving people and long term planning.

Early intervention can prevent more serious mental ill health in later life and addressing problems early can have a positive effect on the social and educational attainment of young people. It can also give us the opportunity to intervene and prevent further issues developing or continuing into adulthood.

We have set up a multi -agency forum to develop a strategy and delivery plan to address mental health and wellbeing issues in children and young people. Initially we are focussing on what is already in existence to support young people and to identify the gaps. This task will commence with a stakeholder workshop in the summer term which will inform the priorities in our delivery plan.

It is suggested that a further report is presented to Scrutiny at the end of the year to provide an update on this very important area of work.

DETAILED REPORT ATTACHED ?

YES



**EICH CYNGOR arleinamdani**  
[www.sirgar.llyw.cymru](http://www.sirgar.llyw.cymru)

**YOUR COUNCIL doitonline**  
[www.carmarthenshire.gov.wales](http://www.carmarthenshire.gov.wales)

## IMPLICATIONS

I confirm that other than those implications which have been agreed with the appropriate Directors / Heads of Service and are referred to in detail below, there are no other implications associated with this report :

Signed: **Avril Bracey**

**Head of Mental Health & Learning Disabilities**

Policy, Crime & Disorder and Equalities	Legal	Finance	ICT	Risk Management Issues	Staffing Implications	Physical Assets
<b>NONE</b>	<b>NONE</b>	<b>NONE</b>	<b>NONE</b>	<b>NONE</b>	<b>NONE</b>	<b>NONE</b>

## CONSULTATIONS

I confirm that the appropriate consultations have taken in place and the outcomes are as detailed below

Signed: **Avril Bracey**

**Head of Mental Health & Learning Disabilities**

**1. Local Member(s)**

None

**2. Community / Town Council**

None

**3. Relevant Partners**

Hywel Dda University Health Board

Child and Adolescent Mental Health service (CAMHS Service)

Education and Children's Service Department

**4. Staff Side Representatives and other Organisations**

None

**Section 100D Local Government Act, 1972 – Access to Information  
List of Background Papers used in the preparation of this report:**

**THESE ARE DETAILED BELOW**

Title of Document	File Ref No.	Locations that the papers are available for public inspection
Mind Over Matter Report (2018)		<a href="https://www.assembly.wales/laid%20documents/cr-ld11522/cr-ld11522-e.pdf">https://www.assembly.wales/laid%20documents/cr-ld11522/cr-ld11522-e.pdf</a>
The Children's Commissioner's 2015-16 Annual Report		<a href="https://www.childcomwales.org.uk/wp-content/uploads/2017/10/A-Year-of-Change-CCFW-Annual-Report.pdf">https://www.childcomwales.org.uk/wp-content/uploads/2017/10/A-Year-of-Change-CCFW-Annual-Report.pdf</a>
Talk to Me 2 Strategy		<a href="https://gweddill.gov.wales/docs/dhss/publications/150716strategyen.pdf">https://gweddill.gov.wales/docs/dhss/publications/150716strategyen.pdf</a>
Wellbeing of Future Generations Act 2015		<a href="http://www.legislation.gov.uk/anaw/2015/2/contents/enacted">http://www.legislation.gov.uk/anaw/2015/2/contents/enacted</a>
Social Services and Wellbeing (Wales) Act 2014		<a href="https://www.legislation.gov.uk/anaw/2014/4/contents">https://www.legislation.gov.uk/anaw/2014/4/contents</a>
NHS <i>Together for Children and Young People Programme</i>		<a href="http://www.wales.nhs.uk/documents/framework%20for%20action.pdf">http://www.wales.nhs.uk/documents/framework%20for%20action.pdf</a>
The curriculum review programme <i>Successful Futures</i>		<a href="https://gov.wales/sites/default/files/publications/2018-03/successful-futures-a-summary-of-professor-graham-donaldsons-report.pdf">https://gov.wales/sites/default/files/publications/2018-03/successful-futures-a-summary-of-professor-graham-donaldsons-report.pdf</a>

**REPORT OF THE DIRECTOR OF COMMUNITIES**  
**SOCIAL CARE & HEALTH SCRUTINY COMMITTEE**  
**17<sup>TH</sup> APRIL, 2019**

**SERVICES AND SUPPORT FOR CHILDREN AND YOUNG PEOPLE WITH  
MENTAL HEALTH ISSUES**

<b>Head of Service &amp; Designation/Report Author</b>  <b>Avril Bracey</b>  <b>Head of Mental Health &amp; Learning Disabilities</b>	<b>Directorate</b>  <b>Communities</b>	<b>Telephone No.</b>  <b>01267 228092</b>
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### **Context/Purpose**

In 2018, colleagues from HDUHB attended Scrutiny Committee to provide information on the programme to transform Mental Health Services. The programme is now at implementation stage with local authorities, third sector organisations, those who use services and their carers working together to deliver a new model of service. The report was well received, but Scrutiny Members were keen to learn what services are available to support young people who are experiencing mental health issues.

### **Support for young people with mental health issues.**

This report provides an overview of the range of services currently available for young people with emotional and mental health issues and outlines future plans to improve the coordination of services and support.

### **Hywel Dda UHB Specialist Child and Adolescent Mental Health service (S- CAMHS)**

Specialist CAMHS provides both mental health services for children, adolescents and their families which are community-based consisting of multi-disciplinary teams and the provision of specialist services which are coordinated and provided from a central base. The aim of the S-CAMHS service is to improve the emotional well-being, mental health and psychological well-being of all children and young people. This is achieved by promoting positive mental health and well-being, reducing risk, building resilience and ensuring the delivery of needs led services which are coordinated, responsive and accessible. There will be a continued focus on prevention, early intervention and the identification of needs, ensuring capacity in targeted and specialist services for those who require them.

The workforce comprises of a multidisciplinary range of professionals trained in a range of therapeutic interventions and the ethos of the service is psychologically focused with the emphasis on ensuring the right service at the right time every time.

The service operates a Single Point of Contact ((SPoC) which provides a single route to process all referrals and obtain advice to all patients referred to our Child and Adolescent Mental Health Services. In addition the service is able to provide a timely response for advice and coordination in urgent situations. All referrals received by S-CAMHS will be screened by the named practitioner for the locality team on a daily basis and a risk assessment undertaken on the information received as to whether the referral would be classed as routine or urgent.

## **Local Primary Mental Health Support Services**

The Local Primary Mental Health Support Services (LPMHSS) for children and young people is provided by specialist CAMHS workers who provide a range of functions and services that support and work alongside non-mental health professionals to meet the needs of young people at risk of developing, or experiencing mild to moderate mental health problems in their community. The service provides early intervention, short term interventions, mental health assessments, self-harm assessments and interventions, routine follow ups, reviews and advice to professionals.

There are a number of jointly commissioned services across both the Health Board and the Local Authority to meet the identified needs of the local population. Service Level Agreements are in place with a number of services including:

- Youth Offending Services
- Children's Continuing Care Team
- Substance Misuse Treatment and Prescribing Service
- Childrens Bereavement Service

## **Tonic Surf programme**

Tonic Surf is an innovative project developed by S-CAMHS in partnership with West Wales Action for Mental Health (WWAMH) and Walk on Water Surf School.

Tonic Surf received the accolade of being named the Hywel Dda University Health Board Charity of the Year in 2015 for its innovative approach to providing pro social activities for vulnerable children and young people within the Health Board footprint.

Tonic Surf is a therapeutic programme utilising the beautiful coast that we have on our doorstep and within S-CAMHS 10 clients from the 3 counties were offered to attend a 6 week pilot surf therapy programme. The pilot surf programme included clients from across the three counties of the Health Board. There were male and females in attendance, age ranged from 14 through to 18 although referrals would have been accepted for younger children if deemed suitable. Hywel Dda University Health Board S-CAMHS was the first in Wales to provide a Surf Therapy Programme. A key aim of the programme was to provide clients with an interest/hobby that can be easily accessible to them following the end of the programme. In addition to clients accessing this programme, there is scope for the supporting staff to be trained by the surf school so that future programmes can be provided 'in-house' by S-CAMHS staff.

A key aspect of the evaluation was to demonstrate that the pilot programme produced significant mental and physical health benefits with clients reporting significant improvements in many domains. Goal Based Outcomes (GBOs) was the measure used to assess the impact of

the therapeutic intervention, with reports indicating; improvements in mood; reduction in thoughts of self-harm and suicidal ideation; improvements in social anxiety and improved self-esteem. In addition, the benefit of regular exercise for people with mental health problems is well known with a vast empirical evidence base. Feedback has demonstrated improvements in mood, reduction in thoughts of self-harm and suicidal ideation and improvements in social anxiety and improved self-esteem. Tonic Surf has evidenced that being part of a group with a common purpose and having fun can be a wonderful alternative. The following comment is from a young person who accessed the programme:

*“I was involved in Tonic Surf within Specialist CAMHS. I really enjoyed this experience because it helped me feel more confident in how I look and helped me push off any bad thoughts. It also helped me to enjoy myself and helped me become less anxious. I became happier and looked forward to every session and every session was a laugh and great fun. All the instructors were great and helped me to stick at it and not give up”*

## **Community Crisis Assessment and Treatment Team (CATT)**

Following additional funding in 2015 a proposal was agreed to increase support to the current Specialist CAMHS Services by supplementing the current 9-5 service provision and extending the service to include out of hours and weekend provision. The service provides intensive home treatment and support for young people in a mental health crisis.

## **Suicide and Self Harm**

In 2009 Welsh Government published Talk to Me, a five year national action plan to reduce suicide and self-harm in Wales. A review of progress undertaken in 2012 by Public Health Wales found that although good progress had been made, the inclusion of a large number of supporting actions in the plan was felt to have reduced focus on delivering actions specific to suicide and self-harm prevention.

The review contained a series of recommendations. One was that action should be taken to enhance the involvement of health boards, local authorities and a broad range of other organisations named in Talk to Me. Following the review the Minister for Health and Social Services asked the National Advisory Group to Welsh Government (chaired by Professor Ann John, Swansea University) on suicide and self-harm prevention to redraft the plan. The finalised strategy and action plan, Talk to Me 2 was launched in July 2015 and relates to the period 2015-2020. The strategy has six key objectives:

- Further improve awareness, knowledge and understanding of suicide and self-harm amongst the public, individuals who frequently come into contact with people at risk of suicide and self-harm and professionals in Wales.
- Deliver appropriate responses to personal crises, early intervention and management of suicide and self-harm.
- Provide information and support for those bereaved or affected by suicide and self – harm.
- Support the media in responsible reporting and portrayal of suicide and suicidal behaviour.
- Reduce access to the means of suicide.

- Continue to promote and support learning, information, monitoring systems and research to improve on understanding of suicide and self-harm in Wales and guide actions.

## Regional Implementation

Three regional fora have been established to support implementation; North Wales, Mid and South West Wales, South East Wales. These fora have been charged with developing a regional suicide and self-harm prevention strategy. The Head of Service for Mental Health and Learning Disability in Carmarthenshire assumed the Chair responsibilities for the Mid and South West Wales forum in October 2017, a draft strategy has been produced which reflects the objectives in the national strategy and also identifies regional priorities.

It is expected that local plans will be delivered in local authority areas and a number of local plans are already being developed via local delivery groups. Carmarthenshire has already established a sub-regional multi agency group which is developing a delivery plan. There has been a significant increase in the incidences in self-harm in children and young people. Early intervention and prevention in relation to suicide and self-harm in young people is therefore a priority for the group.

## Education and Children's Services Department

Recent media attention has focused on a crisis in children's mental health and the importance of mental health and wellbeing in education. Teachers increasingly find themselves dealing with a growing number of pupils who experience mental health problems

In Wales the Children's Commissioner's 2015-16 Annual Report recommended 'The curriculum review programme *Successful Futures* should work closely with the NHS *Together for Children and Young People Programme* to promote evidence-based, whole school approaches to healthy relationships, mental health and wellbeing'

The following summary highlights some of the initiatives in the Council's Education and Children's department to illustrate that mental health and wellbeing in young people has a significant profile and there is a focus to intervene and prevent these issues escalating into adulthood.

The National 'Mind over Matter' report which has called for a step change in mental health and emotional support Carmarthenshire Education and Children's department is drafting a wellbeing strategy for schools. The views of young people re wellbeing is being sought, following on from the Carmarthenshire Youth Conference in November 2018.

A wellbeing plan for schools is being developed.

## Behaviour Support Community Team

This is an outreach service that schools can contact for training support or make individual referrals. Current behaviour support services are being remodelled to implement a four phase model of behaviour and wellbeing support in the Local Authority which includes:

- Providing a range of training for all schools to be able to deliver a quality programme of wellbeing support that is available in every school for all children across Carmarthenshire
- Programmes that are delivered in schools are around safe relationships, anti-bullying, problem solving, self-esteem, positive relationships, motivation, relaxation
- Promote the wellbeing of our staff in schools and services to ensure that their needs are met to fulfil the changing curriculum and the increasingly complex and demanding role of supporting behaviour and wellbeing of our young learners.
- Schools in Carmarthenshire have been provided with the GL Assessment Emotional Literacy Assessment and Intervention book and software from Southampton Psychology Service. This is available in two age ranges 7-11 and 11-16. This enables schools to produce Individual programmes for their learners based on qualitative data and scores on self-awareness, self-regulation, motivation, empathy and social skills.
- Schools have been requested to provide their provision maps so that what schools are doing can be collated and consistently delivered in every school in Carmarthenshire

## Pupil referral Units

The local authority currently has three Pupil Referral Units supporting young people who demonstrate social, emotional and behavioural difficulties.

- **BRO TYWI** - supports young primary aged learners to manage their behaviour and return to mainstream.
- **CARMARTHENSIRE SECONDARY TEACHING AND LEARNING CENTRE (CSTLC)**– Supports pupils aged between 11-16 years old
- **CANOLFAN Y GORS** – supports pupils aged between 11 – 16 years demonstrating significant anxiety and diagnosed emotional and mental health issues.
- **EDUCATION and CHILD PSYCHOLOGY SERVICE** Schools receive support, advice and guidance from the service including school based counselling and family therapy.
- **CYNYDD PROGRAMME** European funded provision which provides support to those young people who require an alternative provision to their mainstream and part of the positive outcomes measure emotional wellbeing scores using self-efficacy models.
- **FAMILIES FIRST** Offer a range of services that include parenting support, youth work, domestic abuse support, family engagement, young carers.

**Health and Wellbeing Strategy for Looked After Children ( 2019)** This outlines Carmarthenshire County Council's commitment to actively support the wellbeing of care experienced children and care leavers in line with implementing our corporate parenting responsibilities. Supporting children's wellbeing is a collaborative requirement to work together to improve the physical, emotional, economic, social, environmental and cultural wellbeing of our children. This vision and commitment is embedded in the Corporate Parenting Strategy.

**Carmarthenshire Carers Service (Support for Young Carers)** The Carers Educational Years (CEY) Project is core funded by BBC Children In Need and has supported over 180 young carers aged 5-18 years by providing 1:1 support to address any issues or concerns they may have as a result of their caring responsibilities. They hold regular groups in Llanelli, Carmarthen and Llandybie to offer fun play opportunities for children to enable them to have time out from their caring responsibilities. In addition, during weekends and school holidays, they offer activities such as day trips and residential opportunities to ensure that young carers have the same experiences as their peers.

**Substance Misuse Team** Part of the role of the consultant social worker within the adult substance misuse team has included a focus on the transition of young people into adult services. The consultant social worker attends the Risk Management and Transition Meeting, which includes the under 18 substance misuse services (Choices (generic service) and YSS (criminal justice service)). There is also representation from Cam Nessa Youth service and the dual diagnosis CAMHS worker. It is an opportunity to identify young people who are approaching 18 and support their move to an adult service team. This can include signposting to services, information sharing with relevant agencies or face to face appointments and case work.

The consultant social worker leads the transition meeting which brings together services involved in substance misuse and relevant agencies for young people and adults. It has allowed sharing good practice, information and shared challenges there are ongoing links with the Young Carers team and the hidden harm work, which supports young people affected by parental/sibling substance use.

## **Young People with Autism**

Since the Social Services and Wellbeing (Wales) Act 2014 there has been an increased demand for assessment of young people with Autism. As a result a specific social work post within the transition team has been established to create additional capacity and develop expertise in working with young people with autism, particularly those who have Asperger's Syndrome and High Functioning Autism (HFA).

Alongside this, the role of the Autism Spectrum Disorder (ASD) development worker has been reviewed and will now focus on supporting local authority staff to have an increased awareness of autism through specialist training, advice and support. They will also coordinate and deliver local awareness raising events in Carmarthenshire each year.

Many autistic individuals fall between eligibility for mental health and learning disability services and so cannot access emotional, behavioural, low level mental health and life skills support. Welsh Government has committed £13 million up to 2021 to develop an Integrated Autism Service across Wales. This service delivered by Hywel Dda University Health Board became operational in West Wales in March 2019.

## Next Steps

This report provides an insight into many of the existing services across the Council and from partner organisations, this list is not exhaustive and there are many other third sector services that offer support and advice to young people experiencing distress.

What has been evident whilst gathering information for this report is the critical role of early intervention for children and young people who are experiencing emotional difficulties. Furthermore, organisations and services need to work together to ensure that there is a collaborative approach to prevention and early intervention.

Addressing these issues is directly linked to the goals in the Wellbeing of Future Generations Act 2015 and the Social Services and Wellbeing (Wales) Act 2014, namely early intervention and prevention, integration, collaboration, involving people and long term planning.

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We have set up a multi -agency forum to develop a strategy and delivery plan to address mental health and wellbeing issues in children and young people. Initially we are focussing on what is already in existence to support young people and to identify the gaps. This task will commence with a stakeholder workshop in the summer term which will inform the priorities in our delivery plan.

It is suggested that a further report is presented to Scrutiny at the end of the year to provide an update on this very important area of work.

Mae'r dudalen hon yn wag yn fwriadol

## PWYLLGOR CRAFFU – GOFAL CYMDEITHASOL AC IECHYD DYDDIAD: 17 EBRILL 2019

### Y PWNC: GWASANAETH EIRIOLAETH RHANBARTHOL

#### Y Pwrpas:

Mae'r papur hwn yn darparu gwybodaeth am y gwaith sy'n cael ei wneud i ddatblygu gwasanaeth eiriolaeth rhanbarthol a gynhyrchir ar y cyd; cefndir a chyd-destun strategol a deddfwriaethol y gwaith hwn; a'r gwaith ymgysylltu sydd wedi ei gomisiynu i gefnogi datblygiad gwasanaeth eiriolaeth rhanbarthol a gynhyrchir ar y cyd. Mae'r comisiynwyr ar fin gwneud cais am dendrau ar gyfer peilota'r gwasanaeth yng Ngheredigion, a bydd y gwaith o werthuso'r rheiny yn sail i cyflwyno'r gwasanaeth rhanbarthol i Sir Gaerfyrddin a Sir Benfro.

#### Ystyried y materion canlynol a chyflwyno sylwadau arnynt:

- Datblygu gwasanaeth eiriolaeth rhanbarthol ar gyfer Gorllewin Cymru.

#### Y Rhesymau: Er gwybodaeth i'r pwyllgor

Angen cyfeirio'r mater at y Bwrdd Gweithredol / Cyngor er mwyn gwneud penderfyniad:  
NAC OES

#### YR AELOD O'R BWRDD GWEITHREDOL SY'N GYFRIFOL AM Y PORTFFOLIO:-

Y Cyng. J. Tremlett (Deiliad y Portffolio Gofal Cymdeithasol ac Iechyd)

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# SOCIAL CARE & HEALTH SCRUTINY COMMITTEE

## 17<sup>TH</sup> APRIL 2019

### REGIONAL ADVOCACY SERVICE

#### BRIEF SUMMARY OF PURPOSE OF REPORT

The Regional Integrated Commissioning and Preventions Board on behalf of the West Wales Regional Partnership Board has been leading on the development of a Regional Advocacy Service, the design for which has been co-produced between Commissioners from the 3 local Authorities and Health, Advocacy Providers and informed by engagement with service users.

There are a number of requirements under the Social Services and Wellbeing Wales Act and the Regulation and Inspection Act 2016 in relation to advocacy. Regional commissioning has been identified as a priority of the regional partnership board. (Part 9 SS&WB Wales Act); In addition, Local authorities are required to provide or arrange **preventative services** (Section 15, SS&WB Wales Act). This included advocacy services.

Advocacy provision also needs to be reviewed in light of future changes in advocacy standards linked to the 3<sup>rd</sup> phase of the Regulation and Inspection of Social Care (Wales) Act which comes into force in April 2019. However, the Welsh Government position has changed and there are no plans for the regulation of adult advocacy in the imminent future.

Currently the 3 local authorities have their own separate advocacy commissioning arrangements. Carmarthenshire County Council commissions specialist advocacy i.e. for people with learning disabilities, mental health, dementia and carers. Carmarthenshire currently contract with Carmarthenshire People First and with Eiriol. Ceredigion County Council commissions' advocacy from Carmarthenshire commissioned organisations on a spot purchasing basis. Pembrokeshire County Council commissions advocacy through DEWIS Cymru for all adults including carers. DEWIS is generic but can access specialist organisations when required.

Completion of an advocacy self assessment tool produced by Age Cymru's Golden Thread programme, evidenced that there is room for the improvement of advocacy services across the region to ensure compliance with the Act and to ensure equity of provision and access to advocacy services across West Wales.

Commissioners have worked with advocacy providers over the last 18 months to design a regional service. This has involved:

- Providing funding to the 3 counties regional advocacy network to engage with users around what good advocacy looks like.
- Based on this feedback, the 3 counties provider network prepared a report with 12 recommendations for service design which has been discussed, debated and negotiated with commissioners and which has informed the development of the service specification.

A decision has been taken to pilot the service in Ceredigion. Some of the reasons for this include:

- The fact that there is currently no IPA service in Ceredigion, and all advocacy is procured on a spot purchase basis. Taking a phased approach will allow Ceredigion to grow a service in advance of regional roll out.
- Commissioning on a single contract basis (as suggested by the advocacy providers) could pose a number of potential and unnecessary risks for the established market in Pembrokeshire and Carmarthenshire. The single contract model heightens the possibility of total provider change, and the attendant upheaval and destabilisation of the market.
- A pilot will test out demand for IPA versus non statutory advocacy which is currently an unknown
- The pilot will also enable current providers to test out new ways of working collaboratively in a pilot at a local rather than a regional level; and it will give providers and commissioners time to develop their thinking around the practicalities of alliance contracting, and the legal framework to support this approach.

The net effect of this is that current contracts with Carmarthenshire People First and Eiriol in Carmarthenshire and Dewis in Pembrokeshire will be extended until April 2020, and that the evaluation of the Ceredigion Pilot will inform ongoing service design with a view to having a Full regional advocacy service in place by **October 2020. (Timeline below)**

<b>Phase 1 – Ceredigion Pilot</b>	
Sell to wales event for Ceredigion pilot (set within Regional Context)	5 <sup>th</sup> March 2019
Ceredigion publish tender	End March 2019
Tender award	Mid May 2019
Pilot implementation period	June-Sep 2019
Pilot contract commencement	1 <sup>st</sup> October 2019
Extend contracts in Pembrokeshire and Carmarthenshire.	1 <sup>st</sup> April 2019
<b>Phase 2 – Regional Roll out</b>	
Review data from Pilot	1 <sup>st</sup> October 2019 – April 2020
Reconsideration of service design	1 <sup>st</sup> December 2019 – April 2020
Publish regional tender	May 2020
Regional Contract Commencement	October 2020

**DETAILED REPORT ATTACHED ?**

**NO - Presentation will be given on the day**

## IMPLICATIONS

I confirm that other than those implications which have been agreed with the appropriate Directors / Heads of Service and are referred to in detail below, there are no other implications associated with this report :

Signed: **Chris Harrison** **Head of Joint Strategic Commissioning**

Policy, Crime & Disorder and Equalities	Legal	Finance	ICT	Risk Management Issues	Staffing Implications	Physical Assets
<b>NONE</b>	<b>NONE</b>	<b>NONE</b>	<b>NONE</b>	<b>NONE</b>	<b>NONE</b>	<b>NONE</b>

## CONSULTATIONS

I confirm that the appropriate consultations have taken in place and the outcomes are as detailed below

Signed: **Chris Harrison** **Head of Joint Strategic Commissioning**

**1. Local Member(s)** - None

**2. Community / Town Council** - None

### **3. Relevant Partners**

Joint working group involving Commissioners from:

- Carmarthenshire County Council – Chris Harrison & Alison Watkins
- Pembrokeshire County Council – Rhian Bennett
- Ceredigion County Council – Anna Henchie & Alex Martin
- HDUHB (Mental Health Advocacy Review) – Clare Hale
- Golden Thread Advocacy programme – Huw Davies & Marc Forster
- CVC's – Sue Leonard

### **4. Staff Side Representatives and other Organisations**

3 counties Advocacy Network including Carmarthenshire People First, Pembrokeshire People First, Eiriol, Dewis, Mental Health Matters, Age Cymru Ceredigion, West Wales Action for Mental Health

**Section 100D Local Government Act, 1972 – Access to Information  
List of Background Papers used in the preparation of this report:**

**THESE ARE DETAILED BELOW**

Title of Document	File Ref No.	Locations that the papers are available for public inspection
Part 9 of the Social Services & Wellbeing Wales Act		<a href="https://gweddill.gov.wales/docs/dhss/publications/151218part9en.pdf">https://gweddill.gov.wales/docs/dhss/publications/151218part9en.pdf</a>
Section 15 of the Social Services and Wellbeing Wales Act		<a href="https://www.legislation.gov.uk/anaw/2014/4/section/15">https://www.legislation.gov.uk/anaw/2014/4/section/15</a>

Mae'r dudalen hon yn wag yn fwriadol

# PWYLLGOR CRAFFU GOFAL CYMDEITHASOL AC IECHYD 17<sup>eg</sup> EBRILL 2019

## Adroddiad Monitro Cyllideb Cyfalaf a Refeniw 2018/19

### Ystyried y materion canlynol a chyflwyno sylwadau arnynt:

- Bod y Pwyllgor Craffu yn derbyn yr Adroddiad Monitro Cyllideb ar gyfer y Gwasanaethau Gofal Cymdeithasol ac Iechyd ac yn ystyried y sefyllfa cyllidebol.

### Rhesymau:

- I ddatgan sefyllfa bresennol y gyllideb i'r Pwyllgor ar 31<sup>ain</sup> Rhagfyr 2018, ynglyn â 2018-19.

**Angen cyfeirio'r mater at y Bwrdd Gweithredol er mwyn gwneud penderfyniad:  
NAC OES**

### Aelodau'r Bwrdd Gweithredol sy'n gyfrifol am y Portffolio:

- Cyng. David Jenkins (Adnoddau)
- Cyng. Jane Tremlett (Gofal Cymdeithasol ac Iechyd)

<p><b>Y Gyfarwyddiaeth:</b> Gwasanaethau Corfforaethol</p> <p><b>Enw Cyfarwyddwr y Gwasanaeth:</b> Chris Moore</p> <p><b>Awdur yr adroddiad:</b> Chris Moore</p>	<p><b>Swydd:</b></p> <p>Cyfarwyddwr y Gwasanaethau Corfforaethol</p>	<p><b>Rhif Ffôn / Cyfeiriad E-bost:</b></p> <p>01267 224120 <a href="mailto:CMoore@sirgar.gov.uk">CMoore@sirgar.gov.uk</a></p>
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## EXECUTIVE SUMMARY

# SOCIAL CARE & HEALTH SCRUTINY COMMITTEE 17<sup>th</sup> APRIL 2019

## Revenue & Capital Budget Monitoring Report 2018/19

The Financial Monitoring Report is presented as follows :

### Revenue Budgets

#### Appendix A

Summary position for the Social Care and Health Scrutiny Committee. Services within the Social Care and Health Scrutiny remit are forecasting an £930k overspend.

#### Appendix B

Report on Main Variances on agreed budgets.

#### Appendix C

Detailed variances for information purposes only.

### Capital Budgets

#### Appendix D

Details the main variances, which shows a forecasted net spend of £411k compared with a working net budget of £444k giving a -£33k variance. The variance will be incorporated into future year's budgets.

#### Appendix E

Details a full list of schemes.

### Savings Monitoring

#### Appendix F

The savings monitoring report.

**DETAILED REPORT ATTACHED?**

**YES – A list of the main variances is attached to this report**

## IMPLICATIONS

I confirm that other than those implications which have been agreed with the appropriate Directors / Heads of Service and are referred to in detail below, there are no other implications associated with this report.

**Signed: Chris Moore Director of Corporate Services**

Policy, Crime & Disorder and Equalities	Legal	Finance	ICT	Risk Management Issues	Staffing Implications	Physical Assets
<b>NONE</b>	<b>NONE</b>	<b>YES</b>	<b>NONE</b>	<b>NONE</b>	<b>NONE</b>	<b>NONE</b>

**3. Finance**  
Revenue – The Social Care & Health Service is projecting that it will be over its approved budget by £930k.

Capital – The capital programme shows a net variance of -£33k against the 2018/19 approved budget.

Savings Report  
 The expectation is that at year end £235k of Managerial savings put forward for 2018-19 will not have been delivered however Policy savings are projected to be on target

## CONSULTATIONS

I confirm that the appropriate consultations have taken in place and the outcomes are as detailed below:

**Signed: Chris Moore Director of Corporate Services**

- 1. Local Member(s) – N/A**
- 2. Community / Town Council – N/A**
- 3. Relevant Partners – N/A**
- 4. Staff Side Representatives and other Organisations – N/A**

**Section 100D Local Government Act, 1972 – Access to Information**  
**List of Background Papers used in the preparation of this report:**

**THESE ARE DETAILED BELOW:**

Title of Document	File Ref No. / Locations that the papers are available for public inspection
2018/19 Budget	Corporate Services Department, County Hall, Carmarthen

Mae'r dudalen hon yn wag yn fwriadol

**Social Care & Health Scrutiny Report**  
**Budget Monitoring as at 31st December 2018 - Summary**

Division	Working Budget				Forecasted				Dec 2018 Forecasted Variance for Year £'000	Oct 2018 Forecasted Variance for Year £'000
	Expenditure £'000	Income £'000	Net non- controllable £'000	Net £'000	Expenditure £'000	Income £'000	Net non- controllable £'000	Net £'000		
<b>Adult Services</b>										
Older People	56,732	-22,758	2,780	36,754	56,875	-22,592	2,780	37,063	309	455
Physical Disabilities	6,946	-1,364	225	5,807	7,009	-1,342	225	5,892	85	41
Learning Disabilities	37,379	-10,142	1,308	28,545	37,420	-9,867	1,308	28,861	316	274
Mental Health	9,265	-3,368	230	6,127	9,737	-3,690	230	6,278	151	157
Support	6,023	-2,688	985	4,320	5,901	-2,497	984	4,389	69	-38
<b>GRAND TOTAL</b>	<b>116,345</b>	<b>-40,320</b>	<b>5,528</b>	<b>81,553</b>	<b>116,943</b>	<b>-39,988</b>	<b>5,528</b>	<b>82,483</b>	<b>930</b>	<b>889</b>

## Social Care & Health Scrutiny Report

### Budget Monitoring as at 31st December 2018 - Main Variances

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Division	Working Budget		Forecasted		Dec 2018 Forecasted Variance for Year £'000	Notes	Oct 2018 Forecasted Variance for Year £'000
	Expenditure £'000	Income £'000	Expenditure £'000	Income £'000			
<b>Adult Services</b>							
<b>Older People</b>							
Older People - Commissioning	3,570	-625	3,397	-571	-118	Staff vacancies in care management teams: equivalent to one vacant social worker post in TTTs Community Resource Team and part year effect of 4 social workers who have commenced during 2018-2019	-125
Older People - LA Homes	7,349	-4,436	7,259	-4,278	67	Cost of agency staff due to workforce recruitment issues in parts of the county.	140
Older People - Private/ Vol Homes	21,579	-11,897	22,224	-12,204	338	Performance data shows demographic pressure on demand. Preventative work continues to be reviewed to mitigate the effects of this.	303
Older People - LA Home Care	6,008	-431	5,878	-318	-20	Significant changes since October position. Allied contract now provided by in - house Domiciliary Care Service.	-162
Older People - Private Home Care	9,732	-2,164	10,085	-2,185	331	There has been a significant increase in demand for domiciliary care that has only been partly offset by a fall in residential care placements. There is significant departmental work to monitor and manage demand by audit assessment practice and by continuing to promote independent living through Integrated Care Fund initiatives such as Releasing Time to Care resulting in lower demand eg for double handed care packages. We are currently reviewing whether this initiative requires additional resources to yield the necessary financial savings.	
Older People - Ssmss	906	-168	821	-208	-125	Significant change since October monitoring report: Allied contract now provided by in-house Domiciliary Care Service	504
Older People - Enablement	2,197	-586	1,936	-444	-118	Part year effect of two posts being appointed during the financial year and use of grant funding to support work undertaken by core funded posts	-99
						Staff vacancies - recruitment and strategic issues being addressed.	-100
<b>Physical Disabilities</b>							
Phys Dis - Commissioning & OT Services	578	-81	524	-92	-65	Vacancies within the Occupational Therapy Team - being addressed	-94
Phys Dis - Direct Payments	2,282	-555	2,317	-425	165	Direct Payments increasing across client groups linked to promoting independence and cost avoidance.	150

## Social Care & Health Scrutiny Report

### Budget Monitoring as at 31st December 2018 - Main Variances

Division	Working Budget		Forecasted		Dec 2018 Forecasted Variance for Year £'000	Notes	Oct 2018 Forecasted Variance for Year £'000
	Expenditure £'000	Income £'000	Expenditure £'000	Income £'000			
<b>Learning Disabilities</b>							
Learn Dis - Employment & Training	2,201	-832	1,798	-278	151	Overspend on staffing in Coleshill Day Centre £40k due to complexity of clients. Workchoice project decommissioned - was projected to contribute net income to budget therefore project termination has a detrimental effect in year of £132k	116
Learn Dis - Private/Vol Homes	9,759	-2,733	10,236	-3,378	-167	Costs reducing as various projects begin to take effect: work on alternative provision, deregistration, Positive Behaviour Service intervention for additional hours etc.	-150
Learn Dis - Direct Payments	2,167	-526	2,115	-238	236	Direct Payments increasing across client groups linked to promoting independence and cost avoidance.	215
Learn Dis - Group Homes/Supported Living	8,604	-2,158	8,865	-2,158	261	Costs increasing as a result of successful deregistration of residential beds - promotes independence for clients and has lower costs overall across the spectrum to packages of care	218
Learn Dis - Adult Respite Care	914	-812	805	-812	-110	Vacant Manager post, several staff not in pension scheme.	-120
<b>Mental Health</b>							
M Health - Private/Vol Homes	6,105	-2,573	6,515	-2,912	71	Work continuing to promote independent living and reduce cost of care packages accordingly. Client group difficult to forecast costs as demand led at short notice; forecasts are based on existing levels of packages and work is ongoing to develop alternative provision options	69
M Health - Group Homes/Supported Living	876	-397	1,009	-397	134	Work continuing to promote independent living and reduce cost of care packages accordingly. Client group difficult to forecast costs as demand led at short notice; forecasts are based on existing levels of packages and work is ongoing to develop alternative provision options	120
<b>Support</b>							
Adult Safeguarding & Commissioning Team	1,190	-21	1,231	0	63	Professional fees re Deprivation of Liberty Standards (DoLS) caseload	-13
<b>Other Variances - Adult Services</b>					-166		-84
<b>Grand Total</b>					<b>930</b>		<b>889</b>

## Social Care & Health Scrutiny Report

### Budget Monitoring as at 31st December 2018 - Detail Monitoring

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Division	Working Budget				Forecasted				Dec 2018 Forecasted Variance for Year £'000	Notes	Oct 2018 Forecasted Variance for Year £'000
	Expenditure £'000	Income £'000	Net non- controllable £'000	Net £'000	Expenditure £'000	Income £'000	Net non- controllable £'000	Net £'000			
<b>Adult Services</b>											
<b>Older People</b>											
Older People - Commissioning	3,570	-625	454	3,399	3,397	-571	454	3,280	-118	Staff vacancies in care management teams: equivalent to one vacant social worker post in TTTs Community Resource Team and part year effect of 4 social workers who have commenced during 2018-2019	-125
Older People - LA Homes	7,349	-4,436	925	3,838	7,259	-4,278	925	3,906	67	Cost of agency staff due to workforce recruitment issues in parts of the county.	140
Older People - Supported Living	91	0	0	91	91	0	0	91	0		0
Older People - Private/ Vol Homes	21,579	-11,897	246	9,928	22,224	-12,204	246	10,266	338	Performance data shows demographic pressure on demand. Preventative work continues to be reviewed to mitigate the effects of this.	303
Older People - Private Day Care	27	0	0	27	21	0	0	21	-5		-4
Older People - Extra Care	755	0	10	765	755	0	10	765	0		0
Older People - LA Home Care	6,008	-431	386	5,963	5,876	-318	386	5,943	-20	Significant changes since October position. Allied contract now provided by in - house Domiciliary Care Service.	-162
Older People - MOW's	318	-173	16	161	318	-173	16	161	0		0
Older People - Direct Payments	1,156	-287	4	872	1,077	-210	4	871	-1		49
Older People - Grants	411	-202	12	221	411	-202	12	221	-0		0
Older People - Private Home Care	9,732	-2,164	110	7,678	10,085	-2,185	110	8,009	331	There has been a significant increase in demand for domiciliary care that has only been partly offset by a fall in residential care placements. There is significant departmental work to monitor and manage demand by audit assessment practice and by continuing to promote independent living through Integrated Care Fund initiatives such as Releasing Time to Care resulting in lower demand eg for double handed care packages. We are currently reviewing whether this initiative requires additional resources to yield the necessary financial savings.  Significant change since October monitoring report: Allied contract now provided by in-house Domiciliary Care Service	504
Older People - Ssmms	906	-168	187	925	821	-208	187	800	-125	Part year effect of two posts being appointed during the financial year and use of grant funding to support work undertaken by core funded posts	-99
Older People - Careline	1,509	-1,719	225	16	1,509	-1,719	225	16	-0		0
Older People - Enablement	2,197	-586	108	1,719	1,936	-444	108	1,601	-118	Staff vacancies - recruitment and strategic issues being addressed.	-100
Older People - Day Services	1,125	-71	97	1,151	1,095	-80	97	1,112	-39	Outstanding unmet efficiency relating to in house Day services provision from 2016-2017 £202k offset by lower spend in remaining in-house provision and placements.	-51
<b>Older People Total</b>	<b>56,732</b>	<b>-22,758</b>	<b>2,780</b>	<b>36,754</b>	<b>56,875</b>	<b>-22,592</b>	<b>2,780</b>	<b>37,063</b>	<b>309</b>		<b>455</b>

**Social Care & Health Scrutiny Report**  
**Budget Monitoring as at 31st December 2018 - Detail Monitoring**

Division	Working Budget				Forecasted				Dec 2018 Forecasted Variance for Year £'000	Notes	Oct 2018 Forecasted Variance for Year £'000
	Expenditure £'000	Income £'000	Net non- controllable £'000	Net £'000	Expenditure £'000	Income £'000	Net non- controllable £'000	Net £'000			
<b>Physical Disabilities</b>											
Phys Dis - Commissioning & OT Services	578	-81	42	539	524	-92	42	474	-65	Vacancies within the Occupational Therapy Team - being addressed	-94
Phys Dis - Private/Vol Homes	589	-66	6	530	731	-163	6	575	45		25
Phys Dis - Group Homes/Supported Living	1,239	-160	24	1,103	1,206	-160	24	1,069	-34		-20
Phys Dis - Community Support	179	0	1	180	159	0	1	160	-20		-20
Phys Dis - Private Home Care	291	-85	0	206	291	-85	0	206	0		0
Phys Dis - Aids & Equipment	951	-397	141	694	951	-397	141	694	0		-0
Phys Dis - Grants	171	-20	0	151	171	-20	0	151	0		0
Phys Dis - Direct Payments	2,282	-555	11	1,737	2,317	-425	11	1,903	165	Direct Payments increasing across client groups linked to promoting independence and cost avoidance.	150
Phys Dis - Manual Handling	8	0	0	8	1	0	0	1	-7		0
Phys Dis - Independent Living Fund	658	0	0	658	658	0	0	658	-0		0
<b>Physical Disabilities Total</b>	<b>6,946</b>	<b>-1,364</b>	<b>225</b>	<b>5,807</b>	<b>7,009</b>	<b>-1,342</b>	<b>225</b>	<b>5,892</b>	<b>85</b>		<b>41</b>
<b>Learning Disabilities</b>											
Learn Dis - Employment & Training	2,201	-832	371	1,740	1,798	-278	371	1,891	151	Overspend on staffing in Coleshill Day Centre £40k due to complexity of clients. Workchoice project decommissioned - was projected to contribute net income to budget therefore project termination has a detrimental effect in year of £132k	116
Learn Dis - Commissioning	906	0	113	1,018	865	0	113	977	-41		-37
Learn Dis - Private/Vol Homes	9,759	-2,733	82	7,108	10,236	-3,378	82	6,941	-167	Costs reducing as various projects begin to take effect: work on alternative provision, deregistration, Positive Behaviour Service intervention for additional hours etc.	-150
Learn Dis - Direct Payments	2,167	-526	0	1,641	2,115	-238	0	1,877	236	Direct Payments increasing across client groups linked to promoting independence and cost avoidance.	215
Learn Dis - Group Homes/Supported Living	8,604	-2,158	46	6,492	8,865	-2,158	46	6,753	261	Costs increasing as a result of successful deregistration of residential beds - promotes independence for clients and has lower costs overall across the spectrum to packages of care	218
Learn Dis - Adult Respite Care	914	-812	110	212	805	-812	110	103	-110	Vacant Manager post, several staff not in pension scheme.	-120
Learn Dis - Home Care Service	270	-148	0	122	270	-148	0	122	1		-0
Learn Dis - Day Services	3,713	-460	376	3,629	3,683	-416	376	3,643	14		33
Learn Dis - Transition Service	521	0	85	606	495	0	85	580	-26		-14
Learn Dis - Community Support	2,238	-154	17	2,101	2,236	-154	17	2,099	-2		9
Learn Dis - Grants	295	-25	3	273	295	-25	3	273	0		0
Learn Dis - Adult Placement/Shared Lives	2,965	-2,294	60	731	2,932	-2,261	60	732	1		2
Learn Dis/M Health - Ssmss	351	0	45	396	348	0	45	393	-3		1
Learn Dis - Independent Living Fund	2,477	0	0	2,477	2,477	0	0	2,477	0		0
<b>Learning Disabilities Total</b>	<b>37,379</b>	<b>-10,142</b>	<b>1,308</b>	<b>28,545</b>	<b>37,420</b>	<b>-9,867</b>	<b>1,308</b>	<b>28,861</b>	<b>316</b>		<b>274</b>

## Social Care & Health Scrutiny Report

### Budget Monitoring as at 31st December 2018 - Detail Monitoring

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Division	Working Budget				Forecasted				Dec 2018 Forecasted Variance for Year £'000	Notes	Oct 2018 Forecasted Variance for Year £'000
	Expenditure £'000	Income £'000	Net non- controllable £'000	Net £'000	Expenditure £'000	Income £'000	Net non- controllable £'000	Net £'000			
<b>Mental Health</b>											
M Health - Commissioning	841	-69	67	839	825	-69	67	822	-17		-16
M Health - Private/Vol Homes	6,105	-2,573	51	3,583	6,515	-2,912	51	3,655	71	Work continuing to promote independent living and reduce cost of care packages accordingly. Client group difficult to forecast costs as demand led at short notice; forecasts are based on existing levels of packages and work is ongoing to develop alternative provision options	69
M Health - Private/Vol Homes (Substance Misu	136	-32	0	105	136	-32	0	105	0		0
M Health - Group Homes/Supported Living	876	-397	4	482	1,009	-397	4	615	134	Work continuing to promote independent living and reduce cost of care packages accordingly. Client group difficult to forecast costs as demand led at short notice; forecasts are based on existing levels of packages and work is ongoing to develop alternative provision options	120
M Health - Direct Payments	141	-42	1	100	142	-32	1	111	11		-9
M Health - Community Support	542	-85	9	465	521	-85	9	444	-22		-12
M Health - Day Services	225	-10	49	264	231	-3	49	277	14		20
M Health - Private Home Care	79	-27	0	53	79	-27	0	53	0		0
M Health - Substance Misuse Team	319	-132	50	236	279	-132	50	197	-40		-17
<b>Mental Health Total</b>	<b>9,265</b>	<b>-3,368</b>	<b>230</b>	<b>6,127</b>	<b>9,737</b>	<b>-3,690</b>	<b>230</b>	<b>6,278</b>	<b>151</b>		<b>157</b>
<b>Support</b>											
Departmental Support	2,037	-216	698	2,519	1,989	-162	698	2,525	6		-7
Performance, Analysis & Systems	291	-40	51	302	291	-40	51	302	0		-2
Adult Safeguarding & Commissioning Team	1,190	-21	130	1,298	1,231	0	130	1,361	63	Professional fees re Deprivation of Liberty Standards (DoLS) caseload	-13
Regional Collaborative	1,007	-773	18	252	1,007	-773	18	252	-0		-0
Holding Acc-Transport	1,499	-1,638	88	-51	1,384	-1,522	88	-51	0		-16
<b>Support Total</b>	<b>6,023</b>	<b>-2,688</b>	<b>985</b>	<b>4,320</b>	<b>5,901</b>	<b>-2,497</b>	<b>984</b>	<b>4,389</b>	<b>69</b>		<b>-38</b>
<b>Corporate Standby Efficiency</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>		<b>0</b>
<b>TOTAL FOR SOCIAL CARE &amp; HEALTH SERVICE</b>	<b>116,345</b>	<b>-40,321</b>	<b>5,528</b>	<b>81,553</b>	<b>116,943</b>	<b>-39,988</b>	<b>5,528</b>	<b>82,483</b>	<b>930</b>		<b>889</b>

**Capital Programme 2018/19**

**Capital Budget Monitoring - Report for December 2018 - Main Variances**

	Working Budget			Forecasted			Variance for Year £'000	Comment
	Expenditur e £'000	Income £'000	Net £'000	Expenditur e £'000	Income £'000	Net £'000		
<b>DEPARTMENT/SCHEMES</b>								
<b>COMMUNITIES</b>								
- Social Care	1,141	-697	444	1,108	-697	411	-33	No Major Variances.

Mae'r dudalen hon yn wag yn fwriadol

## Social Care

## Capital Budget Monitoring - Scrutiny Report for December 2018 - Detailed Variances

		Working Budget			Forecasted		
Scheme	Target Date for Completion	Expenditure £'000	Income £'000	Net £'000	Expenditure £'000	Income £'000	Net £'000
<b>Swansea Bay City Region Projects</b>		<b>24</b>	<b>0</b>	<b>24</b>	<b>29</b>	<b>0</b>	<b>29</b>
Swansea Bay City Region - Older People's Accommodation (including Llanelli Area)	Ongoing	24	0	24	29	0	29
<b>Learning Disabilities Accomodation Developments</b>	<b>Mar-20</b>	<b>80</b>	<b>0</b>	<b>80</b>	<b>40</b>	<b>0</b>	<b>40</b>
<b>Extra Care Schemes</b>		<b>340</b>	<b>0</b>	<b>340</b>	<b>342</b>	<b>0</b>	<b>342</b>
Cartref Cynnes Development Carmarthen	Completed	330	0	330	330	0	330
Ty Dyffryn Development Ammanford	Completed	10	0	10	12	0	12
<b>Intermediate Care Fund (ICF) Projects</b>	<b>Mar-19</b>	<b>697</b>	<b>-697</b>	<b>0</b>	<b>697</b>	<b>-697</b>	<b>0</b>
<b>NET BUDGET</b>		<b>1,141</b>	<b>-697</b>	<b>444</b>	<b>1,108</b>	<b>-697</b>	<b>411</b>

Variance for year £'000	Comment
5	
5	
-40	
2	
0	
2	
0	
-33	

Mae'r dudalen hon yn wag yn fwriadol



Department	Scrutiny Indicator	2017-18 Budget £'000	FACT FILE	'2018-19 Proposed	'2018-19 Delivered	'2018-19 Variance	EFFICIENCY DESCRIPTION	REASON FOR VARIANCE
				£'000	£'000	£'000		
<b>Managerial - off Target</b>								
<b>Communities</b>								
<b>Homes and Safer Communities</b>								
<b>Care and Support</b>								
Residential Homes	Social Care	2,890	People may move into a care home because they have gradually found it more difficult to manage at home, or because an illness or accident has affected their ability to live independently. Residential care homes offer services such as laundry and meals and help with personal care. Some homes offer short-term stays but normally they provide more long-term or permanent care. As of the 30th September 2017 there were 858 clients funded in a Residential Care Home across all sectors.	175	100	75	Additional income by reshaping existing service to residential reablement and release of underutilised beds. Beds previously commissioned by Local Health Board for convalescence will be used for Social Care commissioning.	Implementation later than anticipated resulting in part year delivery of savings
<b>Divisional</b>								
Divisional Staffing costs	Community / Env&PP / SC&H	2,257	The staffing complement of Housing (Council Fund) ,Public Protection and Support & care services total nearly 400 FTE's with a pay budget of over £8M. Reviews of service provision will include staffing as part of that process, which will produce savings over the medium term. This also includes acceptance of severance requests.	160		160	Amend staff budgets to reflect vacancy factor 2018-2019 £30k; Divisional restructure to include on-going severances for Housing, Public Protection and Care & Support Services.	Divisional re-structures ongoing , with implementation not from beginning of financial year resulting in delays in savings delivery.
<b>Total Homes and Safer Communities</b>				<b>335</b>	<b>100</b>	<b>235</b>		
<b>Communities Total</b>				<b>335</b>	<b>100</b>	<b>235</b>		

Department	Scrutiny Indicator	2017-18 Budget	FACT FILE	2018-19 Proposed	2018-19 Delivered	2018-19 Variance	EFFICIENCY DESCRIPTION
		£'000		£'000	£'000	£'000	

### Managerial - on Target

#### Communities

##### Care and Support

Domiciliary Care - in-house service	Social Care	5,535	Domiciliary Care Services, also known as Homecare, provide practical or personal care for someone in their own home. This could be because health or mobility is declining, or a person may have been in hospital or they have a long term health condition. As at the end of August 2017 there were 1,041 clients receiving a Domiciliary Service.	30	30	0	Due to the nature of the business, shifts have to be covered in times of staff sickness. We aim to continually reduce the annual level of sickness and therefore staffing costs making the business more efficient. We can also make further efficiencies - ie travel logistics, with better rotaring (especially following the planned IT investment).
Domiciliary Care - in-house night service	Social Care	5,535	The "Through the Night Domiciliary Service" works in conjunction with other night services providing non-medical personal care to people living in the community through the Community Alarm Service. For the period April 2016 to September 2016 the department carried out 3906 planned night calls and 355 unplanned night calls.	30	30	0	Following a joint review of the service by ourselves and the NHS, it has been agreed to deliver this service in a different way. The proposal brings together the existing service with the acute response team provided by the health service. This will lead to be a better integrated service and reduce costs for both organisations.
Reablement	Social Care	1,658	The reablement service encourages service users to regain their confidence and skills following a period of illness or an injury. The programme is agreed by a multidisciplinary team and supports individuals to meet their expressed goals to return to a level of independence and includes support with daily living activities and other practical tasks. The programme may last up to 6 weeks.	126	126	0	Reduction of 200 hours / 8 posts to reflect changing service demands and alternative service provision from the NHS. These posts are currently vacant and are budgeted for.
Care and Support Management	Social Care	854	Ensuring resilient management of Care and Support services for residential homes, reablement, domiciliary care and sheltered housing services.	20	20	0	Additional recharge to the HRA following divisional restructure to increase management and usage of sheltered housing stock and too complement residential care.
<b>Total Care &amp; Support</b>				<b>206</b>	<b>206</b>	<b>0</b>	

##### Integrated Services

Domiciliary Care	Social Care	5,535	Domiciliary Service, also known as home care, provides practical or personal care for someone in their own home. This could be because health or mobility is declining, or a person may have been in hospital or they have a long term health condition. As at the end of August 2016 there were 1041 clients receiving a Domiciliary Service	500	500	0	Reduce % of Double handed care to match best performing authorities' performance by March 2020. Reduce % of people receiving 4 calls+ per day. Halve the number of small packages of care by 2020. Note that scope to reduce Dom Care will be very limited by Year 3.
Divisional Supplies	Social Care	854	Services provided to Older People and Physical Disabilities client groups have non-staff controllable budgets of approx £34m. The Deapartment has identified that some of these budgets will not have an inflationary uplift and budgets will be held at the same level as the year before.	122	122	0	No inflationary uplift.
Management & Support - staffing reductions	Social Care	854	Management and operational workforce	60	60	0	Review of staffing
Residential Placements	Social Care	10,171	Residential care is provided in local authority and private sector care homes for individuals who can no longer live independently in the community. Depending on the nature of their needs, their placement may be made by the local authority or jointly with the health board, or entirely by the health board if they qualify for free continuing health care (CHC).	145	145	0	Manage the demand from hospitals for residential & nursing placements (including CHC)
<b>Total Integrated Services</b>				<b>827</b>	<b>827</b>	<b>0</b>	

Tudalen 40

Department	Scrutiny Indicator	2017-18 Budget	FACT FILE	2018-19 Proposed	2018-19 Delivered	2018-19 Variance	EFFICIENCY DESCRIPTION
		£'000		£'000	£'000	£'000	
<b>Learning Disabilities</b>							
Residential Care, Supported Accommodation and Community Packages - reshaping and re-providing services	Social Care	6,596	People may move into a care home because they have gradually found it more difficult to manage at home, or because an illness or accident has affected their ability to live independently. Residential care homes offer services such as laundry and meals and help with personal care. Some homes offer short-term stays but normally they provide more long-term or permanent care. As of the 30th September 2016 there were 185 Mental Health & Learning Disability clients funded in a Private Residential Care Home. Supported living is a type of residential support that helps vulnerable adults, including people with learning disabilities, to live independently in the community. Supported living arrangements are very flexible and are designed to give each person choice and control over their home and the way they live their life. As of the 30th September 2016 there were 146 Mental Health & Learning Disability clients receiving supported accommodation.	482	482	0	Reviewing and right sizing of residential placements; Stepping down to supported living/Shared Lives; De registration of residential homes to supported living; Collaborative funding opportunities; Recommissioning; Positive behavioural interventions; alternative community provision; costing model in residential care; right sizing of individual packages; implementation of capped rate; maximising potential of assistive technology; releasing time to care; Ordinary Residence issues.
Day Services	Social Care	2,845	During the review and transformation of MH&LD day services we have identified individuals who are spending a long time on transport, at times travelling across the county past services which could support their needs. The current arrangement incurs increased costs and can have a detrimental effect on the person due to the length of time on transport. We will review those identified and propose alternative shorter and more efficient arrangements which may include individuals having to use their own transport funded by their mobility allowance.	20	20	0	Undertake review of transport in day services with view to establishing more cost effective arrangements
Direct payments	Social Care	1,306	Citizen directed co-operatives are a key theme of the SS&WA. The use of direct payments allows individuals to have more independence when deciding how they achieve what is important to them and increases the opportunity for them to have their support needs met within their community and maximise their own assets. We are currently changing the focus of day services in order to provide more specialist outcome focussed interventions, this will include moving some individuals on from the building based services and into the community with their support being tailored to their specific outcomes and supported via direct payments. Where appropriate at this will include pooled payments based on communities of interest in order to ensure effective use of funds.	48	48	0	Develop social enterprise, citizen centred cooperatives for Direct payments
Divisional Staffing	Social Care	383	An amended divisional structure will be developed for agreement via the appropriate process to deliver the new service proposals, with less building based services and a change in function we envisage there will be a reduction in managerial posts.	100	100	0	Divisional staffing costs linked to above Service proposals, ongoing severances and Divisional restructure
<b>Total Learning Disabilities</b>				<b>650</b>	<b>650</b>	<b>0</b>	
<b>Support Costs</b>							
Commissioning Team	Social Care	1,181	The service provides business support for Social Care. The functions include payment of creditors, management of transport and premises; the assessment and collection of income for residential and non residential services; and general business support	47	47	0	Reduction in staffing
Support Services	Social Care	1,673	The service provides business support for Social Care. The functions include payment of creditors, management of transport and premises; the assessment and collection of income for residential and non residential services; and general business support	79	79	0	Supplies and Services (Postage + tel + meetings) £34k, Transport £12K, Staffing - part time reduced hours £13k, staffing - re-structure
<b>Total Support Costs</b>				<b>126</b>	<b>126</b>	<b>0</b>	
<b>Communities Total</b>				<b>1,809</b>	<b>1,809</b>	<b>0</b>	

Department	Scrutiny Indicator	2017-18 Budget	FACT FILE	'2018-19 Proposed	'2018-19 Delivered	'2018-19 Variance	EFFICIENCY DESCRIPTION
		£'000		£'000	£'000	£'000	

### Policy - on Target

#### Communities

##### Learning Disabilities

Day Services - Opportunities	Social Care	2,845	LD & MH day services currently provide support for approximately 300 individuals across the county utilising 9 different sites. The services provide opportunities for individuals to receive therapy, maintain their health and wellbeing, gain skills, socialise whilst also providing respite for carers. The review of day services has highlighted the need to develop community options and specialist services which will see a decline in the use of building based services. This will provide opportunities for us to develop intergenerational services in partnership with adult services within Coleshill and Manor rd and vacate the premises at Crosshands.	285	285	0	Development and re-commissioning services jointly with Older People's Services, the third sector and leisure (currently working on options appraisal)
Day Services - Complex Needs	Social Care	2,845	Complex needs day services provide support for individuals with profound and multiple disabilities often requiring 1-1 support. We currently rely on external domiciliary care agencies to provide the 1-1 support for some individuals due to a lack of capacity within the services existing budgets. With movement of individuals into community support options there will be increased capacity within building based services which will replace the third sector provision.	30	30	0	Review third party provision within complex needs day services

#### Communities Total

**315      315      0**

Mae'r dudalen hon yn wag yn fwriadol

Eitem Rhif 7

**PWYLLGOR CRAFFU GOFAL  
CYMDEITHASOL AC IECHYD  
17<sup>EG</sup> EBRILL 2019**

**Adroddiad Monitro Perfformiad  
Cwarter 3 - 1<sup>af</sup> Ebrill i'r 31<sup>ain</sup> o Rhagfyr 2018**

**Ystyried y materion canlynol a chyflwyno sylwadau arnynt:**

Bod y Pwyllgor yn craffu Amcanion Llesiant 2018/19 o'r Strategaeth Gorfforaethol ar gyfer Cwarter 3. Mae'r adroddiad yn cynnwys:

- Gweithrediadau a mesurau yn y Strategaeth Gorfforaethol Newydd y Cyngor 2018-2023 i gyflawni Amcanion Llesiant 2018/19 sy'n berthnasol i gylch gwaith y Pwyllgor.

**Rhesymau:**

- Sicrhau bod meysydd sy'n peri pryder yn cael eu nodi a bod camau perthnasol yn cael eu cymryd.
- Er mwyn i'r aelodau allu gweithredu eu swyddogaeth craffu mewn perthynas â monitro perfformiad.

**Angen cyfeirio'r mater at y Bwrdd Gweithredol er mwyn gwneud penderfyniad:  
NAC OES**

**Aelod y Bwrdd Gweithredol sy'n gyfrifol am y Portffolio:  
Cyng. Jane Tremlett (Gofal Cymdeithasol ac Iechyd)**

<b>Y Gyfarwyddiaeth:</b> Cymunedau	<b>Swyddi:</b>	<b>Rhifau Ffôn / Cyfeiriadau E-bost:</b>
<b>Enwau Penaethiaid y Gwasanaethau:</b> Avril Bracey	Pennaeth Iechyd Meddwl ac Anabledau Dysgu	01267 242492 <a href="mailto:abracey@sirgar.gov.uk">abracey@sirgar.gov.uk</a>
Neil Edwards	Pennaeth Dros Dro y Gwasanaethau Integredig	01267 228900 <a href="mailto:NEdwards@sirgar.gov.uk">NEdwards@sirgar.gov.uk</a>
Chris Harrison	Pennaeth Comisiynu Strategol ar y Cyd (Sir Gaerfyrddin a Sir Benfro)	01267 228877 <a href="mailto:chris.harrison@sirbenfro.gov.uk">chris.harrison@sirbenfro.gov.uk</a>
Ian Jones	Pennaeth Hamdden	01267 228309 <a href="mailto:IJones@sirgar.gov.uk">IJones@sirgar.gov.uk</a>
Jonathan Morgan	Pennaeth Cartrefi a Chymunedau Mwy Diogel	01554 899285 <a href="mailto:jmorgan@sirgar.gov.uk">jmorgan@sirgar.gov.uk</a>
<b>Awdur yr Adroddiad:</b> Silvana Sauro	Rheolwr Perfformiad, Dadansoddi a Systemau	01267 228897 <a href="mailto:ssauro@sirgar.gov.uk">ssauro@sirgar.gov.uk</a>

**EXECUTIVE SUMMARY**

# SOCIAL CARE & HEALTH SCRUTINY COMMITTEE 17<sup>TH</sup> APRIL 2019

## Quarter 3 – 1<sup>st</sup> April to 31<sup>st</sup> December 2018 Performance Monitoring Report

The attached report sets out the progress against the actions and measures in the New Corporate Strategy 2018-2023 to deliver the 2018/19 Well-being Objectives relevant to the Committee's remit, as at 31<sup>st</sup> December 2018.

**DETAILED REPORT ATTACHED?**

**YES**

### IMPLICATIONS

We confirm that other than those implications which have been agreed with the appropriate Directors / Heads of Service and are referred to in detail below, there are no other implications associated with this report.

**Signed:**

<b>Avril Bracey</b>	<b>Head of Mental Health &amp; Learning Disabilities</b>
<b>Neil Edwards</b>	<b>Interim Head of Integrated Services</b>
<b>Chris Harrison</b>	<b>Head of Strategic Joint Commissioning</b>
<b>Ian Jones</b>	<b>Head of Leisure</b>
<b>Jonathan Morgan</b>	<b>Head of Homes and Safer Communities</b>

Policy, Crime & Disorder and Equalities	Legal	Finance	ICT	Risk Management Issues	Staffing Implications	Physical Assets
<b>YES</b>	<b>YES</b>	<b>NONE</b>	<b>NONE</b>	<b>NONE</b>	<b>NONE</b>	<b>NONE</b>

#### 1. Policy, Crime & Disorder and Equalities –

The Well-being of Future Generations (Wales) Act 2015 requires public bodies *to take all reasonable steps to meet their Well-being Objectives*

#### 2. Legal

In our published Well-being Statement we committed to monitor our Well-being Objective action plans.

### CONSULTATIONS

We confirm that the appropriate consultations have taken in place and the outcomes are as detailed below:

Signed:	Avril Bracey	Head of Mental Health & Learning Disabilities
	Neil Edwards	Interim Head of Integrated Services
	Chris Harrison	Head of Strategic Joint Commissioning
	Ian Jones	Head of Leisure
	Jonathan Morgan	Head of Homes and Safer Communities

1. Local Member(s) – N/A

2. Community / Town Councils – N/A

3. Relevant Partners – N/A

4. **Staff Side Representatives and other Organisations** – All departments have been consulted and have had the opportunity to provide comments on their performance and progress.

**Section 100D Local Government Act, 1972 – Access to Information  
List of Background Papers used in the preparation of this report:**

**THESE ARE DETAILED BELOW:**

Title of Document	File Ref No. / Locations that the papers are available for public inspection
New Corporate Strategy 2018-2023	<a href="https://www.carmarthenshire.gov.wales/media/1214849/corporate-strategy-2018-23.pdf">https://www.carmarthenshire.gov.wales/media/1214849/corporate-strategy-2018-23.pdf</a>

Mae'r dudalen hon yn wag yn fwriadol

## Scrutiny measures & actions full monitoring report

### Social Care and Health scrutiny - Quarter 3 2018/19

Filtered by:

Organisation - Carmarthenshire County Council

Source document - Corporate Strategy 2018/19

The table below provides a summary progress against target for the Actions and Measures contained within the selected document

		Total	On target	Off target	Not reported	Not available	Annual / Not started	% on target	Overall % on target
8. Help people live healthy lives (tackling risky behaviour & Adult obesity)	Actions	2	2	0	0	N/A	0	100%	100%
	Measures	2	2	0	0	0	0	100%	
9. Support good connections with friends, family and safer communities	Actions	7	7	0	0	N/A	0	100%	100%
	Measures	1	0	1	0	0	0	0%	
10. Support the growing numbers of older people to maintain dignity and independence in their later	Actions	7	7	0	0	N/A	0	100%	88%
	Measures	1	0	1	0	0	0	0%	
11. A Council wide approach to support Ageing Well in Carmarthenshire	Actions	3	3	0	0	N/A	0	100%	100%
	Measures	1	0	1	0	0	0	0%	
14. Promote Welsh Language & Culture	Actions	1	1	0	0	N/A	0	100%	100%
	Measures	1	0	1	0	0	0	0%	
<b>Overall Performance</b>	<b>Actions and Measures</b>	<b>23</b>	<b>22</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>96%</b>	

#### Performance against Target



# OFF TARGET

## PIMS Scrutiny Report

**Theme: 10. Support the growing numbers of older people to maintain dignity and independence in their later**  
**Sub-theme: A. Develop 'social' model of health/care focuses on physical/mental/social wellbeing not ill health**

Measure Description	2017/18 Comparative Data			2018/19 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
Rate of people kept in hospital while waiting for social care per 1,000 population aged 75+  PAM/025	2.00	--	Q3: <b>1.59</b>  End Of Year: <b>2.50</b>	Target: <b>0.55</b>  Result: <b>1.25</b>	Target: <b>1.11</b>  Result: <b>2.18</b>	Target: <b>1.66</b>  Result: <b>3.22</b>  Calculation: <b>(62 ÷ 19247) × 1000</b>	Target: <b>2.21</b>
<b>Comment</b>	Within this quarter DTOC remains off target, this equates to 20 people for this quarter, totalling 62 over the year. The majority of cases are waiting packages of care within the community.						
<b>Remedial Action</b>	The department is currently redesigning services to meet increasing demand in order to facilitate timely discharges from hospital working with our commissioners and providers across the County. Recently we have implemented a new "bridging service" across both acute hospital sites that is showing signs of improved discharge planning outcomes for patients. We will continue to work closely with our commissioners and providers in re-designing our services jointly with the Health Board to ensure timely and appropriate discharge planning.						
<b>Service Head:</b> Neil Edwards				<b>Performance status:</b> Off target			

**ON TARGET ETC.****PIMS Scrutiny Report****ACTIONS - Theme: 10. Support the growing numbers of older people to maintain dignity and independence in their later****Sub-theme: A. Develop 'social' model of health/care focuses on physical/mental/social wellbeing not ill health**

<b>Action</b>	13220	<b>Target date</b>	31/03/2019
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**Action promised** We will ensure the Council fully responds and complies with the requirements of the Social Services and Well-being Act by introducing a pooled budget between social care and health for residential care.

**Comment** Work on embedding virtual pooled budget and producing regular reports on spend and performance continues, facilitated by the West Wales Care Partnership.

**Service Head:** Martyn Palfreman **Performance status:** On target

<b>Action</b>	13221	<b>Target date</b>	31/03/2019
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**Action promised** We will ensure the Council fully responds and complies with the requirements of the Social Services and Well-being Act by establishing a regional joint committee for social services with relevant partners.

**Comment** Being addressed through ongoing review of regional governance.

**Service Head:** Martyn Palfreman **Performance status:** On target

**ACTIONS - Theme: 10. Support the growing numbers of older people to maintain dignity and independence in their later****Sub-theme: B. Provide a wide range of services and interventions**

<b>Action</b>	13222	<b>Target date</b>	31/03/2019
---------------	-------	--------------------	------------

**Action promised** We will ensure care and support is provided in a manner that is proportioned to meet and ensure equity of outcomes for our population.

**Comment** This practice is embedded in Social Work practice in line with Code of Practice 4 of the Social Services and Well-being (Wales) Act 2014 and is authorised by Senior Practitioners and audited by Managers within the Community Resource Teams.

**Service Head:** Neil Edwards **Performance status:** On target

<b>Action</b>	13223	<b>Target date</b>	31/03/2019
---------------	-------	--------------------	------------

**Action promised** We will continue to improve the provision of day opportunities for older people across the County.

**Comment** A synopsis has been undertaken looking at the assessed need and the number of individuals attending day centre's including the reasons for using the service. Further analysis is required before making decisions around service improvement to ensure that the views of stakeholders have been considered. A Quality Assurance questionnaire has been circulated and the outcome is expected by the end of January 2019. The responses will form the next steps for progressing further with any potential service development.

**Service Head:** Jonathan Morgan **Performance status:** On target

<b>Action</b>	13224	<b>Target date</b>	31/03/2019
---------------	-------	--------------------	------------

**Action promised** We will deliver an investment programme for Care Homes and Sheltered Housing Schemes by delivering future needs and sustainable residential care arrangements in the Llanelli area to ensure appropriate accommodation provision in the area.

**Comment** Work is being undertaken with Property Services colleagues to provide detailed information on the current condition of care homes and sheltered schemes to determine options for the future. This work will link the future needs for older people across the County including Llanelli and what can be offered in terms of physical standards and services, and what investment will be needed.

**Service Head:** Jonathan Morgan **Performance status:** On target

<b>Action</b>	13225	<b>Target date</b>	31/03/2021
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**Action promised** We will maintain a strong and sustainable in-house Council provision for domiciliary and residential care.

**Comment** We continue to grow the in-house domiciliary care service and have recently integrated Allied Healthcare into the team. We will also continue to grow the business and making the service more efficient with particular emphasis on rostering and travelling patters, recruiting to vacancies and reducing sickness rates. Further investment is being planned for our seven Care Homes as well as making sure our in-house beds are occupied as fully as they can be.

**Service Head:** Jonathan Morgan **Performance status:** On target

**ACTIONS - Theme: 10. Support the growing numbers of older people to maintain dignity and independence in their later**

**Sub-theme: C. Identify how local communities can contribute to supporting wellbeing and independence**

<b>Action</b>	13226	<b>Target date</b>	31/03/2019
<b>Action promised</b>	We will work with partners including Hywel Dda University Health Board and third sector providers to ensure appropriate mental health care services and support are available.		
<b>Comment</b>	The four work streams established to implement the mental health transformation programme are progressing the following areas of work; pathways, workforce, transport and estates are making good progress. Health and social care are collaborating with third sector colleagues fund to develop a crisis support service in Llanelli which is one of the priorities in the transformation programme. The successful wellbeing initiative led by the council which supported a number of individuals with mental health issues to complete a half marathon is being rolled out across Carmarthenshire. The pathways group has also visited a number of projects across Wales to identify and learn from best practice in relation to early intervention and single points of access which are also priorities in the transformation programme. A new multi-agency forum has also been established to address the mental health and wellbeing needs of young people.		
<b>Service Head:</b> Avril Bracey	<b>Performance status:</b> On target		

**ACTIONS - Theme: 11. A Council wide approach to support Ageing Well in Carmarthenshire**

**Sub-theme: A. Age Friendly Communities**

<b>Action</b>	13233	<b>Target date</b>	31/03/2019
<b>Action promised</b>	We shall provide support for carers, and young carers in particular, to enable them to continue providing the invaluable care they offer to family and friends in need		
<b>Comment</b>	Carers Strategic Partnership Board have reviewed its Terms of Reference and will continue to meet quarterly to consider priority areas for development. Further work is also planned on developing a strategy which will provide a more coherent and equitable approach to Respite support / Replacement care.		
<b>Service Head:</b> Chris Harrison	<b>Performance status:</b> On target		

**ACTIONS - Theme: 11. A Council wide approach to support Ageing Well in Carmarthenshire**

**Sub-theme: B. Dementia Supportive Communities**

<b>Action</b>	13234	<b>Target date</b>	31/03/2019
<b>Action promised</b>	We will continue to support people living with dementia and the development of more dementia friendly and supportive communities and provisions across the County.		
<b>Comment</b>	Dementia Strategy group have put a case forward to Welsh Government for funding for dementia services, currently awaiting approval. This includes multiple posts and initiatives that will transform dementia services in Carmarthenshire in line with the Welsh Government dementia strategy. Progress being made on Dementia friends awareness and dementia friendly communities across Carmarthenshire. Preparations are underway with the Executive Board Member to establish a departmental dementia steering group.		
<b>Service Head:</b> Neil Edwards	<b>Performance status:</b> On target		

**ACTIONS - Theme: 11. A Council wide approach to support Ageing Well in Carmarthenshire**

**Sub-theme: E. Loneliness & Isolation**

<b>Action</b>	13240	<b>Target date</b>	31/03/2019
<b>Action promised</b>	We will work with partners to provide more opportunities for vulnerable and older people to socialise in order to reduce loneliness.		
<b>Comment</b>	The task and finish group continues to meet and take evidence regarding this very important issue. A presentation was delivered to the Health and Social Care Scrutiny Committee and 3 People Manager Events within the Department for Communities to raise awareness of the Prevention Early Intervention and Promoting Independent Living (PEIPL) during this quarter, with particular reference to the Carmarthenshire is Kind initiative. These were very well received with further work to be taken forward in the task and finish group.		
<b>Service Head:</b> Neil Edwards	<b>Performance status:</b> On target		

**ACTIONS - Theme: 14. Promote Welsh Language & Culture**  
**Sub-theme: B. Welsh Language Promotion Strategy**

<b>Action</b>	13283	<b>Target date</b>	31/03/2019
<b>Action promised</b>	We will further strengthen the provision and use of the Welsh language within social care services to be able to provide services in the language of service users' choice and ensure compliance with the `Active Offer` .		
<b>Comment</b>	We remain compliant within the `Active Offer` in offering service users the language of choice as far as is practical and continue to offer Welsh language training for our workforce.		
<b>Service Head:</b> Neil Edwards	<b>Performance status:</b> On target		

**ACTIONS - Theme: 8. Help people live healthy lives (tackling risky behaviour & Adult obesity)**  
**Sub-theme: A. Eat and breathe healthily**

<b>Action</b>	13193	<b>Target date</b>	31/03/2021
<b>Action promised</b>	We will utilise information from the population needs assessment to plan the service at the 3 Locality area levels, which incorporate the GP clusters. This will provide a more detailed understanding of what's needed and allow planning of health and social care services at Locality Level.		
<b>Comment</b>	The locality plans are updated on a quarterly basis. In addition the health boards annual integrated medium term planning (IMTP) has required a strategic evaluation of population needs at a locality level across health and social care.		
<b>Service Head:</b> Neil Edwards	<b>Performance status:</b> On target		

**Theme: 8. Help people live healthy lives (tackling risky behaviour & Adult obesity)**  
**Sub-theme: B. Physical Activity**

Measure Description	2017/18 Comparative Data			2018/19 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The percentage of people referred to the National Exercise Referral scheme that attend the initial consultation of the programme  3.4.2.6	Not applicable		Q3: <b>56.3</b>  End Of Year: <b>53.8</b>	Target: <b>58.0</b>  Result: <b>49.4</b>	Target: <b>58.0</b>  Result: <b>56.3</b>	Target: <b>58.0</b>  Result: <b>58.8</b>  Calculation: <b>(594 ÷ 1011) × 100</b>	Target: <b>58.0</b>
<b>Comment</b>	We are now performing 1.5% above the target set by Public Health Wales.						
<b>Remedial Action</b>	None required.						
<b>Service Head:</b> Ian Jones	<b>Performance status:</b> On target						

Measure Description	2017/18 Comparative Data			2018/19 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The percentage of people referred to the National Exercise Referral scheme that complete the 16 week programme  PAM/041	Not applicable		Q3: <b>41.0</b>  End Of Year: <b>45.6</b>	Target: <b>50.0</b>  Result: <b>60.5</b>	Target: <b>50.0</b>  Result: <b>54.3</b>	Target: <b>50.0</b>  Result: <b>57.5</b>  Calculation: <b>(285 ÷ 496) × 100</b>	Target: <b>50.0</b>
<b>Comment</b>	Performing up 7.5% on the target set by Public Health Wales.						
<b>Remedial Action</b>	None required.						
<b>Service Head:</b> Ian Jones	<b>Performance status:</b> On target						

**ACTIONS - Theme: 8. Help people live healthy lives (tackling risky behaviour & Adult obesity)**

**Sub-theme: C. Mental Health**

<b>Action</b>	13199	<b>Target date</b>	31/12/2018
<b>Action promised</b>	We will contribute to health led transformation programmes in mental health and redesign of services within learning disability		
<b>Comment</b>	With regard to Learning Disability services. The Learning Disability programme group is progressing a number of projects which are focussing on service improvement. These include collaborating to review and enhance a learning disability respite service, number of accommodation projects utilising Integrated Care Fund (ICF) capital funding , undertaking a review of the regional Shared Lives Scheme and ensuring service user engagement. The Regional Partnership has engaged the Housing Learning Improvement Network to map the accommodation needs of people with a learning disability across the region and this work ( now published) will be used to inform an accommodation strategy and detailed accommodation plan for Carmarthenshire. This will include progressing a number of housing projects utilising ICF (Integrated Care Fund) funding and Carmarthenshire's housing stock.		
<b>Service Head:</b> Avril Bracey	<b>Performance status:</b> On target		

**ACTIONS - Theme: 9. Support good connections with friends, family and safer communities**

**Sub-theme: A. Continue to develop & implement how we provide info, advice & assistance across social care serv**

<b>Action</b>	13204	<b>Target date</b>	31/03/2019
<b>Action promised</b>	We will review our disability service to ensure seamless transition and pathways from children to adults		
<b>Comment</b>	We held listening events with parents and disabled young people who had experienced Transition from Children to Adult services during November.  We will be meeting again early in the New Year to share our finding and propose a collaborative approach to remodelling the service.  We have also held series of staff workshops to inform a remodelled service from 0-25 which will be formally consulted upon and implemented early in 2019.		
<b>Service Head:</b> Avril Bracey	<b>Performance status:</b> On target		
<b>Action</b>	13205	<b>Target date</b>	31/03/2019
<b>Action promised</b>	We will ensure an appropriate effective governance is in place with the Local Authority Trading Company to provide the provision of an Information, Advice and Assistance service in order to comply with our Statutory Duty under the Social Services and Well-being Act.		
<b>Comment</b>	The IAA operational group continues to meet on a monthly basis to review both the performance of the service and to develop a more comprehensive and detailed specification for the service. The recent the Wales Audit Office inspection of the IAA service (November 2018) reported to the Director in the verbal end of inspection feedback.		
<b>Service Head:</b> Neil Edwards	<b>Performance status:</b> On target		

PIMS Scrutiny Report

**ACTIONS - Theme: 9. Support good connections with friends, family and safer communities**  
**Sub-theme: C. Identify strengths & resources in communities-contribute promoting & supporting health neighbours**

<b>Action</b>	13208	<b>Target date</b>	31/03/2019
<b>Action promised</b>	We will identify the physical resources which can contribute to promoting and supporting the health and wellbeing of their population through a dedicated online information portal such as		
<b>Comment</b>	Good progress being made. Meeting held with Communication team who will liaise with all CCC parties to facilitate information being migrated onto Dewis. Head of Service to email all internal CCC departments to support and encourage putting their information onto Dewis.		
<b>Service Head:</b> Neil Edwards	<b>Performance status:</b> On target		
<b>Action</b>	13209	<b>Target date</b>	31/03/2019
<b>Action promised</b>	We will invest and improve the quality in the skills of our workforce to ensure we meet the Well-being Objectives of our populations outlined at locality levels.		
<b>Comment</b>	The working group has considered the resourcing of the 3 care management teams. The group has also looked at a national report on recruitment and retention of social workers. A staff survey has been developed and is planned to be sent out in February 2019. The importance of the Parliamentary Review and commitment to a healthy and supportive workforce is continuously being communicated across the division by the Head of Service monthly communication update.		
<b>Service Head:</b> Neil Edwards	<b>Performance status:</b> On target		

PIMS Scrutiny Report

**ACTIONS - Theme: 9. Support good connections with friends, family and safer communities**

**Sub-theme: D. With our partners we will continue to support Safer Communities**

<b>Action</b>	13215	<b>Target date</b>	31/03/2019
<b>Action promised</b>	We will ensure our specialist substance misuse team meets the needs of children and adult services by providing expert advice, support and direct input to front line teams.		
<b>Comment</b>	<p>The team have developed a business plan to focus their awareness raising and training on supporting the social care workforce.</p> <p>The team are engaged in developing a local action plan in relation to co-occurring mental illness and substance misuse. Developing stronger links with mental health teams is a priority area for the next year.</p>		
<b>Service Head:</b> Avril Bracey	<b>Performance status:</b> On target		
<b>Action</b>	13218	<b>Target date</b>	31/03/2019
<b>Action promised</b>	We will embed a person centred approach to safeguarding which ensures the service user is heard and central in decision making		
<b>Comment</b>	<p>Significant Progress in relation to this action has been made. The safeguarding arrangements in Carmarthenshire have been further developed to ensure meaningful conversations with the adult at risk take place at the earliest opportunity and continue until the appropriate outcomes have been achieved. This approach is now embedded in practice within the safeguarding team.</p> <p>The regional safeguarding board has provided safeguarding leads with a clear mandate to develop a robust set of performance indicators which evidence this is happening and that the service users outcomes have been achieved.</p> <p>A total of eight training events have been delivered to date which aimed at reinforcing a person centred approach to safeguarding, reminding all professionals that the services users voice is paramount. This training will continue throughout 2019.</p>		
<b>Service Head:</b> Avril Bracey	<b>Performance status:</b> On target		
<b>Action</b>	13219	<b>Target date</b>	31/12/2018 (original target 31/07/2018)
<b>Action promised</b>	We will review third sector contracts to establish compliance with the Social Services Well-being Act and service transformation in mental health and learning disability.		
<b>Comment</b>	<p>Reviewing third sector contracts which are commissioned by the Health Board and Council is part of the Transforming Mental Health and learning disability programmes and a commissioning work steam has been established to progress this work. Advocacy services provided by the third sector are currently being reviewed by commissioning colleagues across the region with view to developing a regional advocacy scheme. We have also commenced work with the third sector to ensure that we are collaborating to implement the requirement of the Social Services and Wellbeing Act and exploring opportunities to collaborate in relation to early intervention and prevention.</p>		
<b>Service Head:</b> Avril Bracey	<b>Performance status:</b> On target		

Fitem Rhif 8

# PWYLLGOR CRAFFU GOFAL CYMDEITHASOL AC IECHYD 17<sup>eg</sup> EBRILL 2019

## Strategaeth Gorfforaethol 2018-23 – Diweddariad Drafft Mehefin 2019

- Y Strategaeth Gorfforaethol a'r Amcanion Llesiant perthnasol, ynghyd â'u cynlluniau gweithredu manwl ar gyfer y Pwyllgor Craffu hwn

### Ystyried y materion canlynol a chyflwyno sylwadau arnynt:

- Diweddariad Strategaeth Gorfforaethol 2018-23, sydd yn berthnasol ar gyfer y Pwyllgor Craffu hwn

### Rhesymau:

- Mae'n arfer da i sicrhau bod y Strategaeth Gorfforaethol yn cael ei diweddarau

### Angen cyfeirio'r mater at y Bwrdd Gweithredol er mwyn gwneud penderfyniad: OES – 3<sup>ydd</sup> Mehefin 2019

### Aelod y Bwrdd Gweithredol sy'n gyfrifol am y Portffolio:

- Cyng. Jane Tremlett (Gofal Cymdeithasol ac Iechyd)
- Cyng. Linda Evans (Tai)

Y Gyfarwyddiaeth: Cymunedau	Swyddi:	Rhifau Ffôn / Cyfeiriadau E-bost:
<b>Enwau Penaethiaid y Gwasanaethau:</b> Avril Bracey	Pennaeth Iechyd Meddwl ac Anabledau Dysgu	01267 242492 <a href="mailto:abracey@sirgar.gov.uk">abracey@sirgar.gov.uk</a>
Neil Edwards	Pennaeth y Gwasanaethau Integredig Dros Dro	01267 228900 <a href="mailto:nedwards@sirgar.gov.uk">nedwards@sirgar.gov.uk</a>
Jonathan Morgan	Pennaeth Cartrefi a Chymunedau Mwy Diogel	01267 228960 <a href="mailto:JMorgan@sirgar.gov.uk">JMorgan@sirgar.gov.uk</a>
<b>Awdur yr Adroddiad:</b> Silvana Sauro	Rheolwr Perfformiad, Dadansoddi a Systemau	01267 228897 <a href="mailto:ssauro@sirgar.gov.uk">ssauro@sirgar.gov.uk</a>

## EXECUTIVE SUMMARY

# SOCIAL CARE & HEALTH SCRUTINY COMMITTEE 17<sup>th</sup> APRIL 2019

### Corporate Strategy 2018-23 – Update June 2019

- The Draft updated Corporate Strategy 2018-23 document together with the relevant Well-being Objective (WBO) delivery plans for this Scrutiny Committee
- The following sections within the document are relevant to Social Care & Health Scrutiny:
  - Introduction
  - WBO 9. Support good connections with friends, family and safer communities
  - WBO 10. Support the growing numbers of older people to maintain dignity and independence in their later years
  - WBO 11. A Council-wide approach to support Ageing Well in Carmarthenshire
  - Appendices

<b>DETAILED REPORT ATTACHED?</b>	<b>YES</b>
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# IMPLICATIONS

We confirm that other than those implications which have been agreed with the appropriate Directors / Heads of Service and are referred to in detail below, there are no other implications associated with this report.

Signed: **Avril Bracey** Head of Mental Health & Learning Disabilities  
**Neil Edwards** Interim Head of Integrated Services  
**Jonathan Morgan** Head of Homes & Safer Communities

Policy, Crime & Disorder and Equalities	Legal	Finance	ICT	Risk Management Issues	Staffing Implications	Physical Assets
YES	YES	YES	YES	YES	YES	YES

## 1. Policy, Crime & Disorder and Equalities

Our key strategic policies are addressed throughout our Well-being Objectives  
 Crime and disorder is identified and addressed through the *Well-being Objective 9: Supporting good connections with friends, family and communities*  
 Equality implications are addressed within the *Well-being Objective 15: Building a Better Council and Making Better Use of Resources*

## 2. Legal

The law states that:-

- a) We must carry out sustainable development, improving the economic, social, environmental and cultural well-being of Wales. The sustainable development principle is  
*'... the public body must act in a manner which seeks to ensure that the needs of the present are met without compromising the ability of future generations to meet their own needs.'*
- b) We must demonstrate 5 ways of working:  
 Long term, integrated, involving, collaborative and preventative
- c) We must work towards achieving all of the 7 national well-being goals in the Act. Together they provide a shared vision for public bodies to work towards.
  1. A prosperous Wales
  2. A resilient Wales
  3. A healthier Wales
  4. A more equal Wales
  5. A Wales of cohesive communities
  6. A Wales of vibrant culture and thriving Welsh Language
  7. A globally responsible Wales

### 3. Finance

We need to continue to strengthen the links between Strategic and Financial Planning.

The Act requires the publication of a statement detailing how a public body proposes to ensure that resources are allocated annually for the purpose of taking such steps to meet the well-being objectives. Para 53 SPSF 1

### 4. ICT

ICT implications are being taken forward within our Digital Transformation Strategy and feature within the *Well-being Objective 15: Building a Better Council and Making Better Use of Resources*

### 5. Risk Management Issues

Our key strategic risks are identified and addressed within Service Business Plans that underpin our Well-being Objectives

### 6. Physical Assets

The key strategic Asset Management Plan incorporates our Well-being Objectives, Capital prioritisation takes into account the Objectives.

### 7. Staffing Implications

People Management Strategy issues are identified in Well-being Objective 15: *Building a Better Council and Making Better Use of Resources*

# CONSULTATIONS

We confirm that the appropriate consultations have taken in place and the outcomes are as detailed below:

Signed: Avril Bracey                      Head of Mental Health & Learning Disabilities  
Neil Edwards                              Interim Head of Integrated Services  
Jonathan Morgan                         Head of Homes & Safer Communities

## 1. Local Member(s)

## 2. Community / Town Council

## 3. Relevant Partners

**4. Staff Side Representatives and other Organisations** - All Departments have been consulted and have had the opportunity to provide comments

**Section 100D Local Government Act, 1972 – Access to Information**  
**List of Background Papers used in the preparation of this report:**

**THESE ARE DETAILED BELOW:**

Title of Document	Locations that the papers are available for public inspection
Well-being of Future Generations (Wales ) Act 2015	<a href="#">The Essentials Guide</a>
Shared purpose: shared future Statutory guidance on the Well-being of Future Generations (Wales ) Act 2015	<a href="#">SPSF 1 Core guidance</a> <a href="#">SPSF 2 Individual Role (public bodies)</a>
Local Government Measure (2009)	<a href="#">Local Government Measure (2009)</a>
Moving forward in Carmarthenshire: the next 5 years	<a href="#">Moving forward in Carmarthenshire: the next 5 years</a>
Annual Report 2017/18	<a href="#">Annual Report 2017/18</a>

Mae'r dudalen hon yn wag yn fwriadol

# Moving Forward in Carmarthenshire

## The Council's Corporate Strategy 2018-2023

Updated June 2019



The following sections within the document are relevant to this Scrutiny:

- **Introduction**
- **WBO 9.** Support good connections with friends, family and safer communities
- **WBO 10.** Support the growing numbers of older people to maintain dignity and independence in their later years
- **WBO 11.** A Council-wide approach to support Ageing Well in Carmarthenshire
- **Appendices**

*Please Note: The detailed action plans for all the WBOs will be available as document links within the final published document*

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## Update News in brief

1. We published an Annual Report on year one of this Corporate Strategy in October 2018
2. We have reviewed the Well-being Objectives above and consulted upon them as part of budget consultation results and found good support for them - January 2019
3. Well-being Objective 3 has been renamed to reflect the National emphasis on the success and well-being of every learner. See Well-being Objective 3.
4. Other Well-being Objective's remain the same but with some content updates (See Appendix 1).
5. All Action Plans have been refreshed.
6. In February 2019 the Council adopted a motion for Zero Carbon (See Well-being Objective 12)

# Moving Forward in Carmarthenshire: the next 5 years

In January 2018, Carmarthenshire County Council's Executive Board presented its key aspirations for the next 5 years – '*Moving Forward in Carmarthenshire: the next 5 years*'. This plan identified a number of key projects and programmes that the Council will strive to deliver over the next five years. It seeks to continuously improve economic, environmental, social and cultural well-being in the County.

Given this direction, the Council published a New Corporate Strategy that consolidated and aligned our existing plans.

## The Challenges facing the Council

Following a period of engagement and consultation, the Carmarthenshire Well-being Assessment was published in March 2017. The assessment looked at the state of economic, social, environmental and cultural wellbeing in Carmarthenshire through different life stages. The key findings and a copy of the Assessment can be found at [www.thecarmarthenshirewewant.wales](http://www.thecarmarthenshirewewant.wales)

As the Council plans for the future we must take account of a number of challenges that we face. Most of these challenges are driven by factors outside of the Council's control but they are factors that we have to consider as we develop and, in some instances, change the way that we work and do things.

1. Developing a dynamic economy in the context of Brexit
2. Addressing a Climate emergency
3. Acting in a manner which seeks to ensure that the needs of the present are met without compromising the ability of future generations to meet their own needs (WbFG principle)
4. Increasing demand and complexity for services
5. Increasing expectations of provision at the same time as managing decreasing budget
6. Challenging economic climate and local economy
7. Increasing need to strengthen the digital infrastructure and support digital inclusion for individual residents as well as public, private and third sector organisations looking to develop economic prosperity and agile working
8. Changing demographic profile of the county and in particular its ageing population
9. Increasing risks to ensure children and young people are protected from harm
10. Increasing deprivation and poverty with growing inequities between communities
11. Increasing legislation and regulation from Welsh Government
12. Managing the workforce risks associated with the pace of change required by the organisation.

# The Council's Core Values

In delivering this strategy it is important that we maintain our core values in everything we do:-



## Equality and Diversity

Carmarthenshire County Council has developed a [Strategic Equality Plan](#).

This strategic plan sets out the principles of our commitment to equality and diversity and outlines how we intend to fulfil our responsibilities and ensure that we follow our principles through into practice. These commitments are outlined in terms of:

1. The role of the county council as an employer;
2. The role of the county council as a provider of services;
3. The role of the county council in promoting tolerance, understanding and respect within the wider community

We have a duty under the Equality Act 2010 to the following **protected characteristics**:-

- Age
- Race
- Sex
- Disability
- Religion and belief
- Sexual Orientation
- Gender reassignment
- Marriage and Civil Partnership
- Pregnancy and maternity

## Bringing Plans together

**This Corporate Strategy consolidates the following requirements and plans into one document:-**

1. It incorporates our Improvement Objectives as required by the Local Government Measure 2009 (See *Appendix 2*)
2. It includes our Well-being Objectives as required by the Well-being of Future Generations (Wales) Act 2015. For the first time in Wales, there is a shared vision and set of goals for all public bodies to work towards, our Well-being Objectives are set to maximise our contribution to these (See *Appendix 2*)
3. It includes Carmarthenshire County Council's Executive Board key projects and programmes for the next 5 years as set out in '*Moving Forward in Carmarthenshire: the next 5 years*'

## Priorities

'*Moving Forward in Carmarthenshire: the next 5 years*' makes it clear that regeneration is the Council's number one priority. Our 15 Well-being Objectives cover the broad range of Council Services to ensure economic, environmental, social and cultural well-being. The allocation of resources to deliver these objectives is outlined in *Appendix 3*.

# Life is for living, let's start, live and age well in a healthy, safe and prosperous environment



## Well-being Objectives

**1.** Help to give every child the best start in life and improve their early life experiences.

**2.** Help children live healthy lifestyles.

**3.** Support and improve progress and achievement for all learners.

**4.** Ensure all young people are in Education, Employment or Training (EET) and are following productive learning and career pathways.

**5.** Tackle poverty by doing all we can to prevent it, helping people into work and improving the lives of those living in poverty.

**6.** Creating more jobs and growth throughout the county.

**7.** Increase the availability of rented and affordable homes.

**8.** Help people live healthy lives (tackling risky behaviour and obesity).

**9.** Supporting good connections with friends, family and safer communities.

**10.** Support the growing numbers of older people to maintain dignity and independence in their later years.

**11.** A Council wide approach to supporting Ageing Well in Carmarthenshire.

**12.** Looking after the environment now and for the future.

**13.** Improving the highway and transport infrastructure and connectivity.

**14.** Promoting Welsh language and culture.

**15.** Building a Better Council and Making Better Use of Resources

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# Start Well



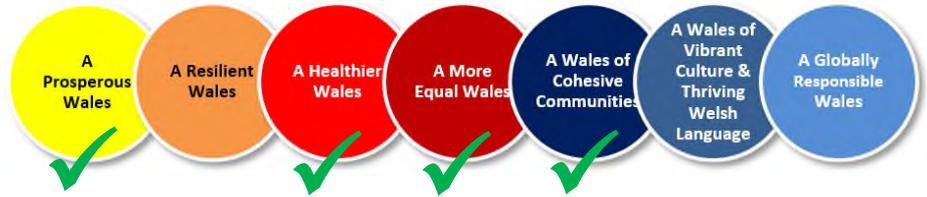


## Well-being Objective 1

Start Well - Help to give every child the best start in life and improve their early life experiences

### So why is this important?

- Giving every child the best start in life is crucial to reducing inequalities across the life course.
- Early intervention is key to long term health and well being
- Children who experience stressful and poor quality childhoods are more likely to experience poor mental health and develop long term health problems as they move into adulthood.
- What happens during these early years has lifelong effects on many aspects of health and well-being - from obesity, heart disease and mental health, to educational achievement and economic status.
- There is a growing recognition of the detrimental impact which exposure to Adverse Childhood Experiences in childhood, particularly multiple ACEs, can have upon physical and mental health and wellbeing, relationships with others, educational attainment and prosperity outcomes into adulthood.
- Looked After Children (LAC) are more likely to have been exposed to high rates of [Adverse Childhood Experiences](#) (ACE's) associated with poor long term outcomes before entering care.



### Why this should concern us?

- Adverse Childhood Experiences (ACEs) have harmful impacts on health and well-being across the life course.
- For every 100 adults in Wales, 47 have suffered at least one ACE during their childhood and 14 have suffered 4 or more. Children who experience stressful and poor quality childhoods are more likely to adopt health harming behaviours. (*National Survey of ACE's in Wales*)
- Children in workless households are more likely to experience ACE's. 10.2% of children in Carmarthenshire are living in workless households, this lower than the 2016 figure of 12.3% and is currently below Wales (12.6%) and the UK (10.9%).
- In Carmarthenshire there are currently 94 children on the Child Protection Register, 192 Looked After Children and 731 children in receipt of care and support. (@ 31/12/18).

### What do we need to do?

- We need to give every child the best start in life and ensure development throughout early childhood.
- We need to build resilience against adverse experiences.
- We will implement the recommendations of the Education and Children's Scrutiny Committee Task & Finish Review of the current provision for early years education, childcare and play opportunities.

### How will we do this?

#### A. We will **support families** by:

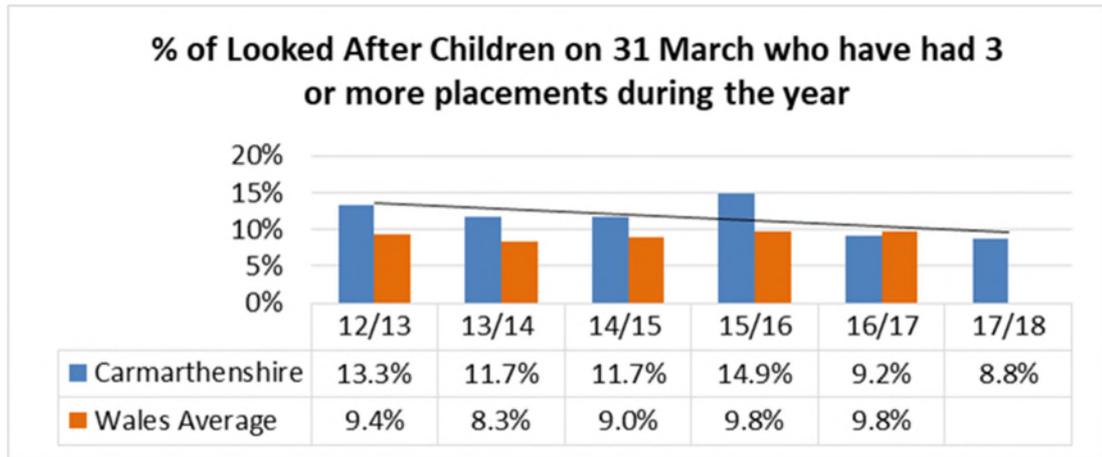
- a. working together to reduce the number of children who suffer ACEs
- b. promoting bonding and attachments to support positive good parent-child relationships.
- c. better equipping parents and care-givers with the necessary skills to avoid ACEs arising within the home environment and encourage development of social and emotional well-being and resilience in the child.
- d. identifying and intervening where children may already be victims of abuse, neglect or living in an adverse environment.
- e. continuing to provide attachment awareness training in schools to ensure they become *attachment awareness schools* and are able to meet the emotional well-being needs of vulnerable children.

- #### B. We will ensure that every child with identified **additional learning needs (ALN)** in all Carmarthenshire schools will have access to appropriate integrated support services – e.g. Educational and Child Psychology, Sensory Impairment support and specialist Inclusion Advisory Staff.

## Key Measure of Success

### Children in care who had to move 3 or more times (PAM/029)

During the last two years we have seen a significant improvement in **placement stability** for our looked after children with the % having experienced 3 or more placement moves reduced by 6% from **14.9%** as at 31<sup>st</sup> March 2016 to **8.8%** as at 31<sup>st</sup> March 2018



## An example of what we are doing

The revised **Families First programme**, implemented from 1<sup>st</sup> April 2018, comprises of 13 projects under three focus areas:

### Parenting Support

- **Parenting Support** (procured - Action for Children)
- **Domestic Abuse Stops Here!** (procured - CDAS)
- **Volunteering & Community Support** (procured - Home-Start)
- **Family Centres** (exempt from procurement - Plant Dewi)
- **Integrated Children's Centres** (make in house -CCC)
- **Family Support Workers & Psychological Support** (make in house -CCC)
- **Family Engagement Workers** (make in house -CCC)

### Support for Young People

- **Post 16 Youth Workers** (make in house -CCC)
- **Youth Support 10-18 years** (make in house -CCC)
- **Young Carers** (make in house -CCC)
- **Youth Health Team** (exempt from procurement - Hywel Dda University Health Board)

### Disability Support

- **Disability Play Clubs** (make in house -CCC)
- **Tim Camau Bach** (make in house -CCC)



The new programme will be required to work towards preventing Adverse Childhood Experiences (ACEs) as well as helping to mitigating the effects of ACEs on those who have already been exposed to them. An example of service delivery; The Integrated Children's Centres are venue based services providing support to children aged 0-12 years and their families in their local communities of Morfa, Llwynhendy and Felinfoel. The centres offer a range of activities to families to help them be positive parents, have strong relationships and build resilience, including; Bumps, baby and family play sessions (0-3 years), Play club sessions (4-6 years); Open access play sessions (7-11 years); Non-accredited LAP/NAP courses delivered; Parenting courses co-facilitated, Pre-employment accredited courses, Healthy lifestyle sessions, Baby massage courses and Community consultation events.



Lead Executive Board  
Member  
Cllr Glynog Davies



View our [detailed delivery plan](#) against this objective – **to follow**



## Well-being Objective 2

### Start Well - Help children live healthy lifestyles

#### So why is this important?

- Projections suggest an increase in trends for childhood obesity going forward with figures showing males between the ages of 2 – 15 being at greatest risk.
- The [Play Sufficiency Assessment](#) identified playing outside as the most popular setting for children but also found that 31% of parents often worry and sometimes find it difficult to let their child out to play. This was mostly concerned with road traffic.
- Assessment engagement activity with primary school children showed being physically active to be the second most important factor for positive well-being of children aged 6 – 11, after connections with family and friends.
- Living healthy lives allows children to fulfil their potential and meet education aspirations.
- Habits established early in life remain with people to allow them to play a full part in the economy and society of Carmarthenshire.



#### Why this should concern us?

- Carmarthenshire has the 9<sup>th</sup> highest (previously 3<sup>rd</sup> highest) levels of childhood obesity in Wales with 29.4% (560) of 4-5 year olds being overweight or obese, higher than the Welsh average of 27.1%
- Engagement with primary schools identified a strong link between physical activity and opportunities to play in outside spaces, and to feel safe in that environment.
- Mental health disorders in children and young people are equally as prevalent, with 1 in 10 children and young people aged five to sixteen suffering from a diagnosable mental health disorder. Between the ages of one to twelve, 1 in 15 young people deliberately self-harm.

Source: - [Our Health Our Future, Hywel Dda Interim Integrated Medium Term Plan 2016/17 - 2018/19](#) (page 56)

#### What do we need to do?

- We need to work with partners to ensure children across Carmarthenshire: eat healthily, are physically active and maintain good mental health.
- *We will address the Welsh Audit Office recommendations following their review of this Well-being Objective under the Well-being of Future Generations Act (Wales) 2015.*
- We need to measure activity through schools.

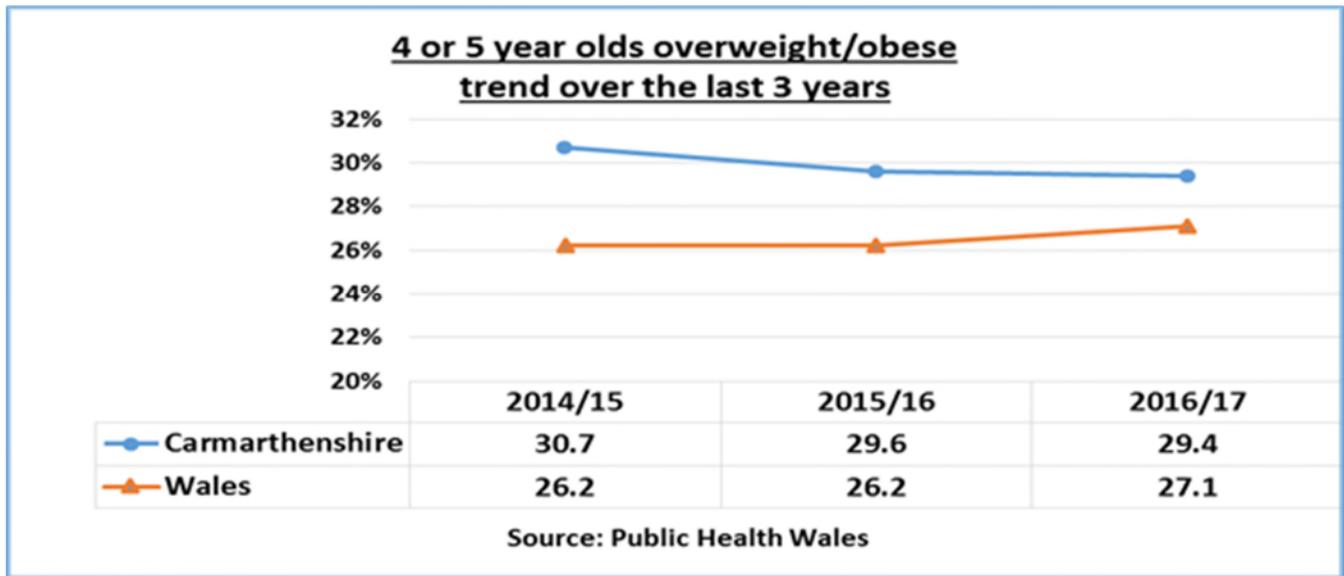
#### How will we do this?

- A. We will increase the range of **physical activity** opportunities available for children, and target those at higher risk of inactivity.
- B. We will **address mental health** including reducing exposure to adverse childhood experiences.
- C. We will **promote eating healthy**, including through school meals, the *Healthy Schools scheme* and the *School Holiday Enrichment Programme*.
- D. We will **increase awareness** of healthy lifestyles through the Healthy Schools scheme.
- E. We will continue to develop, promote and deliver the **Flying Start Programme**.

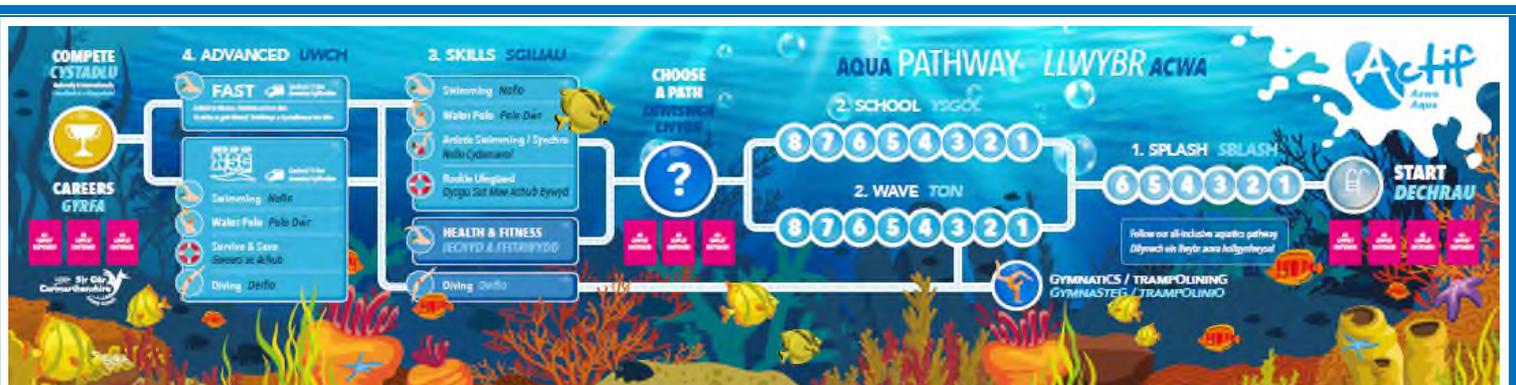
## Key Measure of Success

### Childhood obesity (Child Measurement Programme NHS)

Obesity in childhood often persists into adult life, leading to related health problems like type 2 diabetes, liver disease, higher rates of heart disease, and some cancers.



### An example of what we are doing



There is enormous potential for swimming and aquatic activity to have a significant impact on the health and wellbeing of our population due to the relative easy access to facilities and the accessibility across a whole lifetime. You'll see how we have built and displayed our comprehensive pathway above – aiming to provide opportunities across the life course, e.g. by recently expanding our children's structured programme to younger age groups through a 6-stage 'Splash' scheme and diversifying the options far beyond swimming, including specific links with gymnastics/trampolining and diving.



Lead Executive Board  
Member  
Cllr Glynog Davies



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against this objective – **to follow**

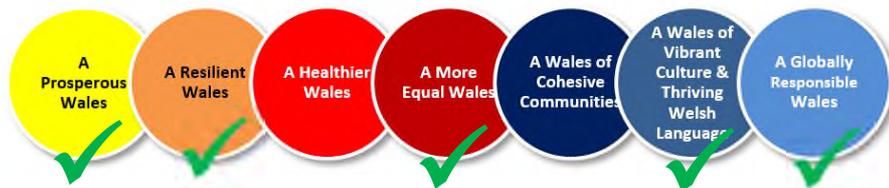


## Well-being Objective 3

### Start Well - Support and improve progress and achievement for all learners

#### So why is this important?

- We all want all of our children and young people to have the best possible start in life by supporting them to gain the skills and knowledge they need to lead happy, healthy, fulfilling lives.
- We want to improve outcomes for all ages through lifelong learning, to enable them to thrive in 21<sup>st</sup> Century living and the world of work.
- Research by *The Institute of Education* suggests that attending a good pre-school and primary school can have more impact on children's academic progress than their gender or family background (Taggart, 2015)
- Our service remains committed to both the principles and priorities as outlined in the Welsh Government's most recent strategic document '[Education in Wales: Our National Mission.](#)'



#### Why this should concern us?

- There is currently a gap nationally (including Carmarthenshire) between the performance of pupils eligible for free school meals (eFSM) and those who are not. This aspect of our end of key stage performance and achievement continues to challenge and concern us.
- We have schools that need to improve in specific areas as recognised through the National Categorisation system\* (for 2018; 21% of Primary schools are rated 'Amber Support Category' and 1% of Primary schools is rated 'Red Support Category').  
\*Four levels of 'Support Category' exist – Green, Yellow, Amber and Red. All Secondary schools are currently rated in the Green or Yellow Support Category.
- The [2015 PISA results](#) (Programme for International Student Assessment), for which Kirsty Williams, Welsh Government Cabinet Secretary for Education, has stated "*remains the recognised international benchmark for skills*", continue to show Wales adrift from the rest of the UK.

#### What do we need to do?

- We will continue to improve progress, wellbeing and outcomes further for all learners (with a focus on those entitled to eFSM and vulnerable learners - see also **Tackling Poverty Well-being Objective 5**).

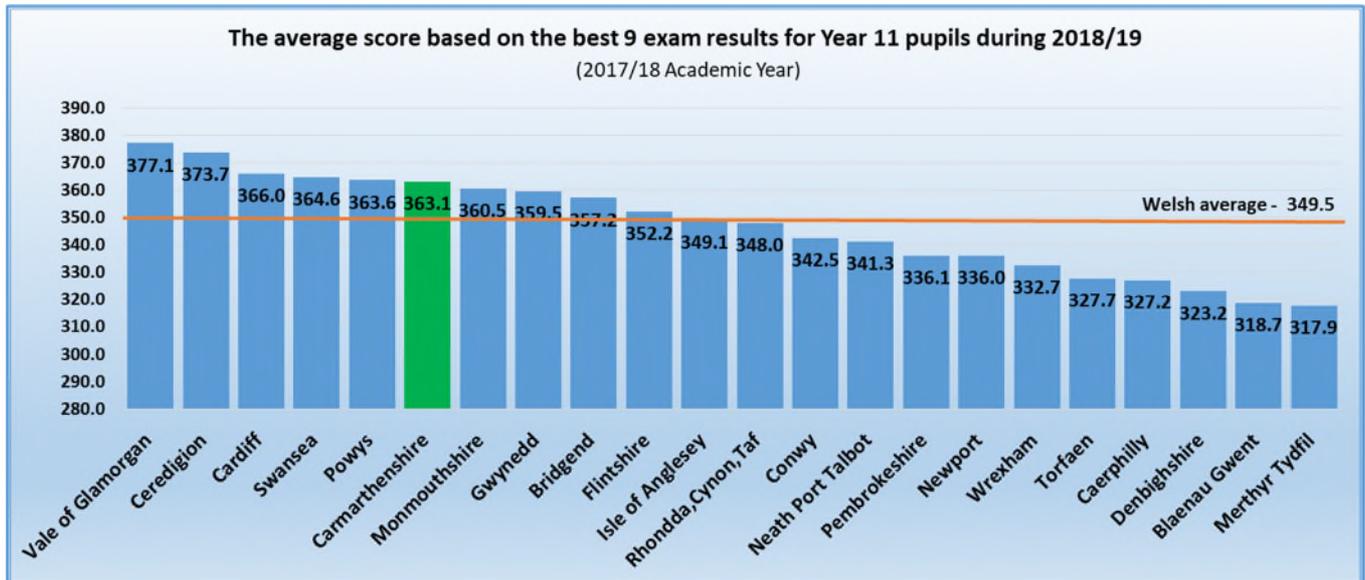
#### How will we do this?

- A. We will ensure a relentless emphasis on **improvement in pupil progress, wellbeing and outcomes** for all children and young people across all learning phases (focusing on vulnerable and eFSM learners) in line with the vision and aims of 'Education in Wales: Our National Mission.'
- B. We will continue to **improve school attendance** and learner well-being.
- C. We will provide **an excellent school in the right place** by:
  - a. Improving the condition, suitability and resource efficiency of our schools network through the *Modernising Education Plan*.
  - b. Developing an engaging, relevant and authentic *Local Curriculum*, within a clear framework of national guidance, which will fully prepare our children and young people for the challenges and opportunities of adult life.
- D. We will continue **workforce development and succession planning** by:
  - a. Developing and supporting a collaborative self-improving school system to ensure high quality leadership and provision for all learners.
  - b. Investing in further developing the skills of our teachers and support staff.
- E. We will continue the **development of Welsh in all our services**, thus moving towards ensuring that every pupil is confidently bilingual. Pupils can fulfil their potential in gaining skills to operate as bilingual citizens in their communities, the workplace and beyond.

## Key Measure of Success

**Educational attainment - Average Caped 9 points score** (Year 11 pupils) (ref tbc) (Pupils best 9 results including English/Welsh, Mathematics–Numeracy, Mathematics and Science)

The average score based on the best 9 exam results for Year 11 pupils during 2018/19 (2017/8 Academic Year) is 363.1 where girls had an average score of 375.2 and boys 352.5. This is the 6th highest in Wales.



## An example of what we are doing

In pursuit of our goals, we have implemented three additional Strategic Fora in partnership with our schools:

1. Access to Education Strategic Forum
2. Curriculum and Wellbeing Strategic Forum
3. Education Services Strategic Forum



This revised structure will enhance our collaborative work with senior school leaders from all sectors, thus ensuring a collegiate approach to improvement via agreed strategies in support of all our specific tasks and actions.

Each forum is charged with -

- Acting as a consultative group to assist with developing and co-constructing emerging strategy
- Proposing further areas which require strategic focus and development
- Piloting appropriate initiatives
- Advising on the implementation of strategy
- Advising on the prioritisation of resources
- Monitoring and evaluating progress
- Represent peers and disseminate to others

Progress and outcomes from each Forum is reported, evaluated and reviewed through our Head teacher and Governor networks along with our internal strategic Departmental and Corporate Management Teams.



Lead Executive  
Board Member  
Cllr Glynog Davies



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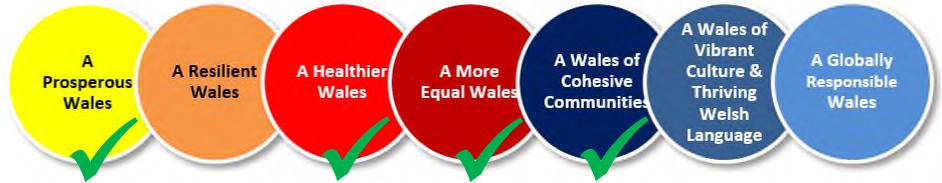


## Well-being Objective 4

**Start Well** - Ensure all young people are in Education, Employment or Training (EET) and are following productive learning and career pathways

### So why is this important?

- Maximising the number of EET young people reduces the effects of poverty and the wider cost to society of support services, reliance on benefits and offending.
- It is essential to maximise the life opportunities of young people, ensuring that as many as possible are able to progress to 6<sup>th</sup> forms, Further Education Colleges, apprenticeships, training provision or work.
- It enables young people to contribute positively to their local communities.



### Why this should concern us?

- In a globalising world, the perpetual march of technology and automation requires that young people are fully equipped for the challenges and opportunities of 21<sup>st</sup> Century working life. We aspire for our learners and young people to be work-ready - for entering a high wage, high-skill economy and be able to successfully compete in, and actively contribute to, regional regeneration if they chose to live and work in south west Wales.
- The % of Carmarthenshire Year 11 pupils who became NEET (Not in Education, Employment or Training) in 2017 was 1.4% (27 pupils) a reduction on 2016 of 2.1% (40 pupils), the % of Carmarthenshire Year 13 pupils who became NEET was 3% (20 pupils) in 2017 up from 2.0% (14 pupils) in 2016.
- Carmarthenshire ranks 13<sup>th</sup> (of 22) Local Authorities in Wales for Year 11 pupils becoming NEET and above the All-Wales average of 1.6%. (2018 data available in April 2019)

### What do we need to do?

- We need to ensure that all children and young people in Carmarthenshire have the best possible opportunities to study, train and gain worthwhile employment locally, regionally or nationally.
- We will ensure that all vulnerable learners including those with a disability or additional learning needs are not excluded from programmes.
- We need to continue to deliver the six elements of the Welsh Government's Youth Engagement and Progression Framework (YEPF) which comprises of:
  - Identifying young people at risk of becoming NEET; Providing brokerage and co-ordinated support for young people; Improve tracking and transition support; Ensuring provision meets the needs of young people; Strengthening employability skills and entrepreneurship; Ensuring we are accountable for our actions.

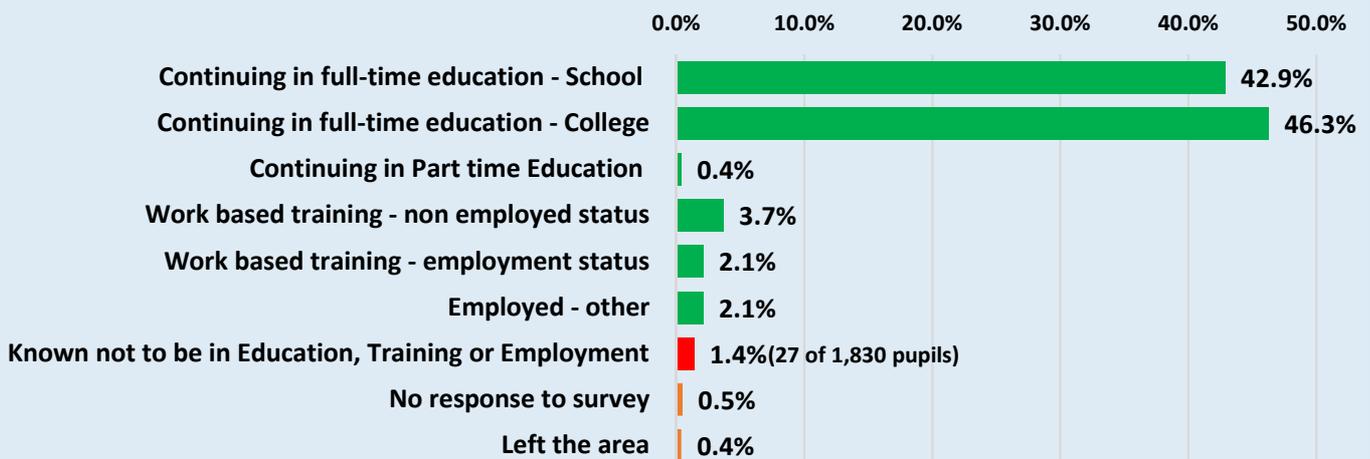
### How will we do this?

- A. We will build on existing partnership relationships with local businesses and the public sector through the **Carmarthenshire Curriculum Review** to focus skills demands and employability of new and existing labour market entrants within Carmarthenshire to ensure that local and regional demands are met. *Also see Well-being Objectives 5+6 Action Plans re Hub and Regional Learning Partnership.* We will ensure that opportunities afforded by the new curriculum for Wales are dovetailed in Carmarthenshire's local curriculum with 21<sup>st</sup> century skills needs and gaps fully considered.
- B. We will implement the six **Youth Engagement and Progression Framework** Actions above.
- C. We will deliver the local elements of the **Cynnydd** and **Cam Nesa European Social Fund projects** (guaranteed funding till 2018-2020) which assists young people in progressing to further education, training and employment during the Post 16 education phase, while also working together with alternative curriculum provision to replace the services offered through the Cynnydd and Cam Nesa Projects, post Brexit by 2020 onwards.

## Key Measure of Success

Number of leavers Not in Education, Employment or Training (NEETs) Year 11 (PAM/009) & Year 13 (5.1.0.2)

### Destination data for Carmarthenshire Y11 pupils (Academic Year 2016-17)



## An example of what we are doing

### How does the Vulnerability Assessment Profile (VAP) help support those at risk of becoming NEET?

The VAP is an initiative within the Welsh Government's Youth Engagement and Progression Framework. It plays an integral part in the early identification of those at great risk of becoming NEET and involves the School and a range of agencies.

VAP

- Vulnerable pupils are identified through a scoring system based on pupil data; behaviour, attendance, attainment, etc.
- Pupils scoring a Red or Amber score are discussed in the VAP meeting at the respective school.
- At School VAP meetings, staff use their knowledge of the young person and family context to describe their current issues and highlight concerns which add to a higher holistic VAP score.

VAP Meeting

- VAP meetings focus on the nature of the vulnerability of each young person, what interventions have been offered, what has worked, what else could be offered and which agencies are involved.
- **Careers Wales** update on the next step for year 11 pupils such as which college course or which training provider they have applied for or been accepted on.
- **Coleg Sir Gar** representatives promote the February taster week offering a variety of different curriculum areas and offer college transition support during the Summer holidays.
- **Cynnydd** offers engagement activities such as positive mentoring and a critical friend, hands-on activities such as multi-media, STEM, outdoor, sport and fitness, and a focus on a positive next step for year 11 pupils, which can include transition support and access to additional qualifications. Other support include emotional wellbeing while Careers Wales Cynnydd can arrange work placements and prepare young people to be work-place ready.

Follow up

- If a young person has no plans at the end of year 11 and is likely to become NEET, a referral will be made to the **post 16 youth work team** and to **Cam Nesa**.



Lead Executive Board  
Member  
Cllr Glynog Davies



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Live Well



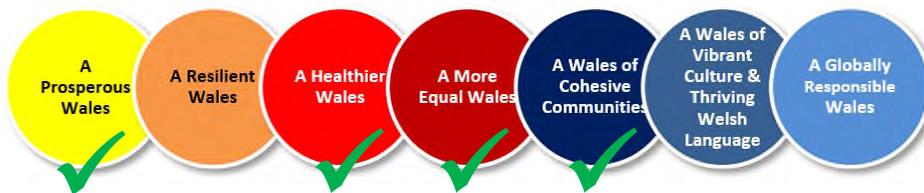


## Well-being Objective 5

Start Well/Live Well - Tackle poverty by doing all we can to prevent it, help people into work & improve the lives of those living in poverty

### So why is this Important?

- Poverty and deprivation have serious detrimental effects across all aspects of well-being. It limits the opportunities and prospects for children and young people, damages the quality of life for families and communities.
- Poverty can be a barrier to full participation in society and is too often an intergenerational experience which poses a significant threat to experiencing positive well-being both now and in the future.
- Research shows that children growing up in workless households experience consistently poorer outcomes than other children whose parents are always working, in relation to educational attainment and cognitive ability.



### Why this should concern us?

- 35.5% (28,881) of households in Carmarthenshire can be defined as **living in poverty**, 13<sup>th</sup> highest in Wales (Welsh average 33.6%).  
*Welsh Government defines poverty as when "household income is less than 60% of the GB median income". This means a household where income is less than £18,868 a year (2018 - 60% of £31,446)*

### What do we need to do?

- We need to **prevent poverty** – There is a strong correlation between being born poor and experiencing a lifetime of poverty and many of the triggers of poverty experienced in childhood and later life are preventable if identified and addressed in a timely manner. Providing early, targeted and holistic interventions can therefore help reduce the likelihood of poverty occurring in our communities.
- We need to **help people into work** - work is one of the most fundamental and effective means of tackling poverty in all its forms. Work provides income and opportunities for social, emotional and cerebral development as well as improved health and well-being.
- We need to **improve the lives of people living in poverty** by supporting those in poverty and improving access to help to maintain basic standards of living.

### How will we do this?

- A. Our children and education services will work to **prevent poverty** through delivering key early intervention programmes such as flying start, team around the family (TAF) and financial literacy is on the school curriculum. In addition services such as housing will take a more proactive, preventative approach to addressing key triggers of poverty to prevent escalation of issues such as homelessness and fuel poverty.
- B. We will **help people into work** by building their confidence and skills through the dedicated Communities 4 Work and Communities 4 Work plus programmes and targeted support for those who are furthest from the labour market e.g. those who are Not in Employment, Education or Training (NEET). We will continue to extend the Hwb model as a one stop shop for employment advice and support.
- C. We will **improve the lives of those living in poverty** through promoting and supporting greater financial literacy via services such as trading standards and housing benefits. We will also deliver initiatives to support key vulnerable groups including the School Holiday Enrichment Programme (SHEP), Toy Box and Hamper appeal.

**Rural Poverty** – see also Well-being objective 6 - Create more jobs and growth throughout the county; Part C - By identifying and addressing the issues facing rural communities.

## Key measure

### Households Living in Poverty (CACI's 'PayCheck' Data)

Household Income Figures Source: CACI's 'PayCheck' data										
Households Living in Poverty	2014		2015		2016		2017		2018	
	Carms	Wales	Carms	Wales	Carms	Wales	Carms	Wales	Carms	Wales
	29,956 (37.1%)	446,586 (33.6%)	29,086 (36.3%)	459,283 (35%)	29,020 (35.9%)	460,322 (34%)	28,223 (35.0%)	450,616 (33%)	28,881 (35.5%)	456,971 (33.6%)

35.5% (28,881) of households in Carmarthenshire can be defined as **living in poverty**, 13<sup>th</sup> highest in Wales (Welsh average 33.6%).

Welsh Government defines poverty as when "household income is less than 60% of the GB median income". This means a household where income is **less than £18,868** a year (2018 - 60% of £31,446)

### An example of what we are doing

#### Community Engagement Programme in Tyisha Ward



Over the course of 2018 the Council has been working with residents of Llanelli's Tyisha ward in partnership with a number of key organisations to undertake a huge community engagement programme. The programme known as 'planning for real' sought to gain views and ideas from local residents to inform the development of a regeneration plan for the area. This means that residents, tenants and businesses have had a real opportunity to help plan for changes and improvements that will affect their future.

Cllr. Campbell has said: "We know that Tyisha has its problems, but we also recognise that it has a fantastic community spirit. People really want to see the area improve and we want people to be part of the change. There is real potential to do something and we're excited about what lays ahead."



Lead Executive Board  
Member  
Cllr Cefin Campbell



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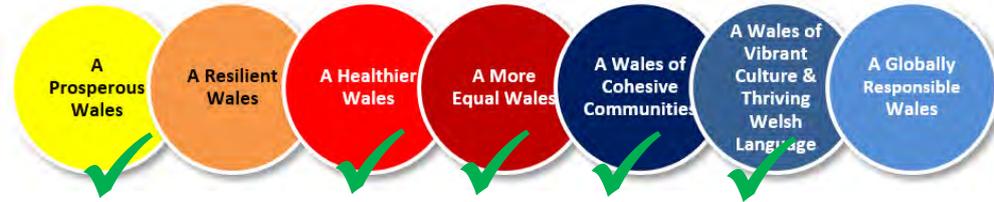


## Well-being Objective 6

### Live Well - Create more jobs and growth throughout the county

#### So why is this important?

- Providing secure and well paid jobs for local people is central to everything we are seeking to achieve.
- Increasing employability is fundamental to tackling poverty, reducing inequalities and has a dramatic impact on our health and ability to function in everyday society.



#### Why this should concern us?

- As at March 2018, of the 73.7% of Carmarthenshire's workforce, 59% were employed in the professional/technical/skilled trade occupations - well *below* the Welsh average of 63%, whilst 41% were employed in the caring/leisure/customer service/machine operative occupations – well *above* the 37% Welsh average.  
Also see Well-being Objective 4 –Reduce the number of young adults that are NEET (Not in Education, Employment or Training)
- As at September 2018, the total number of unemployed/economically inactive residents (excluding students) - 16-64 represents 21.3% of the total population of Carmarthenshire, this is above the Welsh average of 20.0%.
- We must tackle a GVA (gross value added) gap that is widening between UK GVA & Wales GVA; Total GVA in Carmarthenshire represents 4.8% of Wales total GVA, which is a relatively high share. However, GVA per job is low (£44,833), ranking 18<sup>th</sup> out of 22 authorities, indicating low productivity. *GVA is the measure of the value of the wages and profits from goods and services produced in an area.*

#### What do we need to do?

- We need to build a knowledge-rich, creative economy by maximising employment & training places for local people through creating jobs and providing high quality apprenticeships, training and work experience opportunities, in order to have an on-going skilled & competent workforce to face the future
- We need to evolve Carmarthenshire's position in the Swansea Bay City Region (Swansea, Carmarthenshire, Pembrokeshire and Neath Port Talbot) into a confident, ambitious and connected county.
- We need to continue to invest in our local rural, infrastructure, including transportation to attract businesses, tourism/leisure to the county to promote economic growth and activity by building better connections & generating a strong tourism industry (*see Improving highway & transport infrastructure & connectivity WBO13*)
- We need to continue to invest in the strategic regeneration of our 3 principal towns, rural market towns, key strategic employment sites and continue to support business growth.
- We need to support Welsh Governments' - [Prosperity for All-the National Strategy: Economic Action Plan](#)
- Monitor the impact of Brexit on the economy of Carmarthenshire, so we can mitigate any problems and embrace all opportunities which may arise
- We will publish a recommendations for action, on behalf of the Carmarthenshire Rural Affairs Task Group
- We will support those every day businesses that and are all around us and are the foundation of our economy.

#### How will we do this?

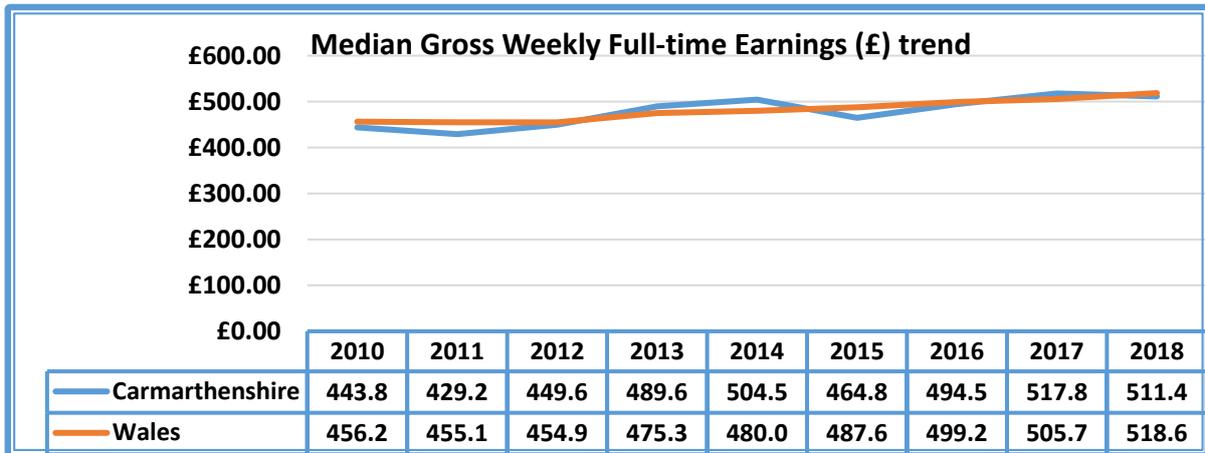
- A. Regionally, by co-ordinating and delivering the Swansea Bay City Deal and specifically the Carmarthenshire based projects – Yr Egin and the Life Science and Wellness Village
- B. Locally, by delivering the 6 Transformational Strategy Area Plans targeting urban, coastal and rural Carmarthenshire
- C. By identifying and addressing the issues facing rural communities
- D. By developing learning, skills, employability and encouraging a spirit of entrepreneurship throughout the county to support new businesses in the county (Regional Skills & Learning Partnership)
- E. By ensuring clear business support plans in order to support any implications from Brexit.
- F. By supporting local economic growth

Tudalen 80

## Key Measure of Success

### Gross weekly pay (Median) (ONS – Annual Survey of hours and earnings)

There is a steady increase in the median gross weekly full-time earnings in both Carmarthenshire and Wales since 2010, but the increase seems to be a smoother continuous climb in Wales.



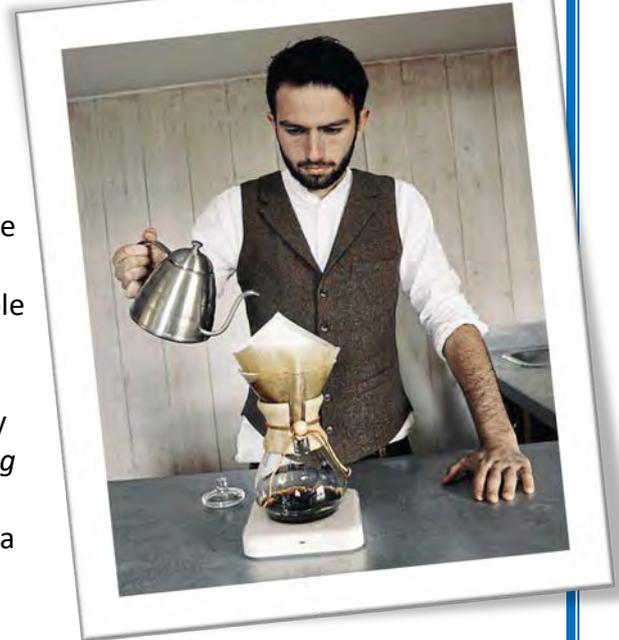
### An example of what we are doing to help

#### The coffee makers inspired by Welsh heritage



Economic regeneration can take its inspiration from unusual sources. *Coaltown Coffee* owes its name and its ambition to the mining heritage of Ammanford. The company’s founders are planning for a bright future thanks to this new kind of black gold.

When **Scott James** and his father Gordon set up their coffee roasting business in the garage of their family home, few could have predicted the success they would enjoy. A couple of years on, Coal town Coffee Roasters now supplies 160 cafés, restaurants and shops across South Wales and beyond; together with national retailers - you can even buy their toasted Arabica beans in Selfridges. *“It’s been amazing and we are really lucky to have such loyal customers,”* says 23-year-old Scott, as the business has recently moved into a 3,000 sq ft Roastery warehouse in Ammanford.



The warehouse was developed through our *Property Development Fund* by local building firm TRJ and the building leased to Coal town – keeping it all local.

The Roastery was set up with one ambition, to bring an industry back to their hometown. All of their coffee is roasted and packed at the Roastery, where they employ local people. They also have a dedicated training space at the Roastery set up for wholesale clients and for Public Barista Courses.



Lead Executive Board Member  
Cllr Emlyn Dole (Leader)



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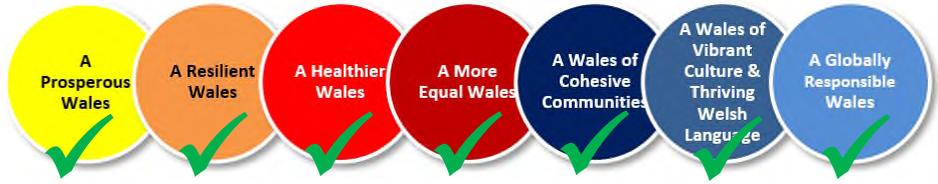


## Well-being Objective 7

### Live Well - Increase the availability of rented and affordable homes

#### So why is this important?

- Good quality affordable homes promote **health and well-being**, meeting the individual needs of the residents, building strong sustainable communities and places where people want to live.
- Good quality energy efficient affordable homes are good for the **People and the Environment** - as the energy use within the home will be reduced, having a significant effect on reducing the fuel costs for the occupying residents. It will also have a significant effect on reducing pollutants in the atmosphere and mitigating fuel poverty in our communities.
- It's good for the **Social Structure** - well-placed affordable housing developments allow communities to welcome a wide range of families and to create a vibrant, diverse, group of residents.
- It's good for the **Economy** - in order to thrive, new businesses need easy access to its workforce. Affordable housing developments ensure that working families will remain in their community.



#### Why this should concern us?

- People told us during our consultation on affordable Housing in 2015 that we need to:
  - ✓ Target help where the need is highest, in both urban and rural areas, by delivering more affordable homes for rent and buy.
  - ✓ Be more flexible - whether by bringing wasted homes back into use, buying existing homes or building new ones.
  - ✓ Do whatever it takes by developing innovative and creative ways to deliver more homes.
  - ✓ Use our resources in the best possible way to ensure as many new homes as possible.
  - ✓ Use the expertise, skills and resources of those we work with.

#### What do we need to do?

- We need to provide additional affordable homes to meet the needs of residents in Carmarthenshire.
- We need to build new council homes across the County.
- We need to actively work with private landlords to encourage them to make their properties available at affordable rental levels, including bringing more private sector homes into the management of our in-house 'Simple Lettings Agency'.
- We need to work in partnership with Housing Associations in Carmarthenshire to maximize the supply of new build affordable homes.
- We need to actively work with property owners to bring empty homes back into use.
- We need to purchase homes from the private sector and increase the Council Social Housing stock.
- We need to maximize the number of affordable homes delivered through developer contributions from the planning system.
- We need to maximize all funding opportunities for both the Council and Housing Associations.

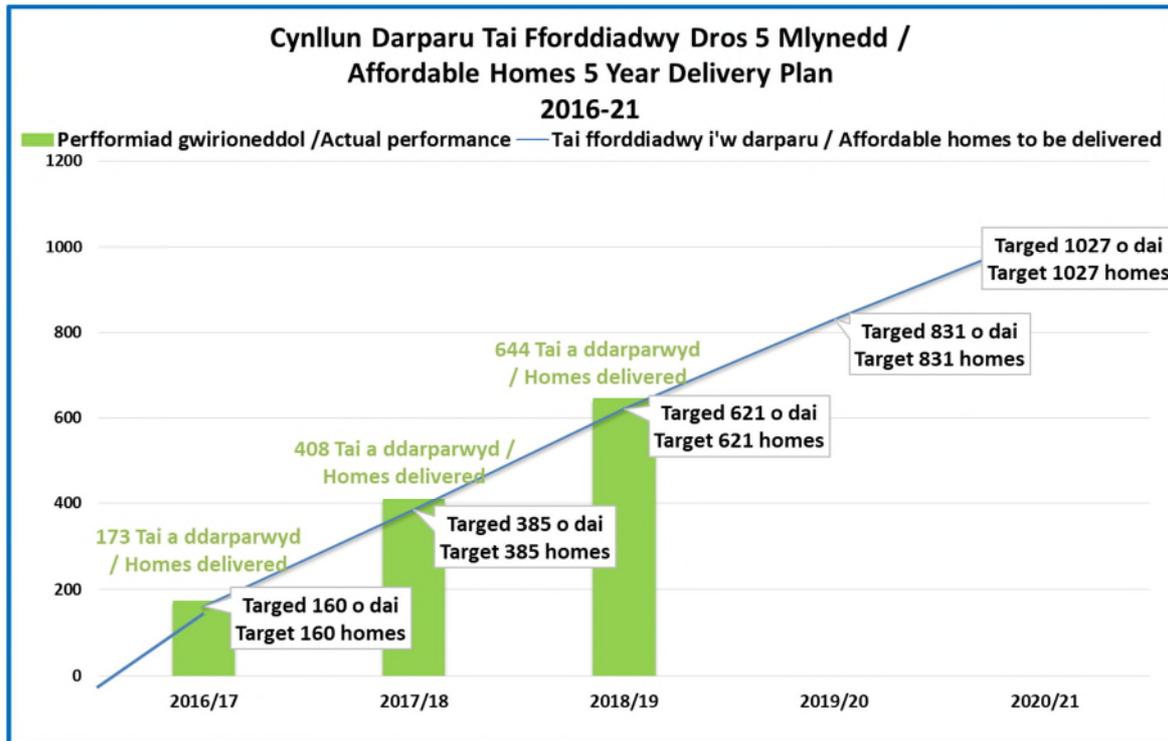
#### How will we do this?

- A. We will deliver all of the above through our [Affordable Homes Delivery Plan](#). This is currently being further developed with more focus on building new Council and low cost affordable homes that will have a huge impact on the health, economic and social well-being of the County. We will also continue to bring empty homes back into use to increase choice and provide the right type of home in the right areas.

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## Key Measure of Success

### Number of affordable homes in the County (7.3.2.24)



## An example of what we are doing

### Helping people to get on the property ladder.

Since the beginning of the plan we have helped over 50 families get on the property ladder. We have done this by providing homes on an equity share basis through our Low Cost Home Ownership programme. The homes have been provided from the Local Development Plan (LDP) Section 106 Affordable Housing process. The LDP requires all developers delivering more than 5 homes to provide affordable homes on the development. This can range between 10% and 30% depending on where in the County these developments are located.



Our homes are nominated to eligible individuals and families from the Affordable Housing Register. To be eligible, the household income cannot exceed than £25,000, meaning that these families would not be able to afford to buy their own home on the open market without subsidy. The homes remain affordable in perpetuity through the use of a local land charge. If the property is to be sold, it is again nominated to eligible households from the Affordable Housing Register.



Lead Executive Board Member  
Cllr Linda Evans



View our [detailed delivery plan](#) against this objective – **to follow**

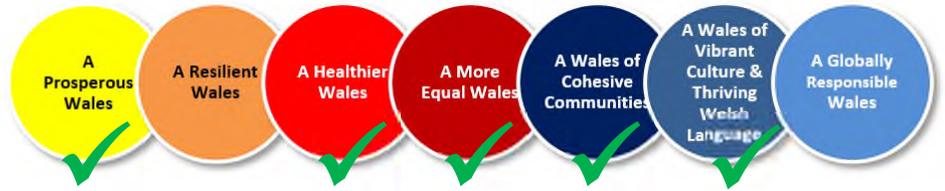


## Well-being Objective 8

### Live Well - Help people live healthy lives (tackling risky behaviour and obesity)

#### So why is this important?

- Our way of life is changing, people are living longer with a higher quality of life.
- The challenge is to prevent ill health.
- Living healthy lives allows people to fulfil their potential, meet educational aspirations and play a full part in the economy and society of Carmarthenshire.
- Many of the preventive services and interventions required to maintain health, independence and well-being lie outside health and social care.
- Playing a part in providing accessible, inclusive, exciting, sustainable services, which promote and facilitate learning, culture, heritage, information, well-being and leisure.



#### Why this should concern us?

- There is a significant gap in life expectancy and a healthy life expectancy. In Carmarthenshire:-
  - Life expectancy for males is 78.0 years (2015-17) compared to a healthy life expectancy of 65 years (2010-14)
  - Life expectancy for females is 82.2 years (2015-17) compared to a healthy life expectancy of 66 years (2010-14)
  - Healthy life expectancy of both males and females are below the Welsh average of 65.3 and 66.7 years.
- 18.6% of adults are still smoking in Carmarthenshire and 57.8% of adults are overweight or obese (Welsh Average of 59.5%) National Survey for Wales 2016/17 & 2017/18

#### What do we need to do?

- We need to work with partners to ensure people across Carmarthenshire:
  - Eat and breathe healthily
  - Are physically active; and
  - Maintain good mental health.
- We need to remove inequalities around opportunities for people to address these 3 key areas

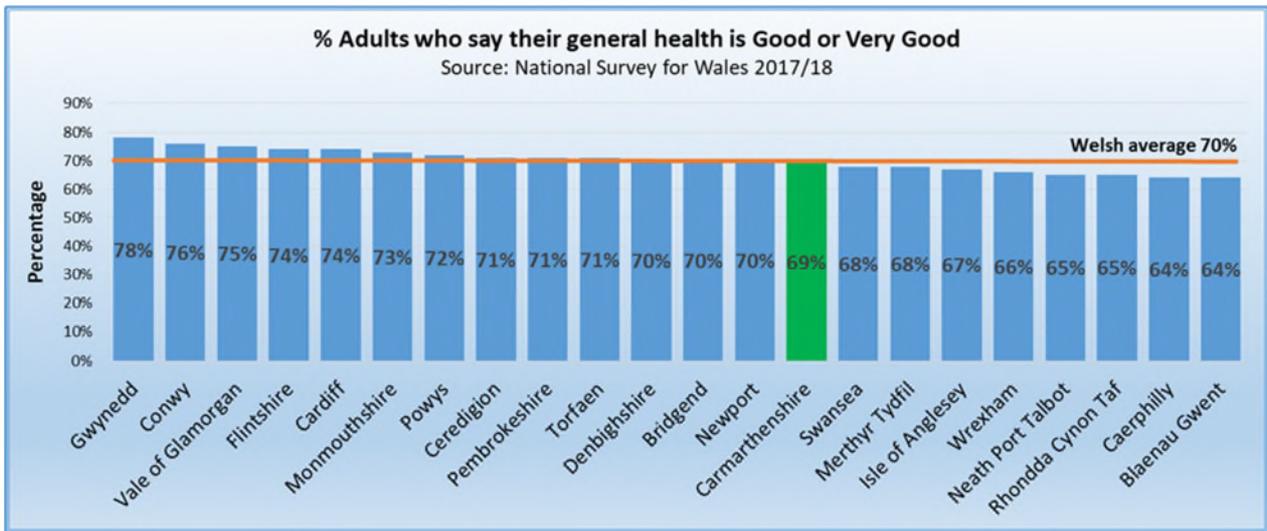
#### How will we do this?

- A. Eat and breathe healthily:** We will provide healthy vending and food options as part of their catering provision at our Leisure facilities and continue to ensure that our outdoor recreation facilities i.e. Country Parks, rights of way networks remain well maintained and can be accessed safely and enjoyed by everyone.
- B. Physical Activity:** We will continue investment in the new state of the art Wellness Village in Llanelli; Work in partnership with schools and the voluntary and health sectors to get “more people more active more often”; and, Enable employers to support the health and well-being of their workforce through Workplace Health initiatives.
- C. Mental Health:** We will continue to work with health and third sector partners to transform mental health services and improve access to information, advice, preventive and crisis services in Carmarthenshire. We will aim for people to experience the positive health benefits of taking inspiration from museum collections to promote creativity, mindfulness and self-confidence and imbed the New Mobile Library Fleet to improve information, digital and health literacy across the county.

## Key Measure of Success

### Adults who say their general health is Good or Very Good (National Survey for Wales)

The 2017/18 [National Survey for Wales](#) shows that **69%** of participating adults in Carmarthenshire say their **general health is Good or Very Good**. This is slightly below the Welsh average and down on last year's result of 70% but continues to be 14<sup>th</sup> highest in Wales.



## An example of what we are doing

### Encouraging Healthy Lifestyles

The objective in Leisure Services is to help people live healthy lifestyles and be more active more often is a mainstay in promoting and ensuring a healthier community in Carmarthenshire with all actions aimed at achieving this goal.

We want Carmarthenshire to be a place:

- ✓ That is the most active and healthy in the UK
- ✓ Where every person is an active participant at a 'Community Club' or 'Leisure / Cultural Facility'
- ✓ Where every child is hooked on Leisure / Cultural activity for life

Let us help  
you achieve  
**#thatsmygoal**



Lead Executive Board  
Member  
Cllr Peter Hughes-Griffiths



View our **detailed delivery plan**  
against this objective – **to follow**

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# Age Well



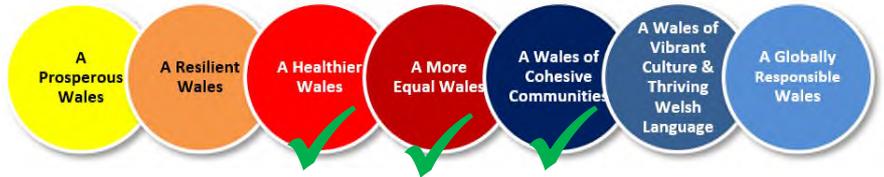


## Well-being Objective 9

Live Well/Age Well - Support good connections with friends, family and safer communities

### So why is this important?

- Loneliness and social isolation are harmful to our health, with research showing that lacking social connections is as damaging to our health as smoking 15 cigarettes a day and is worse for us than well-known risk factors such as obesity and physical inactivity.
- Social networks and friendships not only have an impact on reducing the risk of early death and illness, but they also help individuals to recover when they do fall ill.
- Social isolation puts individuals at greater risk of cognitive decline
- Loneliness amongst young people has been shown to increase the likelihood of poor physical & mental health, the risk of becoming involved in criminal activity and reduce future employment opportunities.



### Why this should concern us?

- In our well-being survey of 2,500 residents, good relationships and a sense of belonging was the 3<sup>rd</sup> highest thing that mattered.
- The importance of family in positively influencing well-being is evident in findings from primary engagement activities delivered as part of Carmarthenshire's Well-being assessment. Family and friends were overwhelmingly identified as the most important factor in experiencing positive well-being by over 500 adults and children taking part in an exercise.
- 48% (close to the National average of 50%) of Carmarthenshire residents feel they live in cohesive communities. 72% agreed that local people treat each other with respect and consideration, 68% agreed that people from different backgrounds get on well together and 70% feel they belong to their local area. (*National Survey for Wales, 2016/17*).
- Safety-related issues were highlighted throughout the Carmarthenshire Wellbeing Assessment and feeling safe at home and in the local community impacts on everyone's sense of well-being

### What do we need to do?

- We need to ensure services respond to the needs of families and communities.
- We need to continue to build greater community cohesion and to support and empower communities to address their safety, collective well-being and the well-being of those within the community, including the building of social bonds within groups and social bridges between groups in our communities.
- We need to encourage promotion of independence, wellbeing, community engagement & social inclusion.
- We need to keep our communities safe when delivering our services

### How will we do this?

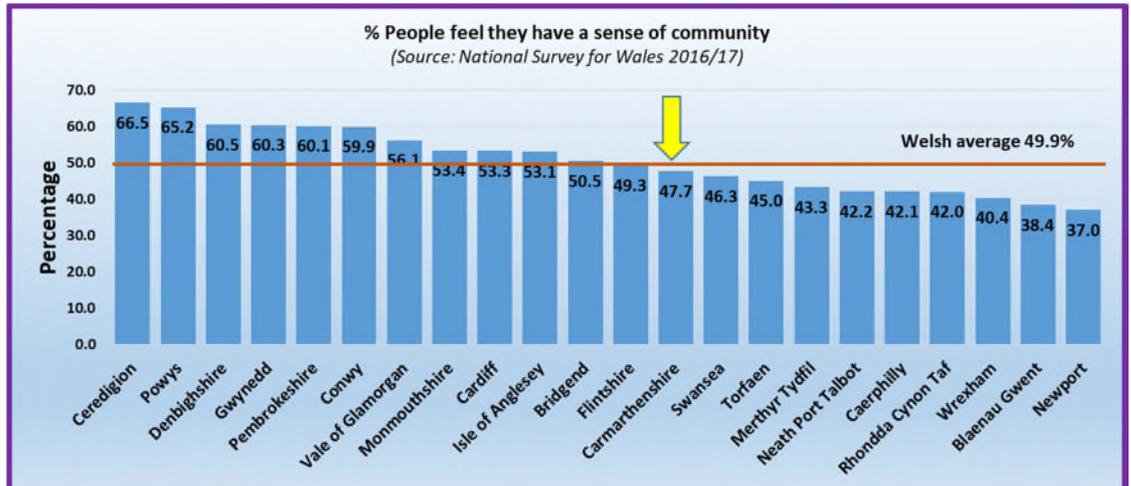
- A. We will continue to develop and implement how we provide information, advice and assistance across social care services.
- B. We will promote and develop strong connections for people, places and organisations.
- C. We will identify the strengths and resources within communities which can contribute to promoting and supporting the health and wellbeing of neighbours.
- D. We will continue to support community safety to help increase people's sense of personal security and their feelings of safety in relation to where they live, work and spend their leisure time.

## Key Measure of Success

**% Say they have a sense of community** (National Survey for Wales) (National Well-being Indicator)

The 'Sense of Community' is derived from three questions; People feel they belong to their local area; People in the area from different backgrounds get on and People in the area treat each other with respect'.

Carmarthenshire has the 4th highest year on year % change having reduced from 73% in 2014/15 to 47.7% and moved down from 5th to 13th position



## An example of what we are doing

### The White Ribbon Campaign - end male violence against women and girls



Carmarthenshire Council, Mid and West Wales Fire and Rescue Service and Dyfed-Powys Police have all met the standards required to be awarded with White Ribbon UK accredited status. Achieving White Ribbon UK status shows an organisation's commitment to The White Ribbon Campaign - the largest global initiative to end male violence against women. The award is recognition of the work which the three organisations have already undertaken in involving men in speaking out

and challenging male violence against women and girls. It is also a reminder of the work that still needs to be done.



Lead Executive Board Member  
Cllr Cefin Campbell



View our **detailed delivery plan** against this objective – **to follow**



## Well-being Objective 9

Live Well/Age Well - Support good connections with friends, family and safer communities

### How will we do this?

#### Our detailed delivery plan and to achieve this objective

(Lemon highlight means that this is not the Action or Measure's main objective).

Ref	Actions and Measures	Date/Target	Scrutiny
<b>A</b>	<b>We will continue to develop and implement how we provide information, advice and assistance across social care services</b>		
<b>1</b>	We will continue to develop and improve how Children's Services provide information, advice and assistance (IAA) to support families, ensuring information is easily available, accurate, accessible in different formats and progress links to the Dewis Directory of services. Continue to strengthen links with community services in respect of children with disabilities.	March 2020	E&CS
<b>2</b>	Following the review and consultation of our disability service we are working towards a through age model for disability to ensure seamless transition and pathways from children to adults. <i>(Action also in Well-being Objective 1)</i>	March 2020	SCH
<b>3</b>	We will make the Information Advice and Assistance (IAA) service as effective as possible, focussing on prevention and early intervention, working with community and third sector organisations, to achieve better outcomes for individuals. <i>MF5-52a (Action also in Well-being Objective 10 &amp; 11)</i>	March 2020	SCH
<b>4</b>	We will develop services to respond to the increased level of alcohol misuse in the Over 50s and the impact upon their health and wellbeing; including Alcohol related Brain Damage, alcoholic dementia and falls. <i>(Action also in Well-being Objective 11)</i>	March 2020	SCH
<b>B</b>	<b>We will promote and develop strong connections for people, places and organisations</b>		
<b>1</b>	We will work with regional partners to ensure community cohesion is co-ordinated throughout the region.	March 2021	COMM
<b>2</b>	We will support community groups and organisations to promote and publicise the rich variety of community events being held in Carmarthenshire from agricultural shows, festivals and carnivals to exhibitions, concerts and performances. <i>MF5-85 (Action also in Well-being Objectives 6 &amp; 14)</i>	March 2020	COMM
<b>3</b>	We will implement Celtic Routes an Ireland Wales co-operation funded project worth £1.7m and aim for full strategic alignment to the Welsh Government's Wales Way initiative, which is a new family of three national routes that lead you into the heart of real Wales.	March 2020	COMM
<b>4</b>	We will further develop the Council's approach to implementing the Armed Forces Community Covenant.	March 2021	P&R
<b>C</b>	<b>We will identify the strengths and resources within communities which can contribute to promoting and supporting the health and wellbeing of neighbours</b>		
<b>1</b>	We will ensure best use is made of school facilities to support wider community activity. <i>(Action also in Well-being Objectives 2, 8 and 11) MF5-30</i>	March 2020	E&CS
<b>2</b>	We will continue to review and improve our Intermediate Care service model and provision. <i>(Also in Well-being Objective 10)</i>	March 2020	SCH

Ref	Actions and Measures	Date/Target	Scrutiny
3	We will promote financial literacy and protect vulnerable people from financial fraud through the Financial Exploitation Safeguarding Scheme (FESS) and develop further partnership arrangements in respect to financial exploitation <i>(Also in Well-being Objectives 5 &amp; 11)</i>	March 2020	E&PP
4	We will Implement proceeds of crime across regulatory services to protect people.	March 2020	E&PP
5	We will make it easy and inviting for council tenants to get involved in shaping strategic decisions and improving services, through meaningful involvement and development of relevant tenant skills.	March 2020	COMM
<b>D</b>	<b>With our partners we will continue to support Safer Communities</b>		
1	We will work with partners to ensure Carmarthenshire's communities are safer with a specific focus on addressing issues contained in the Safer Communities Partnership Action Plan in relation to: <ul style="list-style-type: none"> <li>• Class A drugs and County Lines</li> <li>• Violent crime including Violence against Woman, Domestic Abuse and Sexual Violence (VAWDASV)</li> <li>• Counter-terrorism</li> <li>• Cyber Crime</li> <li>• Child Sexual Exploitation</li> </ul>	March 2020	E&PP
2	We will work with the Home Office to deliver the roll-out of the Dovetail (Channel) programme across Wales, which is a new proposed approach for administering Channel, part of the Prevent counter-terrorism duty.	March 2020	E&PP
3	We will ensure our specialist substance misuse team meets the needs of children and adult services by providing expert advice, support and direct input to front line teams. <i>(Action also in Well-being Objective 1)</i>	March 2020	SCH
4	We are embedding a culture of "everybody's business", where professionals take ownership of risks. We will ensure the service user is involved by embedding a person centred approach to safeguarding which ensures the service user is heard and central in decision making. <i>(Action also in Well-being Objective 10 &amp; 11)</i>	March 2020	SCH
5	We will work with partners to contribute to health led transformation programmes in mental health and redesign of services within learning disability ensure appropriate mental health care services and support are available. <b>MF5-57</b> <i>(Action also in Well-being Objectives 8 &amp; 10)</i>	March 2020	SCH
6	We will continue to develop and deliver safeguarding awareness training sessions to licensed premises staff, in partnership with the Police and Security Industry Authority.	March 2020	E&PP
7	We will continue to develop and deliver safeguarding awareness training to transport drivers, in partnership with the Police and Four Counties.	March 2020	E&PP
8	We will improve the average number of calendar days taken to repair all street lamp failures <i>(THS/009)</i> <i>(2018/19 Result - TBC days)</i>	TBC days	E&PP

Additional Success Measure	
<b>% Say they have a sense of community</b>	<i>(Derived from feeling of belonging; different backgrounds get on, treat with respect'.) (National Survey for Wales) (National Well-being Indicator)</i>
<b>People feeling safe</b>	<i>(At home, walking in the local area, and travelling) (National Survey for Wales) (National Well-being Indicator)</i>



## Well-being Objective 10

Age Well - Support the growing numbers of older people to maintain dignity and independence in their later years

### So why is this important?

- Carmarthenshire has a high proportion of residents over 65 who are a vital and vibrant part of the community. We want the county to be a place to age well.
- Consultations have demonstrated that ‘what matters’ to older people is to be able to be as independent and well as possible for as long as possible.  
**‘Being respected as an older person and not being seen as a burden on the local health and social care system’**
- Research shows that a vital factor of healthy aging is for older people to feel included and useful.
- Older people contribute to the economy in Carmarthenshire by caring for their grandchildren or other family members.
- The Royal Voluntary Service have described older people as the ‘social glue’ of communities.



### Why this should concern us?

- Current projections suggest that the population of people over 65 living in Carmarthenshire is growing and by 2030 this will increase by 60%. There has been, and continues to be, a significant increase in the ‘oldest of the old’ with the greatest rise represented in the over 85 age group; with a predicted growth of 116%.
- Older people are statistically more likely to have a life limiting health condition with 55% of the over 65 population in the reporting having a long-term illness or disability. Demand for hospital and community services by those aged 75 and over is in general more than three times greater than from those aged between 30 and 40.
- Whilst the people of Carmarthenshire are living longer there is not a similar trend in increased years of being well. This is defined as healthy and disability-free life expectancy and it is rising more slowly than life expectancy. In simple terms this means that people are living longer with illness and disabilities. For males in the area, life expectancy is 77.4, with disability free life estimated at 59.4 and healthy life at 64. For females, it is 82, with 61.2 disability free years and 65.7 healthy ones.
- It is essential that we lay robust foundations to future proof the availability of services that promote and support ongoing well-being and independence for our frail older adult population.

### What do we need to do?

- We need to continue to integrate health and social care at population health level to address the complex needs associated with age related multiple conditions and frailty.
- We need to work with individuals and communities together with the public, private and voluntary sectors to develop and promote innovative and practical ways to make Carmarthenshire a good place to grow older for everyone (see Objective 11 on *Ageing Well*).
- We need to develop service provision on a smaller footprint which are population based, integrated across health & social care and seek to reduce demand and growth in the future

### How will we do this?

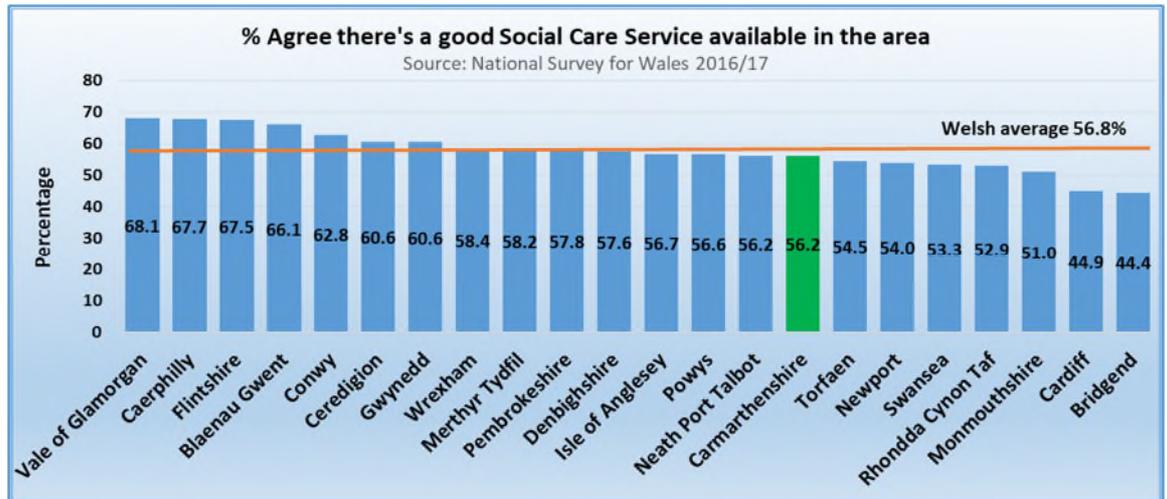
The Welsh Government commissioned a Parliamentary Review of the Long Term Future of Health and Social Care: “A Healthier Wales” is the Welsh Government’s response to that Review. The report adopts a “Quadruple Aim”. They are continually to work towards an:

- A. Improved population health and wellbeing;
- B. Better quality and more accessible health and social care services;
- C. Higher value health and social care; and
- D. A motivated and sustainable health and social care workforce. .”

## Key Measure of Success

**Agree there's a good Social Care Service available in the area** (National Survey for Wales)

According to the 2016/17 [National Survey for Wales](#) 56.2% of those surveyed agreed that there's a **good social care service available** in their area, this is just below the Welsh average of 56.8% but an improvement on the previous survey result of 53.1%. This puts us in **15<sup>th</sup>** position in Wales compared to 12<sup>th</sup> place in the previous year.



## An example of what we are doing

### Dementia Friends Initiative

We are committed to supporting our residents to Age Well, maintaining dignity and independence, enabling older people to remain in their own homes.

One of our initiatives is creating dementia friendly Carmarthenshire. Carmarthenshire County Council, Hywel Dda Health Board and Dyfed Powys Police together with local GP surgeries, Town Councillors, local businesses, voluntary groups and community members have worked together to support the Alzheimer Society's Dementia Friends initiative. The program aims to provide dementia awareness sessions to local businesses, organisations, public sector employees and members of the public to become dementia friends and to pledge actions so that people living with Dementia feel empowered to access their communities. This work is currently being undertaken in Llanelli, Pontyberem, Ammanford, Llandovery, Laugharne, St. Clears, Whitland and surrounding areas, Llandeilo and Carmarthen Town.



Lead Executive Board  
Member  
Cllr Jane Tremlett



View our **detailed delivery plan** against this objective – **to follow**



## Well-being Objective 10

Age Well - Support the growing numbers of older people to maintain dignity and independence in their later years

### How will we do this?

#### Our detailed delivery plan and to achieve this objective

(Lemon highlight means that this is not the Action or Measure's main objective).

Ref	Actions and Measures	Date/Target	Scrutiny
<b>A</b>	<b>Improved population health and wellbeing</b>		
1	We will make the Information Advice and Assistance (IAA) service as effective as possible, focussing on prevention and early intervention, working with community and third sector organisations, to achieve better outcomes for individuals. <i>MF5-52a (Action also in Well-being Objective 9 &amp; 11)</i>	March 2020	SCH
2	We shall continue to aim to reduce the rate of people kept in hospital while waiting for social care per 1,000 population aged 75+ ( <i>PAM/025</i> ) (2018/19 - TBC clients - TBC rate)	TBC clients TBC rate	SCH
3	We will improve the population health and well-being across the 3 tiers by continuing to implement a preventative framework with clear outcomes of each tier. <ul style="list-style-type: none"> <li>✓ Prevention</li> <li>✓ Early intervention</li> <li>✓ Promoting Independent Living</li> </ul> <i>(Also in Well-being Objective 11)</i>	March 2020	SCH
4	We will work with partners to provide more opportunities for vulnerable and older people to socialise in order to reduce loneliness, tackle inequalities and poverty. <i>MF5-59 (Also in Well-being Objective 11)</i>	March 2020	SCH
5	We will implement a range of programmes within the 'Healthier West Wales' programme, funded through the Welsh Government's Transformation Fund, to improve wellbeing outcomes for older people in the county. <i>MF5-52b</i>	March 2020	SCH
6	We will continue to play a key role on the West Wales Regional Partnership Board and support the wider programme of the West Wales Care Partnership to integrate and transform care and support across the region. <i>MF5 52c</i>	March 2020	SCH
7	We will continue to reduce the number of calendar days taken to deliver a Disabled Facilities Grant ( <i>PAM/015</i> ) (2018/19 Result - TBC days)	TBC days	COMM
<b>B</b>	<b>Better quality and more accessible health and social care services</b>		
1	We will continue to review and improve our Intermediate Care service model and provision. <i>(Also in Well-being Objective 9)</i>	March 2020	SCH
2	We will continue to improve the provision of day opportunities for older people across the County. <i>MF5-53</i>	March 2020	SCH
3	We will deliver an investment programme for Care Homes and Sheltered Housing Schemes that meets the future needs of older people in the County. <i>MF5-54</i>	March 2020	SCH
4	We will maintain a strong and sustainable in-house Council provision for domiciliary care. <i>MF5-55</i>	March 2021	SCH

Ref	Actions and Measures	Date/Target	Scrutiny
5	We will further strengthen the provision and use of the Welsh language within social care services to be able to provide services in the language of service users' choice and ensure compliance with the 'Active Offer'. <i>MF5-56 (Action also in Well-being Objective 14)</i>	March 2020	SCH
6	We will continue to develop and improve an effective re-ablement /rehabilitation service to achieve better personal outcomes.	March 2020	SCH
7	We will continue to support people living with dementia and the development of more dementia friendly and supportive communities and provisions across the County. <i>MF5-60 (Action also in Well-being Objective 11)</i>	March 2020	SCH
<b>C</b>	<b>Higher value health and social care</b>		
1	We will work with partners to contribute to health led transformation programmes in mental health and redesign of services within learning disability ensure appropriate mental health care services and support are available. <i>MF5-57 (Action also in Well-being Objective 8 &amp; 9)</i>	March 2020	SCH
2	We shall provide support for carers, and young carers in particular, to enable them to continue providing the invaluable care they offer to family and friends in need. <i>MF5-58 (Action also in Well-being Objective 11)</i>	March 2020	SCH
3	We will invest in the quality of our social work decision making and practice by providing appropriate guidance and training to ensure compliance with legislative requirements.	March 2020	SCH
4	We will innovate and transform services through a learning culture and best practice approach.	March 2020	SCH
5	We will review the 10 year Strategic Plan in light of a recent Welsh Government Legislation and guidance to ensure our services are aligned and continues improvement of our service models.	March 2020	SCH
<b>D</b>	<b>A motivated and sustainable health and social care workforce</b>		
1	We are embedding a culture of "everybody's business", where professionals take ownership of risks. We will ensure the service user is involved by embedding a person centred approach to safeguarding which ensures the service user is heard and central in decision making. <i>(Action also in Well-being Objective 9 &amp; 11)</i>	March 2020	SCH
2	We will provide a supportive learning and development culture for our workforce to ensure they are equipped to meet the challenges of <b>A Healthier Wales</b> .	March 2020	SCH

Success Measures
Agree there's a good Social Care Service available in the area <i>(National Survey for Wales)</i>
The rate of people kept in hospital while waiting for social care <i>(PAM/025)</i>
Number of calendar days taken to deliver a Disabled Facilities Grant <i>(PAM/015)</i>

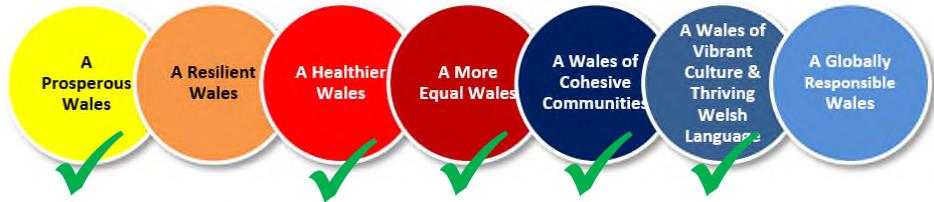


# Well-being Objective 11

## Age Well - A Council-wide approach to support Ageing Well in Carmarthenshire

### So why is this important?

- Wider services can make an important contribution in supporting and sustaining the independence of older people and reducing the demand on Social Services and Health Care.
- When planning services for older people, we need to listen to what they have told us.
- In deciding what to do, we need to ask ourselves, would this service *be ok for me or my relatives*
- Tackling the causes of loneliness and social isolation is a national priority for the Welsh Government.
- Older people's rights must be promoted and protected so they can age well and are protected against ageism, discrimination and abuse. (See the Older People's Commissioners priorities)
- So that older people able to participate fully in their communities.
- We fully support the '*Dublin Declaration on Age-Friendly Cities and Communities in Europe, 2013*'.
- The Council has determined to make Carmarthenshire a dementia friendly county along the lines of the Alzheimer's Society Dementia Friendly Community Programme.



### Why this should concern us?

- Older people are a significant asset to Wales, worth over £1bn to the Welsh economy annually. We must take forward an asset-based approach which, rather than focusing on the costs of providing services for older people, considers instead the cost of not investing in older people
- Carmarthenshire has an ageing population and by 2039 around 1 in 3 residents will be aged 65 +.
- Older people who are supported by tailored services and living in inclusive communities, are able to contribute more to the local economy and society.
- When surveyed older people have told us that they want as much support as possible to help them do the things they enjoy and to be able to manage day to day.

### What do we need to do?

- We need to 'join-up' our diverse divisions and departments to support independent living and to help older people live in their communities. Making sure that the impact of all service changes on elderly people are carefully thought through.
- We need to consult in a meaningful way with older people who are often '*experts by experience*' and know the services they need to remain active and independent in their communities.
- We need to focus on an outcome based approach to draw out the changes and improvements seen in an individual's life – we need to build services around the outcomes older people need.
- We need to examine how we will work with the Public Service Board (PSB) to achieve the Older People's Commissioner for Wales's targets for inclusion in the PSBs *Well-Being Plan*.

### How will we do this?

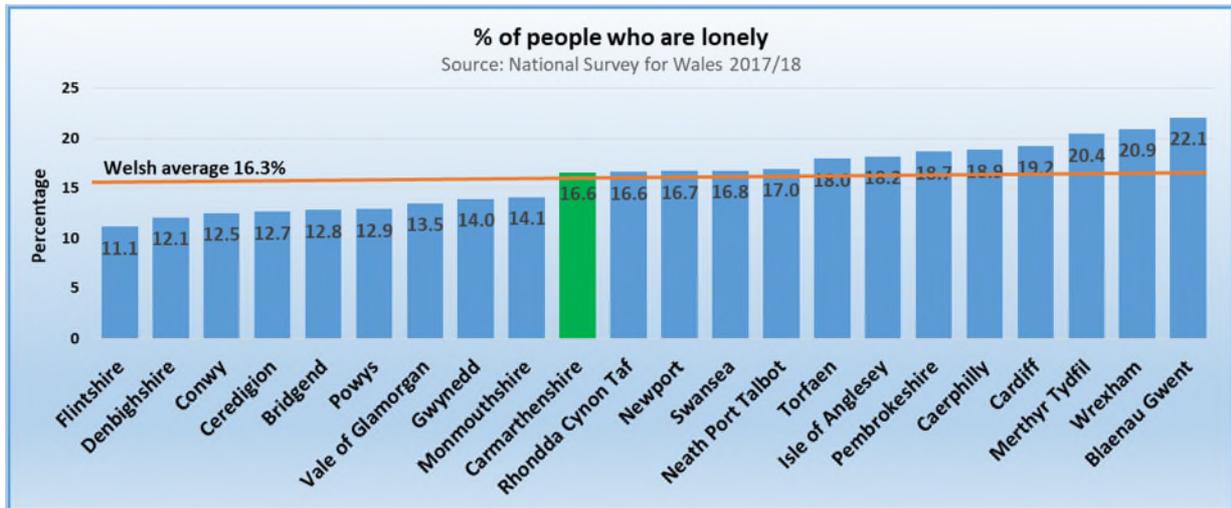
- The Welsh Government will be publishing their new Strategy for an Ageing Society in the Spring of 2019. The Council will need to refresh and respond to the local priorities emerging from this national strategy.
- In doing this the Council will also take account of the Older People's Commissioner's priorities and the World Health Organisation's age friendly priorities for action.

## Key Measure of Success

**People who are lonely** (National Survey for Wales)(National Well-being Indicator)

According to the 2017/18 [National Survey for Wales](#),

**16.6%** of participating adults in Carmarthenshire **classed themselves as lonely**, this is slightly above the Welsh average of 16.3% but has reduced from previous year’s result of 17.1% and we continue to be in 10<sup>th</sup> position.



Please note that this survey result is for all participating adults and not just the elderly.

## An example of what we are doing

### Carmarthenshire is kind

The 50+ Forum annual event was held on the 14 September 2018 at the Botanic Garden with 634 attendees. Close working relationship with colleagues in the Communities Department were developed in order to deliver the **Carmarthenshire is Kind** focus. This focus talked about the concept of kindness and encouragement that great things are possible with only the simplest acts of kindness and generosity.



Lead Executive Board  
Member  
Cllr Linda Evans  
Cllr Jane Tremlett



View our **detailed delivery plan**  
against this objective – **to follow**



# Well-being Objective 11

## Age Well - A Council-wide approach to support Ageing Well in Carmarthenshire

### How will we do this?

### Our detailed delivery plan and to achieve this objective

(Lemon highlight means that this is not the Action or Measure's main objective).

Ref	Actions and Measures	Date/Target	Scrutiny
<b>A</b>	<b>Age Friendly Communities:</b>		
1	We will ensure best use is made of school facilities to support wider community activity. <i>(Action also in Well-being Objectives 2, 8, and 9) MF5-30</i>	March 2020	E&CS
2	We will continue to further develop the Council's approach to consultation and engagement.	March 2020	P&R
3	We will continue to develop the provision of 'County Cars' and links with the Royal Voluntary Service and Hywel Dda University Health Board (H DUHB).	March 2020	E&PP
4	We will work with the community, Ceredigion and Pembrokeshire county councils to help sustain the delivery of the LINC/ Bwcabus integrated transport services & Key strategic Services. <i>(Action also in Well-being Objective 13)</i>	March 2020	E&PP
5	We will continue to review the County's Public Transport network and work with Operators and Stakeholders to sustain the network within the confines of the resources available.	March 2020	E&PP
6	We will continue to promote the all Wales Concessionary Travel Pass.	March 2020	E&PP
7	We will continue to assess options, and trial new technology to Council homes to better understand the potential for helping tenants to reduce their energy bills, improve the comfort of their homes and reduce carbon emissions to levels set by Welsh Government. <i>(Action also in Well-being Objective 5)</i>	March 2020	COMM
8	We shall provide support for carers, and young carers in particular, to enable them to continue providing the invaluable care they offer to family and friends in need. <i>(Action also in Well-being Objective 10) MF5-58</i>	March 2020	SCH
9	We will improve the population health and well-being across the 3 tiers by continuing to implement a preventative framework with clear outcomes of each tier. <ul style="list-style-type: none"> <li>✓ Prevention</li> <li>✓ Early intervention</li> <li>✓ Promoting Independent Living</li> </ul> <i>(Also in Well-being Objective 10)</i>	March 2020	SCH
<b>B</b>	<b>Dementia Supportive Communities:</b>		
1	We will continue to support people living with dementia and the development of more dementia friendly and supportive communities and provisions across the County. <i>MF5-60 (Action also in Well-being Objective 10)</i>	March 2020	SCH
2	We will implement our Libraries Development plan 2017 – 2022. <i>(Action also in Well-being Objective 14)</i>	March 2022	COMM
3	We will develop services to respond to the increased level of alcohol misuse in the Over 50s and the impact upon their health and wellbeing; including Alcohol related Brain Damage, alcoholic dementia and falls. <i>(Action also in Well-being Objective 9)</i>	March 2020	SCH

Ref	Actions and Measures	Date/Target	Scrutiny
<b>C</b>	<b>Falls prevention:</b>		
<b>1</b>	We will Inspect Highways, footways and lighting infrastructure on a regular basis to identify any defects posing a danger to the public.	March 2020	E&PP
<b>2</b>	We will ensure a range of targeted physical activity interventions are put in place across the life course to increase the activity levels of those who are inactive or at risk of becoming inactive and increase social and community cohesion. <i>(Action also in Well-being Objective 8)</i>	March 2020	COMM
<b>D</b>	<b>Opportunities for employment and new skills</b>		
<b>1</b>	Work with partners in the Carmarthenshire Adult and Community Learning Partnership to develop greater opportunities for learning and progression routes including Further Education / Higher Education and employment. <i>(Action also in Well-being Objective 3)</i>	March 2020	E&CS
<b>2</b>	We will make the Information Advice and Assistance (IAA) service as effective as possible, focussing on prevention and early intervention, working with community and third sector organisations, to achieve better outcomes for individuals. <b>MF5-52a</b> <i>(Action also in Well-being Objective 9 &amp; 10)</i>	March 2020	SCH
<b>3</b>	We will retain and promote Carmarthen Community Education Centre as a flagship hub venue for Basic Skills and English for speakers of other languages (ESOL) provision, private classes, community clubs and societies.	March 2020	E&CS
<b>4</b>	We shall increase the number of adults that feel more positive with improved confidence about seeking work after receiving <b>employability support</b> through Communities 4 Work and Communities 4 Work Plus Programmes. <i>(EconD/020)</i> <i>(Also in Well-being Objective 5)</i> <span style="float: right;"><i>(2018/19 Result - TBC%)</i></span>	100%	COMM
<b>5</b>	We shall ensure that a high number of residents feel more confident in using a computer and gaining IT skills after receiving <b>digital inclusion support</b> through Communities 4 Work and Communities 4 Work Plus Programmes <i>(EconD/021)</i> <i>(Also in Well-being Objective 5)</i> <span style="float: right;"><i>(2018/19 Result - TBC%)</i></span>	100%	COMM
<b>E</b>	<b>Loneliness and isolation</b>		
<b>1</b>	We will work with partners to provide more opportunities for vulnerable and older people to socialise in order to reduce loneliness, tackle inequalities and poverty. <b>MF5-59</b> <i>(Also in Well-being Objective 10)</i>	March 2020	SCH
<b>2</b>	We are embedding a culture of "everybody's business", where professionals take ownership of risks. We will ensure the service user is involved by embedding a person centred approach to safeguarding which ensures the service user is heard and central in decision making. <i>(Action also in Well-being Objective 10 &amp; 9)</i>	March 2020	SCH
<b>3</b>	We will promote financial literacy and protect vulnerable people from financial fraud through the Financial Exploitation Safeguarding Scheme (FESS) and develop further partnership arrangements in respect to financial exploitation <i>(Also in Well-being Objectives 5 &amp; 9)</i>	March 2020	E&PP
<b>4</b>	We will work with the third sector and other stakeholders to develop the range of support services provided in the County across a number of service areas as well as further developing volunteering opportunities within the County. <i>(Also in Well-being Objective 5)</i> <b>MF5-80</b>	March 2020	P&R

## Success Measures

**People who are lonely** *(National Survey for Wales)(National Well-being Indicator)*

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# Healthy, Safe & Prosperous Environment



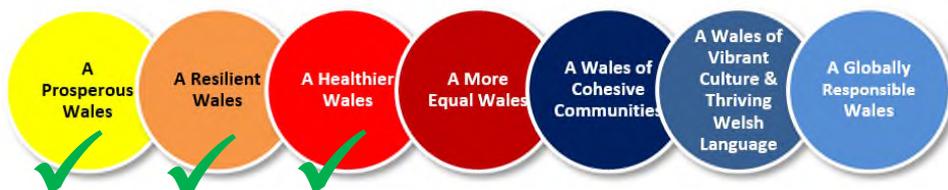


## Well-being Objective 12

### Healthy & Safe Environment - Look after the environment now and in the future

#### Why is this important?

- The *Natural Environment* is a core component of sustainable development. The Environment (Wales) Act 2016 expands the duty placed on public bodies, requiring them to *maintain & enhance biodiversity and promote ecosystem resilience*.
- A biodiverse natural environment, with healthy functioning ecosystems, supports social, economic and ecological resilience. Carmarthenshire's natural environment is the natural resource on which much of our economy is based – tourism, farming, forestry, and renewable energy. It is a major factor that attracts people, both young and older to live, work and visit the county, bringing inward investment with them.
- The conservation and enhancement of biodiversity is vital in our response to climate change and key ecosystem services such as food, flood management, pollination, clean air and water.
- 60% of the County's people live in rural areas and the remaining 40% live within 400m of natural or semi-natural green space.
- The Well-being Needs Assessment survey identified a strong relationship between residents' well-being and their surrounding environment from providing recreational opportunities, to psychological positivity, health benefits and a connection to heritage and culture.
- The '*Resilient Wales*' goal set out in the Well-being Future Generations Act requires public bodies to set objectives to achieve a 'biodiverse natural environment with healthy functioning ecosystems'



#### Why this should concern us?

- The environment contributes £8.8 billion of goods and services annually to the Welsh economy, 9% of Welsh GDP and 1 in 6 Welsh jobs; with the environment being relatively more important to the Welsh economy than is the case for the other UK nations.
- A biodiverse natural environment, with healthy functioning ecosystems, supports social, economic and ecological resilience, as well as our health and well-being.
- Responses from the Well-being Assessment survey showed that a clean environment is important to well-being and that residents are concerned with preserving and enhancing the local environment with repeated references to tipping, littering and recycling.
- Rising sea levels are likely to impact not only the 5,587 properties in Carmarthenshire already at risk of tidal and rising river level flooding, but additional properties along the coastal & river communities. A biodiverse natural environment will be more resilient to both climate change, and changes in sea level.

#### What do we need to do?

- We need to ensure that in delivering all our strategies, plans, projects and programmes for development, economic growth and the attraction of inward investment, we deliver our S6 Environment (Wales) Act duties and actively maintain and protect biodiversity and promote ecosystem resilience.
- We need to sustain and enhance natural & built spaces to encourage healthy living for residents & visitors.
- We need to support resilience within our rural and urban communities.

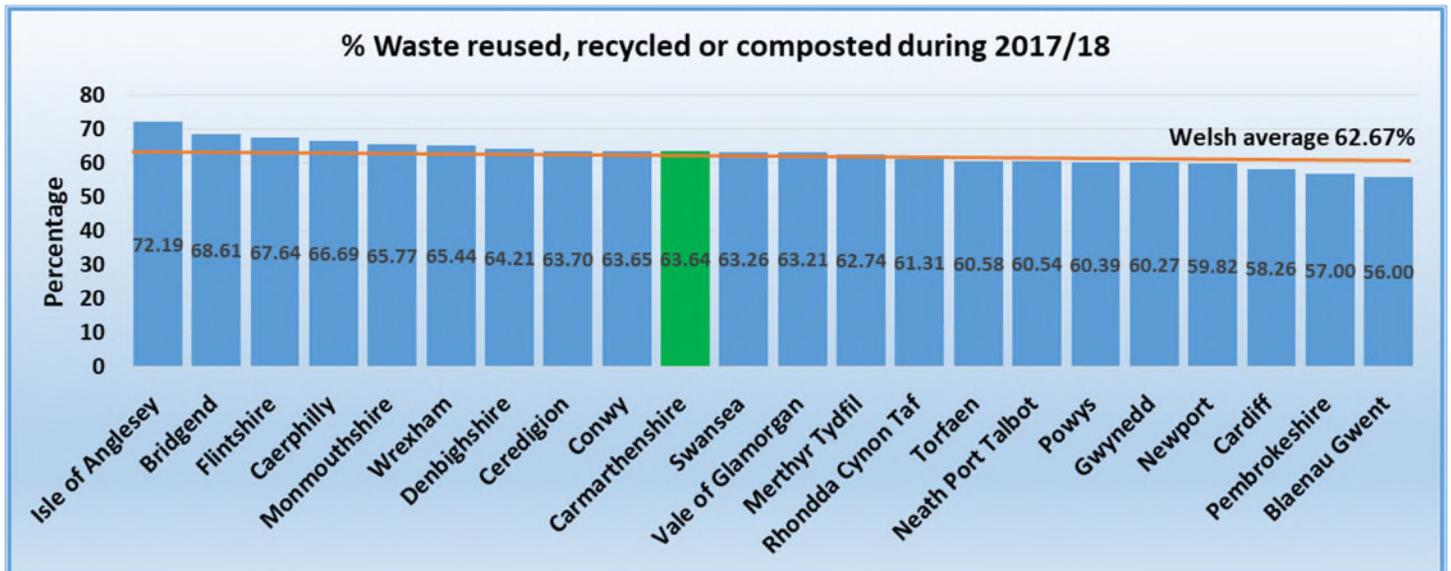
#### How will we do this?

- A. We will advise the whole Authority and partners on our need to address the requirements of the Environment (Wales) Act 2016 and monitor delivery of CCC's Environment Act Forward Plan, so demonstrating its compliance with the Biodiversity & Resilience of Ecosystems Duty within the Act.
- B. Ensure that in delivering planning services across the County, and in particular the various aspects of Planning (Wales) Act 2015, we demonstrate compliance with the Biodiversity & Resilience of Ecosystems Duty within the Act
- C. We will continue to implement and promote the increased use of renewable energy and become carbon neutral by 2030.
- D. We will protect our environment and properties through delivering our *Flood & Waste Management Plan*; and protect and manage our coast by delivering the *Shoreline Management Plan*.
- E. We will deliver actions from the '*Towards Zero Waste strategy*', to become a high recycling nation by 2025 and a zero waste nation by 2050.

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## Key Measure of Success

Rates of recycling (PAM/030)



**Recycling** declined in 2017/18 to 63.64% from 66.23% the previous year, moving down from 5<sup>th</sup> to 10<sup>th</sup> place but just above the Welsh average. The slight decline is predominantly as a result of the difficulties with the refuse derived fuel (RDF) outlets.

## An example of what we are doing

### Managing our wetland habitats

Managing our wetland habitats appropriately and recreating them in the right places can bring great benefits for wildlife *and* people. The flat coastal land south-east of Llanelli was once an area of coastal grazing marsh forming part of the distinctive coastal landscape of the county. Although much was lost/degraded as Llanelli developed into an important industrial town, areas have been recreated/restored over recent years and are now flourishing with wildlife. Over the past 2 years the Council, the Wildfowl and Wetlands Trust (WWT), Natural Resources Wales and local contractors have worked together to create/restore wetland features in degraded areas of former coastal grazing marsh that the Council owns close to the WWT. This year over 400 m of ditch was restored/created to help water voles in an area of land that was scrubbing over. It will hopefully become home to a range of wetland species and improve local flood storage. As the land is linked to the Wildfowl and Wetlands Trust, where a significant amount of habitat creation has been undertaken and which is very important for wildlife (and is also a wonderful place for people to learn about and enjoy the natural environment), it should improve the ecological resilience of the local landscape to support water voles.



Lead Executive Board Member  
Cllr Phillip Hughes



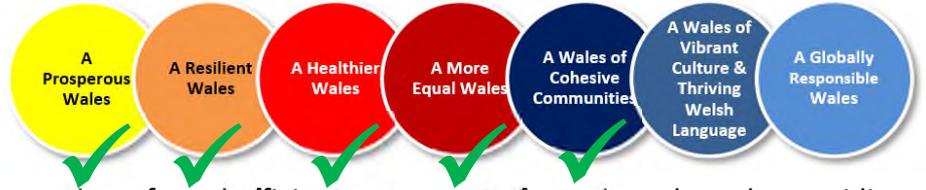
View our **detailed delivery plan** against this objective – **to follow**



## Well-being Objective 13

### Healthy & Safe Environment - Improve the highway and transport infrastructure and connectivity

#### Why is this important?



- Transportation & highways play a key role in sustaining our community and deliver 'Prosperity for All.' A modern, successful economy is reliant upon the safe and efficient movement of people and goods; providing opportunities for people to gain access to employment, education, health, leisure, social and retail services.
- *United & connected* is one of the four Welsh Governments' aims in its 'Taking Wales Forward' plan. Providing integrated and affordable access for businesses, for residents and visitors can stimulate economic development, reductions in deprivation and social exclusion and an increase in well-being.
- Sustaining access to services will deliver improvements in health and wellbeing for all sections of the community e.g. that includes: walking, cycling, passenger and road transport.
- By 2030 South West Wales will be a confident, ambitious and connected City Region.

#### Why this should concern us?

- Our survey identified *transportation and highways as important* and in the top 10 priorities for the community was road maintenance, bus services and pavement maintenance.
- In our survey on satisfaction with services and the importance of services - *Road Maintenance and Repairs* were identified as one of the highest importance with low satisfaction.
- Our highway network is the second largest in Wales covering 3,468 Kilometres, more than double the Welsh average of 1,566 Kilometres; covering 16 million square metres of carriageway.
- The condition of our roads was ranked 17<sup>th</sup> out of 22 across Wales in 2017/18.
- 18.8% of residents do not have access to a car or van. However, 43.5% of households have one car per household, which may indicate reduced accessibility in areas not well served by public transport.
- Only 55% aged 80 or over have access to a car/van therefore public transport and community based services are important to enable people to continue to live within their communities; it can mean the difference between a person staying independent at home or entering residential care.
- Air quality is emerging as a concern is Llandeilo, Carmarthen and Llanelli.

#### What do we need to do?

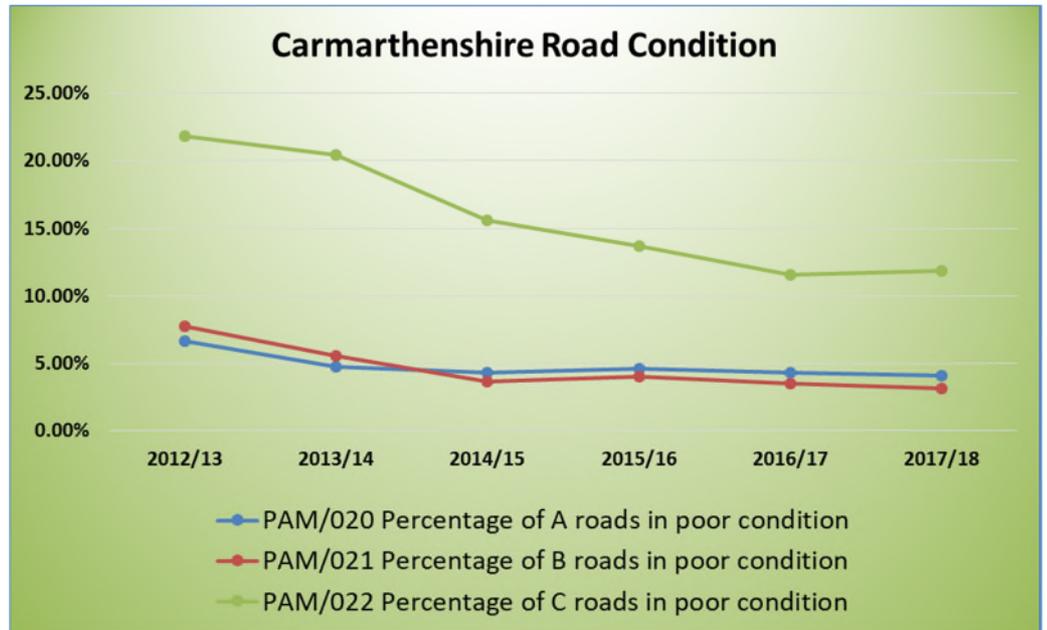
- We need to develop and support access to services to improve connectivity, reduce congestion and improve competitiveness.
- We need to sustain investment into our public and community transport systems and facilitate travel to and from schools to support our Modernising Education Programme.
- We need to also invest in infrastructure to support more sustainable journeys and Active Travel. For example through cycle ways, footpaths and public transport infrastructure.
- We need to continue to sustain investment in our existing highway infrastructure to improve connectivity;
- We need to maintain our focus on road safety and deliver our road safety strategy priorities.
- We need to ensure our fleet of vehicles is modern, efficient and safe.

#### How will we do this?

- A. We will develop the highway infrastructure to meet the priorities of our Regeneration Plan and Swansea Bay City Deal. We will continue develop new highways Cross Hands and Carmarthen West, and continue to develop key Active Travel sites like the Tywi Valley Path.
- B. We will continue the successful integrated public transport network such as Bwcabus/LINC and Traws Cymru.
- C. We will plan to redesign our school transport network to support the Modernising Education Programme.
- D. We will continue to support community transport.
- E. We will meet our objectives set out in our Road Safety Strategy.
- F. We will continue to modernise our vehicle fleet to improve efficiency and reduce emissions.

## Key Measure of Success

Through our investment in road repairs, we have seen an overall improvement in their condition. The additional Welsh Government funding will help to support our prioritised programme of surfacing our roads.



## An example of what we are doing

### Towy Valley Path

The first section of the Tywi Valley Path is now open. Over 750m of pathway linking Carmarthen Museum in Aberwgili with Bwlch Bach to Fronun and onto Whitemill, offers cyclists and walkers beautiful scenery including views of the Bishops Palace gardens and ponds.

We are putting our customers first by opening the first section and we are now striving for excellence as we work towards completion of the path!

The Tywi Valley Path is one of Carmarthenshire County Council’s exciting capital projects, and has received £128,000 through the Welsh Government Rural Communities - Rural Development Programme 2014-2020, which is funded by the European Agricultural Fund for Rural Development. When complete, it is expected to boost the local economy by up to £2.4 million a year through increased tourism and visitor spend, which is part of a long-term vision for Carmarthenshire to be recognised as the Cycling Hub of Wales.



Lead Executive Board Member  
Cllr Hazel Evans



View our [detailed delivery plan](#) against this objective – **to follow**

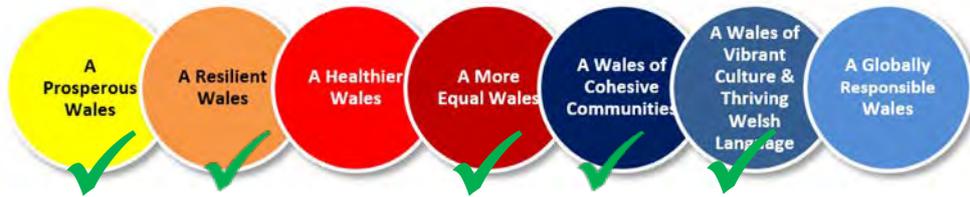


## Well-being Objective 14

### Healthy & Safe Environment - Promote Welsh Language and Culture

#### So why is this important?

- Carmarthenshire is a stronghold for the Welsh language and is considered to be of high strategic importance in its future.
- There are many advantages to bilingualism, including increased cognitive skills,
- It is a unique selling point. Tourist and hospitality industries throughout Europe are now realising the importance of offering unique experiences. Having two languages and a sense of Welsh history and culture places Carmarthenshire in a strong position.
- Engaging in cultural activity has demonstrable positive impact on starting well, living well and ageing well.



#### Why this should concern us?

- According to the results of the 2017/18 National Survey for Wales **43.6%** of people in Carmarthenshire said that they spoke Welsh.
- The 2011 Census showed that the number of Welsh speakers in Carmarthenshire had reduced to **43.9%** compared to 50.1% in 2001.
- The Welsh Government's ambition, through the [Cymraeg 2050 - Welsh language Strategy](#), is to see the number of people able to enjoy speaking and using Welsh reach a **million by 2050**.
- The Welsh Government's [Light Springs through the Dark: A Vision for Culture in Wales](#) is reinforcing the importance of culture as a priority.

#### What do we need to do?

- We need to ensure compliance with the Welsh Language Standards under the Welsh Language Measure (Wales) 2011 and monitor progress across the Authority.
- We need to continue promote the content of the 'WESP' Welsh in Education Strategic Plan in partnership with school leaders for the benefit of all Carmarthenshire learners. (Also see *WBO3*)
- We need to promote the use of the Welsh Language in our communities and work with partners such as the Mentrau Iaith, the Urdd and Mudiad Meithrin to realise the vision and outcomes set out in our Welsh Language Promotion Strategy
- We need to increase the number of people participating in cultural activity.
- We need to ensure that our collections and our County's heritage assets are protected and accessible for future generations

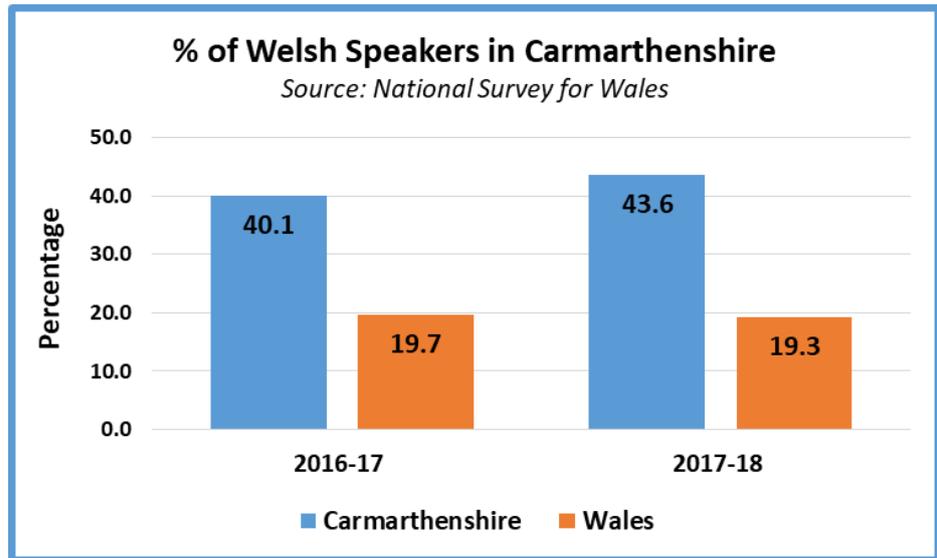
#### How will we do this?

- A. We will implement and monitor the **Welsh Language Standards** under the Welsh Language Measures 2011 across the Council, to the citizens of Carmarthenshire and other public services
- B. We will continue the **development of Welsh in all our Education services**, thus moving towards ensuring that every pupil is confidently bilingual. Pupils can fulfil their potential in gaining skills to operate as bilingual citizens in their communities, the workplace and beyond/worldwide.
- C. We will implement the **Welsh Language Promotion Strategy** - which will facilitate the use of Welsh in everything we do across all communities
- D. We will promote our **Welsh Culture & Heritage** (see Councils **DRAFT** Arts Strategy 2018-22 )

## Key Measure of Success

**Can speak Welsh** (National Survey for Wales (NSW) (National Well-being Indicator) (NWBI))

The 2017/18 [National Survey for Wales](#) results shows that **43.6%** can speak Welsh in Carmarthenshire, an increase on 40.1% in the previous year. This is well above the Welsh average and the fourth highest percentage in Wales (Sample size - 11,400 in Wales). Carmarthenshire has the highest number of Welsh speakers in Wales with just over 78,000 according to the 2011 Census.



## An example of what we are doing

**A WELCOME booklet** has been created for those who have returned to live or moved to Carmarthenshire.

The pack explains about the county and the Welsh language.

It also includes information about the benefits of being bilingual as well as listing different Welsh enterprises and organisations in the county and identifies places to shop and socialise where you can embrace the language.

The packs are given out to those who register for council tax; new council tenants; new university, health board, police and council staff in the county as well as being piloted with an estate agent and social housing providers.



Lead Executive Board Member  
Cllr Peter Hughes-Griffiths



View our [detailed delivery plan](#) against this objective – to follow

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# Building a Better Council & Better Use of Resources



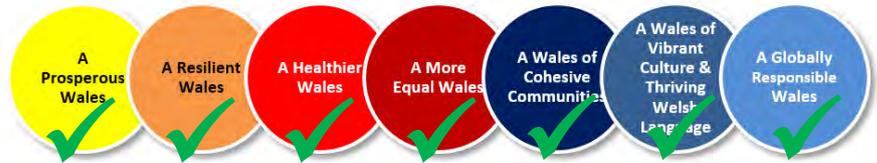


## Well-being Objective 15

### Building a Better Council and Making Better Use of Resources

#### So why is this important?

- The general purpose of the Well-being of Future Generations Act (Wales) 2015, is to ensure that the governance arrangements of public bodies for improving the Well-being of Wales take the needs of future generations into account.
- There are increasing demands and expectations yet less resources are available. Under these conditions we need to work even more efficiently and effectively to maintain services and improve where we can, delivering 'more (or even the same) for less'.



#### Why this should concern us?

- Further financial pressures are likely to arise from such things as rising energy costs, an increasing number of older people needing services from us, offices, school buildings and highways that require significant investment, and this is in addition to the current uncertainty in the economic outlook as the UK embarks on the process of leaving the European Union.

#### What do we need to do?

- Our Transform, Innovate and Change (TIC) programme will support the achievement of a sustainable financial future by delivering more efficient and effective services.
- We will conduct the work of the Council in an open and accessible way, ensuring we are properly accountable for the decisions we make.
- We intend to invest somewhere in the region of *an additional £210 million pounds of capital funding* in our corporate priorities over the next five years.
- We will make better use of our resources which will help to minimise the impact on services primarily by making smarter use of our buildings, our people and our spending.

#### How will we do this?

##### A. By transforming innovating and changing the way we work and deliver services.

Our Transform, Innovate and Change (TIC) programme is aimed at thinking differently, acting differently and therefore delivering differently. The programme takes into account factors such as the potential to deliver financial efficiencies, service improvement, opportunities to work collaboratively with other public sector partners and transformational projects with potential to deliver greater efficiency savings.

##### B. We shall follow the 7 Principles of Good Governance set out Chartered Institute of Public Finance and Accountancy (CIPFA)/ Society of Local Authority Chief Executives (SOLACE) :-

**B1. Integrity and Values** - *(Behaving with integrity, demonstrating strong commitment to ethical values, and respecting the rule of law)*

**B2. Openness and engagement** – *(Ensuring openness and comprehensive stakeholder engagement)*

**B3. Making a difference** - *(Defining outcomes in terms of sustainable economic, social, & environmental benefits)*

**B4. Making sure we achieve what we set out to do** - *Determining the interventions necessary to optimise the achievement of the intended outcomes.*

**B5. Valuing our people; engaging, leading and supporting** - *(Developing capacity and the capability of leadership and individuals).*

**B6. Managing risks, performance and finance.**

*(Managing risks and performance through robust internal control and strong public financial management)*

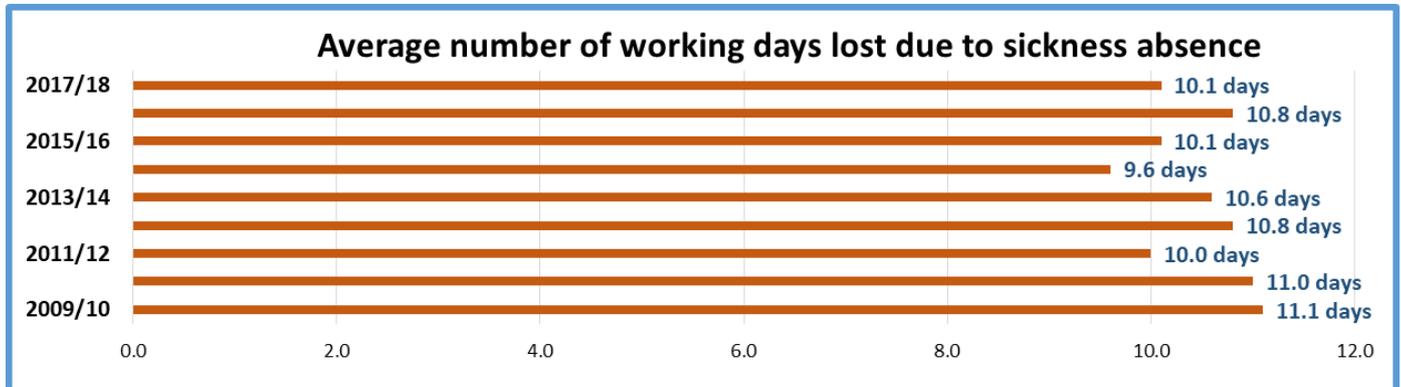
**B7. Good transparency and accountability**

*(Implementing good practices in transparency, reporting, and audit to deliver effective accountability)*

## Key Measure of Success

### Staff sickness absence levels (PAM/001)

Sickness levels within the council has fluctuated during the last few years from 11.1 days in 2009/10 to its lowest at 9.6 days in 2014/15. The Corporate Sickness Absence Management Framework helps Heads of Service and managers ensure that support is in place for staff where needed and there is consistent application of the sickness policy. Stress and mental health related absence continues to be the highest cause for sickness absence.



## An example of what we are doing

### Transform Innovate and Change (TIC) Agenda

The **Transform Innovate and Change (TIC) agenda** continues to focus on supporting cultural and behavioural changes by encouraging services to think differently, act differently and therefore deliver differently - looking for new ways of working and innovation.

At this year's 2018 TIC Awards, five winning teams were recognised for their contributions to this agenda. The event, now in its second year, saw the Schools' Staff Absence Scheme team, Web team, Pest Control team, Complex Needs team and Makerspace team each receive framed certificates for their achievements in demonstrating projects which reflected Transformation, Innovation and Change. A special 'Overall Winner' plaque, sponsored by 'We are Lean and Agile', was also presented to the Makerspace Team for the success of their project. The team emphasised how they managed to breathe new life into libraries across Carmarthenshire and how they have moved away from traditional thinking and introduced innovation and creativity to the heart of their communities.



Lead Executive Board  
Member  
Cllr David Jenkins &  
Cllr Mair Stephens



View our **detailed delivery plan** against this objective – **to follow**

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# APPENDICES

## Update to Improvement Objectives / Well-being Objectives

	No.	Well-being Objective	Refresh / upgrade
Start Well	1	Help to give every child the best start in life and improve their early life experiences	
	2	Help children live healthy lifestyles (Childhood Obesity)	Address findings of Dec/Jan 2019 WAO review of this Well-being Objective
	3	<del>Continue to improve learner attainment for all</del> Support and improve progress and achievement for all learners	<b>Renamed</b> To reflect the new National emphasis on the success and well-being of every learner. <u>Education in Wales : Our National Mission</u>
	4	<del>Reduce the number of young adults that are Not in Education, Employment or Training (NEET) people</del>	<b>Changed to a more positive title:-</b> Ensure all young people are in Education, Employment or Training (EET) and are following productive learning and career pathways
Live Well	5	Tackle poverty by doing all we can to prevent it, helping people into work and improving the lives of those living in poverty	More fully reflect the ambition of the Tyshia project
	6	Create more jobs and growth throughout the county	Brexit Preparation Strengthen the rural profile
	7	Increase the availability of rented and affordable homes	
	8	Help people live healthy lives (Tackling risky behaviour and Adult obesity)	More emphasis on Mental Health
	9	Support good connections with friends, family and safer communities	Better profile on Safeguarding
Age Well	10	Support the growing numbers of older people to maintain dignity and independence in their later years	
	11	A Council wide approach to supporting Ageing Well in Carmarthenshire	<ul style="list-style-type: none"> <li>• The Welsh Government will be publishing their new Strategy for an Ageing Society in the Spring of 2019. The Council will need to refresh and respond to the local priorities emerging from this national strategy.</li> <li>• In doing this the Council will also take account of the Older People's Commissioner's priorities and the World Health Organisation's age friendly priorities for action</li> </ul>
In a healthy and safe environment	12	Look after the environment now and for the future	Increased the profile for Flooding Adopt recent Notice of Motion for zero Carbon
	13	Improve the highway and transport infrastructure and connectivity	Increase profile of Active Travel
	14	Promoting Welsh Language and Culture	
Corporate Governance	15	Building a better Council Making Better use of Resources	

## Local Government (Wales) Measure 2009 and Well-being of Future Generations Act (Wales) 2015

The Local Government (Wales) Measure 2009 and the Well-being of Future Generations Act (Wales) 2015 are separate but interconnected legal obligations and it makes sense to ensure that these requirements are fully aligned and combined in this New Corporate Strategy.

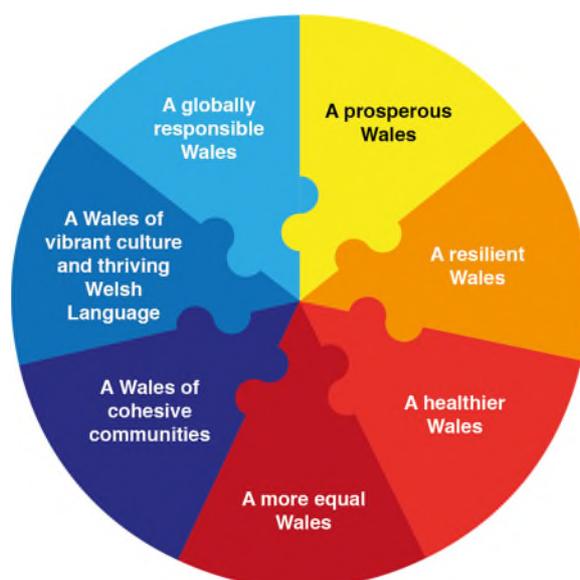
### The Local Government (Wales) Measure 2009

- The Local Government (Wales) Measure 2009 requires the Council to set Improvement Objectives every year. They do not have to change every year, or be deliverable within one year.
- Our Improvement Objectives are essentially the same as our Well-being Objectives as they are based on a thorough evidence-based understanding of the communities we serve and local needs. We compare our Service performance and satisfaction results with all Councils in Wales to make sure we improve where we most need to.
- We have a duty to improve, often delivering 'more (or even the same) for less'.

### Well-being of Future Generations Act (Wales) 2015

This is an Act introduced by the Welsh Government which will change aspects of how we work. The general purpose of the Act, is to ensure that the governance arrangements of public bodies for improving the well-being of Wales, take the needs of future generations into account. The Act is designed to improve the economic, social and environmental well-being of Wales, in accordance with sustainable development principles. The new law states that:-

- a) We must carry out sustainable development, improving the economic, social, environmental and cultural well-being of Wales. The sustainable development principle is **'... the public body must act in a manner which seeks to ensure that the needs of the present are met without compromising the ability of future generations to meet their own needs.'**
- b) We must demonstrate 5 ways of working:  
Long term, integrated, involving, collaborative and preventative
- c) We must work towards achieving all of the 7 national well-being goals in the Act. Together they provide a shared vision for public bodies to work towards.



For the first time in Wales, the Well-being of Future Generations Act, provides a shared vision for all public bodies in Wales to work towards. As a public body subject to the Act we were required to set and publish Well-being Objectives that maximised our Contribution to the Well-being Goals.

## How our Well-being Objectives contribute to the 7 National Well-being Goals

Carmarthenshire's 2017/18 Well-being Objectives / KIOPs			7 National Well-being Goals						
			Prosperity	Resilience	Healthier	More equal	Cohesive Communities	Vibrant culture & Welsh Language	Global responsibility
Start Well	1	Help to give every child the best start in life and improve their early life experiences.	✓		✓	✓	✓		
	2	Help children live healthy lifestyles	✓		✓	✓	✓	✓	
	3	Support and improve progress and achievement for all learners	✓	✓		✓		✓	✓
	4	Ensure all young people are in Education, Employment or Training (EET) and are following productive learning and career pathways	✓		✓	✓	✓		
Live Well	5	Tackle poverty by doing all we can to prevent it, help people into work and improve the lives of those living in poverty	✓		✓	✓	✓		
	6	Create more jobs and growth throughout the county	✓		✓	✓	✓	✓	
	7	Increase the availability of rented and affordable homes	✓	✓	✓	✓	✓	✓	✓
	8	Help people live healthy lives (tackling risky behaviour & obesity)	✓		✓	✓	✓	✓	
Age Well	9	Support good connections with friends, family and safer communities			✓	✓	✓		
	10	Support the growing numbers of older people to maintain dignity and independence in their later years	✓		✓	✓	✓	✓	
	11	A Council-wide approach to support Ageing Well in the county	✓		✓	✓	✓	✓	
In a Healthy, Safe & Prosperous Environment	12	Look after the environment now and for the future	✓	✓	✓				
	13	Improve the highway and transport infrastructure and connectivity	✓	✓	✓	✓	✓		
	14	Promote Welsh Language and Culture	✓	✓		✓	✓	✓	
	15	Building a Better Council and Making Better Use of Resources	✓	✓	✓	✓	✓	✓	✓

## Financing the Council's Well-being Objectives

The financial position faced by local authorities has had a consistent theme over the last decade, with the level of resources available to public services seeing significant reductions, which means that we have less money to invest in services now than we have in the past. Over the last five years we have had to manage reductions in service budgets of around £50m, whilst at the same time the pressures on the budget have been increasing in terms of demand and expectations. We strive to manage this situation by reducing our spending without any significant impact on the frontline services valued by our communities.

### 1. Help to give every child the best start in life and improve their early life experiences

To achieve this objective we need to ensure appropriate investment in the early years and through our community resources such as Integrated Children's Centres and Family Centres.

The Children & Communities Grant helps to improve and integrate service delivery to better support vulnerable families and people across Wales. This grant incorporates the Flying Start and Families First grants which had Welsh Government Revenue funding of £5.1m in 2018-19.

### 2. Help children live healthy lifestyles

In order to deliver against this objective the key points above also apply.

School meals in Carmarthenshire follow healthy eating legislation, for which annual core funding is £3.4m. This includes the cost of the Primary School Free Breakfast initiative. For 2019/20, the Council has frozen prices despite inflationary pressures, and there is additional grant funding of £300k from WG for changes to free school meal eligibility.

Healthy activities for younger people are supported by existing sports development, and leisure facility programming budgets, supplemented by the Local Authority Partnership Agreement (LAPA) Grant of £500k which we access from the Welsh Government via Sport Wales. This helps pay for activities such as Free Swimming and the Active Young People Programme.

### 3. Support and improve progress and achievement for all learners

This key objective requires comprehensive support and resourcing from across our services.

Carmarthenshire is committed to ensuring a detailed and forward-thinking programme in support of improved attainment for all our children and young people. Schools receive £108m of delegated funding as well as approximately £19m through Welsh Government grants. In particular, additional funding has been provided to cover the cost of teachers pay and pension cost increases.

In addition, we are nearing the end of our *Modernising Education/21st Century Schools Programme* £87m to deliver the first tranche of priority projects (Band A), with £43m coming from the Welsh Government. The second tranche of projects (Band B) is projected to cost £129m, with £65m coming from the Welsh Government. To ensure ongoing comprehensive support and challenge for our schools, we require some £6.5m to resource our School Improvement and Additional Learning Needs (ALN) Teams and their valuable provision. A further £4m is needed to continue to provide wider learning and achievement experiences and resources such as museum, gallery and archive services.

### 4. Ensure all young people are in Education, Employment or Training (EET)

The Youth Support Service has a lead role in delivering this work in school and community settings. Annual core funding for this service is £500k. The service depends on annual external grants including the Welsh Government Youth Support Service (YSS) Grant (£201k in 18-19) and Families First (£661k in 2018-19). Securing further funding from the Children & Communities grant will be essential for this well-being target to be met.

In addition to these funding sources, we have been successful in gaining £3.1m European Social Funding (ESF) for the Regional *Cynnydd* project which is further supported by match funding of £1.3m. There is a further £733k of ESF for the Regional *Cam Nesa* project which is also supported by £314k of match funding has been awarded. Both of these projects seek to reduce the number of young people becoming NEET in the county.

## 5. Tackle poverty by doing all we can to prevent it, help people into work and improve the lives of those living in poverty



It is difficult to estimate the resource implications for delivering initiatives to tackle poverty as this work is delivered across a wide spectrum of services. Some of this work is our core business for example homelessness support (£1m), and other targeted elements are grant funded such as previously mentioned *Children's & Communities Grant*, along with the *Pupil Deprivation Grant* (£5.1m in 2018-19). In addition, as a result of the diverse nature of poverty and the many different influences that can result in someone experiencing poverty, many of the councils services contribute towards tackling poverty indirectly. For these services tackling poverty is not the ultimate goal but is a result of the work they do to support individuals and communities.

## 6. Create more jobs and growth throughout the county



Carmarthenshire's spend per head of the population on Economic Development is above the Welsh Average in Wales. Regeneration of the economy and jobs is the number one priority of the Council. Our 15 year regeneration plan will create over 5,000 jobs and see over £199 million investment over the next 5 years alone.

As part of the Swansea Bay City Deal we will have two major projects in Carmarthenshire:-

- At the *Creative Digital Cluster at Yr Egin* a total project cost worth £24m (£5m City Deal+£16m Public Sector £3m Private) will be delivered creating 200+ jobs over the next 15 years.
- At the *Life Science & Well-being Village project*, a total project cost of £200m (£40m City Deal, £32m Public Sector Funding and £127m Private Sector) will create 1800+ jobs over the next 15 years.

Also see Objective 3 for the 21<sup>ST</sup> Century Schools building programme and Objective 7 Affordable Homes.

## 7. Increase the availability of rented and affordable homes



Our original Affordable Homes Delivery Plan aimed to deliver over 1000 homes between 2016 and 2021. We have already delivered over 640 homes are well on course to exceed that target. Our ambitions for the next 10 years are to deliver over 900 new homes with an investment of over £150m, with over 250 being delivered in the next 3 years with an investment of £44m.

## 8. Help people live healthy lives (tackling risky behaviour and obesity)



This objective will bring together a lot of work done by services and in some cases it is difficult to isolate expenditure under this heading. However Capital expenditure over the next 5 years will be:

- £16.5m on a new Llanelli leisure centre
- £1.675 on enhancements to Amman Valley leisure centre.
- £600k on Rights of Way, £0.5m on the development of open spaces including at Pembrey Country Park
- £4.25m for the Tywi Valley cycle way and £1.4m on walking and cycling linkages
- In addition to over £675k on safer routes in communities

In Revenue expenditure for 2019/20 we will be investing:-

- £1.6m on children getting 60 minutes of exercise 5 times a week and the exercise referral scheme
- £6.3m running leisure, sports and swimming facilities
- £4.4m on outdoor, countryside and coastal park
- In ensuring cultural well-being across facilities we will be spending £6.8m on delivering services
- For Learning Disability Services **£37m** and Mental Health services £9.7m and Support Services including Safeguarding and Transport £6.2m
- To support the physically disabled we will be spending £6.6m and £2.1m on supported employment
- We ensure Public Health Services (Food Safety, Air and Water Quality etc.) £2.5m
- Provision of Trading Standards £1m



## 9. Support good connections with friends, family and safer communities

When we ask people *what things in life matter to you?* They tell us that loved ones, family, friends, neighbours and community matter to them. In Children's Services our range of family support services contribute to this objective and it is difficult to break down the costs of this from some of our other objectives on helping children get the best start in life and improving early life experiences. In total nearly £24m is spent across the Children's Services Division.

Services to support carers and home support services help people to continue to live at home, with their families and in their communities – Also see Objective 10

We are also working to ensure broader community cohesion with a range of initiatives - Link to Objective 13

## 10. Support the growing numbers of older people to maintain dignity and independence in their later years



In terms of Capital expenditure we will be spending £10m on disabled facility grants over the next five years and £7m on the Llanelli Area Review in 2019/20.

We will be spending nearly **£62m** of our revenue budget in 2019/20 on Older People Services. This will include:

- £4m on Commissioning, £8.5m on Local Authority (LA) Residential homes, nearly £23m on Private Sector Residential Homes and £782k on extra care
- On Homecare Services £6.5m LA provision and £9.2M on Private provision
- £1.7m on Information, Assistance and Advice and telecare services, £2.3m on enablement and £1.5m on Community Support & Day Services

Also see Objective 11

## 11. A Council wide approach to supporting Ageing Well in Carmarthenshire



It is difficult to estimate the level of investment in this objective because it cuts across diverse services. This is about making sure that in everything we do, we think about supporting Ageing Well in Carmarthenshire.

Put simply, older people are net contributors to the economy rather than beneficiaries with their contributions to the employment market, volunteering, mentoring and caring sectors. The work Council services deliver to help people live independent lives reduces the need for expensive health and social care interventions - Also see Objective 10

## 12. Look after the environment now and for the future



With regard to delivery of actions relating to the *Towards Zero Waste Strategy, Flood & Waste Management Plan and Shoreline Management Plan*, these actions are already covered by the relevant budgets. The Waste & Environmental Services division's revenue budget of £21m (19/20) aims to fund the collection and disposal of waste which incorporates numerous recycling initiatives, street cleansing, environmental enforcement, grounds and parks maintenance, flood and coastal defence as well as maintaining public conveniences ensuring that we look after the environment now and in the future.

In addition CCC receives a Welsh Government grant *Sustainable Waste Management revenue grant* (£1.1m in 2018/19)



### 13. Improve the highway and transport infrastructure and connectivity

Carmarthenshire’s *Local Transport Plan* sets out our priorities for infrastructure investment. The priorities are aligned to our corporate objectives and set within the objectives of the Swansea Bay City Region. Our current approved capital programme includes over £15m for investment into the highway infrastructure, with around £6m reliant on external grant funding, along with developer contributions as new development is commenced.

The Highways and Transport division’s revenue budget of £30m includes a sum of £8m for the highways infrastructure as well as funding for school and public transport, car park maintenance and administration, the upkeep of public lighting for the county and the development of transport strategies to maintain the connectivity of the highways infrastructure for Carmarthenshire.

The introduction of the transformation projects such as those included within the City Deal and integrated transport projects, supported through external funding, will provide opportunities for investment into the infrastructure and transportation services to support the safe movement of people and goods.



### 14. Promote Welsh Language and Culture

This priority can be addressed without the need for large additional investment. We will mainly focus on achieving this objective through the existing work we do within Regeneration & Policy, Leisure & Culture and Education & Children’s Services, advising and educating colleagues with regard to how our existing services can be further improved and how we can promote a vibrant culture and ensure the Welsh language is thriving.

Additional support may become available through the Welsh Government’s ‘*Cymraeg 2050 – Welsh Language Strategy*’ and we will closely monitor any opportunities for Carmarthenshire to access this support.



### 15. Building a Better Council and Making Better Use of Resources

Addressing this priority cuts across all service areas and is both about investment as well as efficiency savings. The Council is committed to financially sustainable delivery models - there are many examples of this across different departments, such as increased Extra Care provision where it better meets service user needs, a move towards agile working, thus reducing the Council’s estate costs in the future.

Over a sustained period of budget reductions, the council has sought to maximise the proportion of managerial savings, thus minimising the impact on frontline services. The Council’s medium term financial plan includes £13.3 million of “managerial” proposals, or 54% of total budget reduction proposals put forward.

The council has committed to improving ways of working through the work of the “Transformation, Innovation & Change” programme (TIC), which is underpinned by the TIC team (£204k)

## Statements of Intent

### Well-being Statement

We welcome our duties under the Well-being of Future Generations Act. We have already addressed much of the new Acts requirements but recognize that we can do more.

1. We feel that our Well-being Objectives contribute significantly to the achievement of the National Well-being Goals. Our Well-being Objectives relate to different aspects of life's course and address well-being in a systematic way.
2. These Well-being Objectives have been selected with considerable consultation feedback and a basket of different sources of information on need, performance data and regulatory feedback. In developing action plans to achieve these objectives we will involve people (in all their diversity) with an interest in achieving them.
3. The steps we take to achieve the Well-being Objectives (our action plans) will look to ensure that long term, preventative, integrated, collaborative and involvement approaches are fully embraced.
4. An Executive Board member has a specific responsibility for the overall Act. In addition, each Executive Board portfolio holder will have responsibility for the relevant Well-being Objectives.
5. To ensure that we take these action plan steps we will use our in house developed Performance Information Monitoring System dashboard. All the action plans will be monitored and reported on quarterly to Department Management Teams, Corporate Management Team and Executive Board. In addition progress will be reported to Scrutiny Committees. The Council will prepare an Annual report on its Well-being Objectives and revise the objectives if required.
6. The content of action plans to achieve the Well-being Objectives are adequately resourced and embedded in Service business plans (see financial breakdown Appendix 2). To achieve these objectives services will 'join-up' and work together, work with partners and fully involve citizens in all their diversity.
7. Our Objectives are long term but our action plans will include milestones that will enable monitoring and assurance of progress.
8. To ensure that our Well-being Objectives are deliverable and that the expectations of the Act are embraced we will adapt financial planning, asset management, risk assessment, performance management and scrutiny arrangements.

### Community Covenant

In delivering these Well-being Objectives we will uphold the principles of the Community Covenant. These are, that the Armed Forces Community:



- Should not face disadvantage compared to other citizens in the provision of public and commercial services; and that
- Special consideration is appropriate in some cases, especially those who have given the most, such as the injured or bereaved.

## The County of Carmarthenshire's Well-being Plan

The Well-being of Future Generations Act puts a well-being duty on specified public bodies across Carmarthenshire to act jointly and establish a statutory **Public Services Board (PSB)**. The Carmarthenshire PSB was established in May 2016 and is tasked with improving the economic, social, environmental and cultural well-being of Carmarthenshire. It must do so by undertaking an assessment of well-being in the County and then preparing a county Well-being Plan to outline its local objectives.

- The assessment looks at well-being in Carmarthenshire through different life stages. The key findings can be found at [www.thecarmarthenshirewewant.wales](http://www.thecarmarthenshirewewant.wales)
- The PSB must publish a Well-being plan which sets out its local objectives to improving the economic, social, environmental and cultural well-being of the County and the steps it proposes to take to meet them. The first Carmarthenshire Well-being Plan was published in May 2018 which can be found at [www.thecarmarthenshirewewant.wales](http://www.thecarmarthenshirewewant.wales)

**The Well-being Objectives of the Carmarthenshire PSB are not intended to address the core services and provision of the individual partners, rather they are to enhance and add value through collective action. The statutory partners of the PSB (Council, Health Board, Fire & Rescue Service and Natural Resources Wales) each have to publish their own Well-being Objectives**

Carmarthenshire PSB's draft Well-being Objectives are:-

- **Healthy Habits:** people have a good quality of life, and make healthy choices about their lives and environment
- **Early Intervention:** to make sure that people have the right help at the right time; as and when they need it
- **Strong Connections:** strongly connected people, places and organisations that are able to adapt to change
- **Prosperous People and Places:** to maximise opportunities for people and places in both urban and rural parts of our county

A series of multi-agency Delivery Groups have now been established in order to make progress on these objectives and regular reports will be monitored through the PSB and the Council's Policy and Resources Scrutiny Committee. In addition to the Delivery Groups the Carmarthenshire Safer Communities Partnership has also been reviewed with new priorities and action plan identified.

## How we will measure success

The Council, working with local, regional and national partners, will strive to improve the following measures.

Well-being Objective		Success Measures
1	Best Start in Life	Children in care who had to move 3 or more times (PAM/029)
2	Children - Healthy Lifestyles	Childhood obesity (Child Measurement Programme NHS)
3	Support and improve progress and achievement for all learners	Educational attainment - Average Capped 9 points score (Year 11 pupils) (PAM/032) (Pupils best 9 results including English/Welsh, Mathematics–Numeracy, Mathematics and Science)
		School attendance rates (Primary) (PAM/007) (Secondary) (PAM/008)
		Satisfaction with child's primary school (NSW)
4	Ensure all young people are in Education, Employment or Training (EET)	Number of leavers Not in Education, Employment or Training (NEETs) (PAM/009) Year 11 & Year 13 (5.1.0.2)
5	Tackle Poverty	Educational attainment - Average Capped 9 points score (Year 11 pupils) who are eligible for Free School Meals (4.1.2.4) (NWBI) (Pupils best 9 results including English/Welsh, Mathematics–Numeracy, Mathematics and Science)
		Households successfully prevented from becoming homeless (PAM/012) (NWBI)
		Households in material deprivation (NWBI)
		Households Living in Poverty (CACI's 'PayCheck' Data)
		Adults that are able to keeping up with bills without any difficulties (NSW)
6	Creating Jobs and Growth	Employment figures (ONS – Annual Population Survey) (NWBI)
		Average Gross weekly pay (ONS – Annual Survey of hours and earnings)
		Number qualified to NVQ Level 4 or above (Stats Wales) (NWBI)
		People moderately or very satisfied with their jobs (NSW) (NWBI)
7	Affordable Homes	Number of affordable homes in the County (7.3.2.24)
8	Healthy Lives	Adults who say their general health is Good or Very Good (NSW)
		Adults who say they have a longstanding illness (NSW)
		Adult mental well-being score (NSW) (NWBI)
		Adults who have fewer than two healthy lifestyle behaviours (NSW) (NWBI) (Not smoking, drinking > 14 units or lower, eating at least 5 portions fruit & veg the previous day, having a healthy body mass index, being physically active at least 150 minutes the previous week).

Well-being Objective		Success Measures
9	Supporting Good Connections	% Say they have a sense of community (NSW)(NWBI) (Derived from feeling of belonging; different backgrounds get on, treat with respect'.)
		People feeling safe (NSW)(NWBI) (At home, walking in the local area, and travelling)
10	Independent Lives	The rate of people kept in hospital while waiting for social care (PAM/025)
		Agree there's a good Social Care Service available in the area (NSW)
		Number of calendar days taken to deliver a Disabled Facilities Grant (PAM/015)
11	Ageing Well	People who are lonely (NSW)(NWBI)
12	Healthy and Safe Environment	Use of renewable energy
		Rates of recycling (PAM/030)
13	Highways & Transport	Road conditions (PAM/020, PAM/021 & PAM/022)
		Road casualties (5.5.2.21)
14	Welsh Language & Culture	Can speak Welsh (NSW)(NWBI)
		Pupils assessed in Welsh at the end of the Foundation Phase (PAM/033)
		People attended arts events in Wales in last year (NSW)
		People visited historic places in Wales in last year (NSW)
		People visited museums in Wales in last year (NSW)
15	Building a Better Council and Making Better Use of Resources	'Do it online' payments
		People agree that they can access information about the Authority in the way they would like to. (NSW)
		People know how to find what services the Council provides (NSW)
		People agree that they have an opportunity to participate in making decisions about the running of local authority services. (NSW)
		Staff sickness absence levels (PAM/001)
		Organisational 'running costs'
		People agree that the Council asks for their views before setting its budget. (NSW)

**Key:** PAM – Public Accountability, National Measures; ONS –Office for National Statistics; NSW - National Survey for Wales; NWBI – National Well-being Indicator

One of the fundamental approaches advocated by the Well-being Future Generations Act is a shift in focus from gains in service output to a stronger link between the actions of public bodies and the outcomes that enhance the quality of life of citizens and communities both now and in the future. The Act is founded on Outcome Based Accountability which encourages a focus on the difference that is made, rather than just the inputs and processes that an organisation has. Success in the context of this Act is seeing positive action drive a positive contribution to the achievement of all the well-being goals through individual or collective action. (Paragraph 9 SPF2 – Statutory guidance)



We would welcome your feedback,  
please send your thoughts, views and opinions to:



**Performance Management**  
Regeneration and Policy  
Chief Executive's Department  
County Hall  
Carmarthen  
Carmarthenshire SA31 1JP



Tel: **01267 224486**  
Email: **[performance@carmarthenshire.gov.uk](mailto:performance@carmarthenshire.gov.uk)**



Follow us and add your comments on the **[Council's Facebook](#)** page



Follow this plan and add your Tweets on our **[Twitter](#)** page - **#CarmsReport**

Mae'r dudalen hon yn wag yn fwriadol

**Y Cynghorydd Rob Evans – Cais am Eitem ar Agenda'r Pwyllgor Craffu  
Gwasanaeth Fflebotomi Ysbyty'r Tywysog Philip**

**Y Pwrpas:**

Ystyried cais gan y Cynghorydd Rob Evans dan Reol 10 (1) y Weithdrefn Graffu.

**Ystyried y materion canlynol a chyflwyno sylwadau arnynt:**

Mae'r Cynghorydd Evans wedi cyflwyno cais i'r Pwyllgor Craffu drafod Gwasanaeth Fflebotomi Ysbyty'r Tywysog Philip.

**Y Rhesymau:**

Mae darpariaeth yn Rheolau'r Weithdrefn Graffu sy'n caniatáu i unrhyw aelod o Bwyllgor Craffu gyflwyno cais ysgrifenedig i'r Prif Weithredwr am gael rhoi mater sy'n berthnasol i'r Pwyllgor ar yr agenda.

**Angen cyfeirio'r mater at y Bwrdd Gweithredol / Cyngor er mwyn gwneud penderfyniad:  
NAC OES**

YR AELOD O'R BWRDD GWEITHREDOL SY'N GYFRIFOL AM Y PORTFFOLIO:-

**Amh. – Mae'r Gwasanaeth Fflebotomi yn cael ei weithredu gan Fwrdd Iechyd Prifysgol Hywel Dda**

**Y Gyfarwyddiaeth:**

**Y Prif Weithredwr**

**Enw Pennaeth y Gwasanaeth:**

**Linda Rees Jones**

**Swydd:**

**Pennaeth Gweinyddiaeth a'r  
Gyfraith**

**Rhif ffôn: 01267 224010**

**Cyfeiriad E-bost:**

[LRJones@sirgar.gov.uk](mailto:LRJones@sirgar.gov.uk)

# SOCIAL CARE & HEALTH SCRUTINY COMMITTEE

17<sup>TH</sup> APRIL 2019

## Councillor Rob Evans – Scrutiny Agenda Item Request Prince Phillip Hospital Phlebotomy Service

Councillor Rob Evans has requested that an item on the Prince Phillip Hospital Phlebotomy Service be placed on the agenda of the meeting.

Councillor Evans will provide further information to the Committee at the meeting.

The Committee is advised that the Phlebotomy Service is operated by the Hywel Dda University Health Board and is a matter for the National Health Service. As such, Scrutiny Committee will need to bear this in mind when considering this matter.

DETAILED REPORT ATTACHED ?

YES



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[www.sirgar.llyw.cymru](http://www.sirgar.llyw.cymru)

**YOUR COUNCIL doitonline**  
[www.carmarthenshire.gov.wales](http://www.carmarthenshire.gov.wales)

# IMPLICATIONS

I confirm that other than those implications which have been agreed with the appropriate Directors / Heads of Service and are referred to in detail below, there are no other implications associated with this report :

Signed: Linda Rees Jones

Head of Administration & Law

Policy, Crime & Disorder and Equalities	Legal	Finance	ICT	Risk Management Issues	Staffing Implications	Physical Assets
NONE	NONE	NONE	NONE	NONE	NONE	NONE

# CONSULTATIONS

I confirm that the appropriate consultations have taken in place and the outcomes are as detailed below

Signed: Linda Rees Jones

Head of Administration & Law

## 1. Local Member(s)

N/A

## 2. Community / Town Council

N/A

## 3. Relevant Partners

N/A

## 4. Staff Side Representatives and other Organisations

N/A

## Section 100D Local Government Act, 1972 – Access to Information List of Background Papers used in the preparation of this report:

THESE ARE DETAILED BELOW

Title of Document	File Ref No.	Locations that the papers are available for public inspection

# PWYLLGOR CRAFFU GOFAL CYMDEITHASOL AC IECHYD 17EG EBRILL 2019

## Diweddaraaf am Weithrediadau ac Atgyfeiriadau'r Pwyllgor Craffu Gofal Cymdeithasol ac Iechyd

### Ystyried y materion canlynol a chyflwyno sylwadau arnynt:

- Hoelio sylw ar y cynnydd sy'n cael ei wneud mewn perthynas â'r camau, y ceisiadau neu'r atgyfeiriadau a gofnodwyd yng nghyfarfodydd blaenorol y Pwyllgor.

### Rhesymau:

- Er mwyn i'r aelodau gyflawni eu dyletswyddau craffu mewn perthynas â monitro perfformiad.

Angen cyfeirio'r mater at y Bwrdd Gweithredol / Cyngor er mwyn gwneud penderfyniad: NAC OES

Aelod y Bwrdd Gweithredol sy'n gyfrifol am y Portffolio: *DDIM YN BERTHNASOL*

<p><b>Y Gyfarwyddiaeth:</b> Prif Weithredwr</p> <p><b>Enw Pennaeth y Gwasanaeth:</b> Linda Rees-Jones</p> <p><b>Awdur yr adroddiad:</b> Emma Bryer</p>	<p><b>Swyddi:</b></p> <p>Pennaeth Gweinyddiaeth a'r Gyfraith</p> <p>Swyddog Gwasanaeth Democrataidd</p>	<p><b>Rhifau Ffôn / Cyfeiriadau E-bost:</b></p> <p>01267 224010 <a href="mailto:lrjones@sirgar.gov.uk">lrjones@sirgar.gov.uk</a></p> <p>01267 224029 <a href="mailto:ebryer@sirgar.gov.uk">ebryer@sirgar.gov.uk</a></p>
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## EXECUTIVE SUMMARY

# SOCIAL CARE & HEALTH SCRUTINY COMMITTEE 17<sup>TH</sup> APRIL 2019

## Social Care & Health Scrutiny Committee Actions and Referrals Update

During the course of a municipal year, several requests for additional information are made by the Committee in order to assist it in discharging its scrutiny role.

The attached report provides members of the Committee with an update on the progress made in relation to these requests.

DETAILED REPORT ATTACHED?

YES

## IMPLICATIONS

I confirm that other than those implications which have been agreed with the appropriate Directors / Heads of Service and are referred to in detail below, there are no other implications associated with this report.

Signed: Linda Rees-Jones                      Head of Administration & Law

Policy, Crime & Disorder and Equalities	Legal	Finance	ICT	Risk Management Issues	Staffing Implications	Physical Assets
NONE	NONE	NONE	NONE	NONE	NONE	NONE

## CONSULTATIONS

I confirm that the appropriate consultations have taken in place and the outcomes are as detailed below:

Signed: Linda Rees-Jones                      Head of Administration & Law

1. Local Member(s) – N/A
2. Community / Town Council – N/A
3. Relevant Partners – N/A
4. Staff Side Representatives and other Organisations – N/A

**Section 100D Local Government Act, 1972 – Access to Information  
List of Background Papers used in the preparation of this report:**

**THESE ARE DETAILED BELOW:**

Title of Document	File Ref No. / Locations that the papers are available for public inspection
Social Care & Health Scrutiny Committee Reports and Minutes	<b>Meetings from September 2016 onwards:</b> <a href="http://democracy.carmarthenshire.gov.wales/ieListMeetings.aspx?CommitteId=169">http://democracy.carmarthenshire.gov.wales/ieListMeetings.aspx?CommitteId=169</a>

Mae'r dudalen hon yn wag yn fwriadol

**Social Care and Health Scrutiny Committee Actions 2018-2019**

Ref No	Meeting Date	Recommendation / Action / Referral	Description	Progress Update	Member / Officer	Status
SC&H 001-18/19	25th September 2018	Action	<b>Meals on Wheels Provision</b> - A Seminar on the Prevention Strategy to be arranged for members of the Committee.	11/02/19 - Julia Wilkinson gave a presentation to Committee at its meeting on 22nd November, 2018.	Neil Edwards	COMPLETED
SC&H 002-18/19	25th September 2018	Action	<b>Meals on Wheels Provision</b> - A final evaluation report on customer satisfaction in relation to the new arrangements be submitted to a future meeting for consideration.	Report presented to Committee on 22nd November.	Neil Edwards	COMPLETED
SC&H 003-18/19	25th September 2018	Action	<b>Meals on Wheels Provision</b> - Further details regarding the 17 service users whose requirements have not yet been met to be circulated to members of the Committee by e-mail.	Report presented to Committee on 22nd November.	Neil Edwards	COMPLETED
SC&H 004-18/19	22nd November 2018	Action	<b>Revenue and Capital Budget Monitoring Report</b> - The Committee to be provided with details via e-mail in relation to the shortfall in income at Blas Myrddin.	06/02/19 - update requested. 18/03/19 - update requested.	Andrea Thomas	OUTSTANDING
SC&H 005-18/19	17th December 2018	Action	<b>Revenue Budget Strategy Consultation 2019/20 to 2021/22</b> - The Committee to be provided with details via e-mail in relation to the functions that efficiencies would impact on.	06/02/19 - update requested. 18/03/19 - update requested.	Randal Hemingway	OUTSTANDING
SC&H 006-18/19	17th December 2018	Action	<b>Revenue Budget Strategy Consultation 2019/20 to 2021/22</b> - Report to be presented to the Committee in relation to the review of intermediate care.	11/02/19 -Report to be added to the FWP for the 20th May, 2019.	Neil Edwards	IN PROGRESS
SC&H 007-18/19	17th December 2018	Action	<b>Revenue Budget Strategy Consultation 2019/20 to 2021/22</b> - Committee to be provided with the outcome of the joint NHS Summit.	12/02/19 - As Interim Head of Integrated Services, responsible for both local authority social care and Hywel Dda University Health Board community nursing care provision in Carmarthenshire, the interim Head considers that a meeting to discuss the complex and periodically contentious issues that arise from the NHS Continuing Care would be best considered and progressed through a joint meeting of relevant officers from both the three local authorities and the Health Board. The interim Head is seeking to convene this meeting before the end of the financial year and will provide an update to the Committee as required. [ADDED TO FWP MAY 2019]	Neil Edwards	IN PROGRESS
SC&H 008-18/19	17th December 2018	Action	<b>Revenue Budget Strategy Consultation 2019/20 to 2021/22</b> - Committee to be provided via email details of that "other" detailed in Appendix A Earmarked Reserves Table includes.	06/02/19 - update requested. 18/03/19 - update requested.	Randal Hemingway	OUTSTANDING
SC&H 009-18/19	17th December 2018	Action	<b>Communities Department Draft Business Plan 2019/20 - 2022</b> - Committee to be provided via email clarification of the dates for the development of the new Wellness Village in Llanelli.	12/02/19 - We are still working towards a completion date of September 2021, as things stand, however, programme could change with planning approval etc.	Avril Bracey / Ian Jones	COMPLETED

Tudalen 135

**Social Care and Health Scrutiny Committee Actions 2018-2019**

Tudalen 136	SC&H 010-18/19	23rd January 2019	<b>Action</b>	<b>Regional &amp; Partnership Update</b> Provide a copy of the position statement to the committee in response to comments made by the Commissioner regarding the quality of Advocacy service in Wales.	<b>12/02/19</b> - Added to FWP for Chris to deliver presentation to the Scrutiny Committee on the 17/04/19.	Chris Harrison	<b>IN PROGRESS</b>
	SC&H 011-18/19	23rd January 2019	<b>Action</b>	<b>Regional &amp; Partnership Update</b> Update the Committee on the work due to be done regarding living units for people with learning disabilities.	<b>05/04/19</b> - Report to be provided for the Committee following approval of Capital ICF schemes by Welsh Government in May 2019. Added to FWP July.	Martyn Palfreman	<b>IN PROGRESS</b>
	SC&H 012-18/19	23rd January 2019	<b>Recommendation</b>	<b>Regional &amp; Partnership Update</b> The Committee recommends that the Planning Department collaborates with the Regional Partnership Board to consider the housing requirements of Health Board staff in the LDP. Committee to be provided with an update.	<b>05/04/19</b> - Initial meeting held on 3 April 2019 between Head of Planning, Forward Planning Manager and Head of Regional Collaboration to discuss opportunities for feeding likely housing requirements for health and care staff into the LDP review process. Mechanisms to be established to facilitate regular exchange between health, social care and planning colleagues to enable housing needs emanating from Hywel Dda University Health Board's Health and Care Strategy and forthcoming regional workforce strategy to be reflected in forward projections. This will also enable appropriate consideration of anticipated impact of future housing developments on demand for health and social care, and identification of opportunities for S106 funding to expand provision.	Llinos Quelch / Martyn Palfreman	<b>IN PROGRESS</b>
	SC&H 013-18/19	23rd January 2019	<b>Action</b>	<b>Regional &amp; Partnership Update</b> Invite the Red Cross to update the Committee on the work they do through Home to Hospital Service.	<b>06/02/19</b> - will arrange following completion of FWP.	Emma Bryer	<b>OUTSTANDING</b>
	SC&H 014-18/19	23rd January 2019	<b>Action</b>	<b>Regional &amp; Partnership Update</b> Julia Wilkinson to present Carmarthen is Kind to the Committee.	<b>29/01/19</b> - [EB] waiting CE approval for presentation at Council Meeting before scheduling for Scrutiny.	Julia Wilkinson / Emma Bryer	<b>OUTSTANDING</b>
	SC&H 015-18/19	23rd January 2019	<b>Action</b>	<b>Revenue &amp; Capital Monitoring Report 2018/19</b> Report to the Committee on the Workforce Development Plan and the Regional Partnership.	<b>29/01/19</b> - [EB] to be discussed at FWP Development / Planning session.	Rebecca Jones	<b>OUTSTANDING</b>
	SC&H 016-18/19	23rd January 2019	<b>Action</b>	<b>Revenue &amp; Capital Monitoring Report 2018/19</b> Group Accountant to raise concerns regarding Occupational Therapy vacancies with Head of Service and update the Committee accordingly.	<b>13/02/19</b> - I can advise that the Service Lead (Integrated) for Occupational Therapy (OT) has prioritised the recruitment of Occupational Therapists for both the local authority and Hywel Dda Health Board. Recruitment commenced in December in 2018 although no applications were received. A further recruitment wave is being undertaken in February and again in March 2019 and it is hoped that between our respective organisations, we will obtain a favourable number of applications given the importance of OT to improving people's outcomes.	Andrea Thomas / Neil Edwards	<b>COMPLETED</b>

# SOCIAL CARE & HEALTH SCRUTINY COMMITTEE

17<sup>TH</sup> April 2019

## FORTHCOMING ITEMS FOR NEXT MEETING – 20th May 2019

In order to ensure effective Scrutiny, Members need to be clear as to the purpose of requesting specific information and the outcome they are hoping to achieve as a consequence of examining a report. Limiting the number of agenda items may help to keep meetings focused and easier to manage.

Proposed Agenda Item	Background	Reason for report
Adult Social Care Compliments & Complaints Report 2018/19 [End of Year Report]	This item will provide the Committee with a report providing details of the compliments and complaints received in relation to Adult Social Care (end of year report)	<ul style="list-style-type: none"> <li>• To enable members to understand and review the complaints and compliments received and identify any areas of concern or good practice.</li> <li>• To enable Members to exercise their scrutiny role in relation to compliments and complaints.</li> </ul>
Review of Intermediate Care	At its meeting held on 17 <sup>th</sup> December, 2018, following a discussion on the Revenue Budget Strategy Consultation report, the Committee expressed an interest in receiving an update on the review of intermediate care (including re-enablement).	<ul style="list-style-type: none"> <li>• To enable the Committee to gain a better understanding of how the Authority is doing with regards to re-enablement.</li> </ul>
Update on Continuing Care / NHS Survey	At its meeting held on 17 <sup>th</sup> December, 2018, following a discussion on the Revenue Budget Strategy Consultation report, the Committee expressed an interest in receiving an update on the outcome of the joint NHS summit.	<ul style="list-style-type: none"> <li>• To enable the Committee to gain a better understanding of the progress on Continuing Health Care.</li> </ul>

Actions and Referrals Update	These quarterly updates provide details on progress made in relation to actions and requests which arose at previous meetings.	<ul style="list-style-type: none"> <li>• To enable the Committee to scrutinise progress made in relation to actions and requests arising from previous meetings.</li> </ul>
Draft Forward Work Programme	<p>In accordance with the Council's Constitution:</p> <p>6.2 Generic Terms of Reference for all Scrutiny Committees</p> <p>The Committee is required to develop and publish an annual forward work programme, identifying issues and reports to be considered during the course of a municipal year, taking into account the Council's Forward Work Programme.</p>	<ul style="list-style-type: none"> <li>• On the 17th April 2019 the Committee met informally to develop its Forward Work Programme for the 2019/20 municipal year.</li> <li>• Following further consideration, the Committee will be required to formally endorse its Forward Work Programme 2019/2020.</li> </ul>

*The **draft** version of the Social Care & Health Scrutiny Committee's forward work programme is attached. This is to be developed at the planning session in the afternoon of the 17<sup>th</sup> April 2019.*

**PWYLLGOR CRAFFU GOFAL CYMDEITHASOL AC IECHYD**

Dydd Mercher, 23 Ionawr 2019

**YN BRESENNOL:** Y Cynghorydd G. Thomas (Cadeirydd)**Y Cynghorwyr:**

S.M. Allen, K.V. Broom, I.W. Davies, K.Davies, R.E. Evans, W.T. Evans, G.R. Jones, M.J.A. Lewis, K. Lloyd, E. Morgan, E.M.J.G. Schiavone, G. Thomas and D.T. Williams

**Yr oedd y swyddogion canlynol yn gwasanaethu yn y cyfarfod:**

C. Harrison, Pennaeth Comisiynu Strategol ar y Cyd

M. Palfreman, Pennaeth Cydweithio Rhanbarthol

A. Thomas, Gyfrifydd Grwp

E. Bryer, Swyddog Gwasanaethau Democrataidd

**Chamber & Ante Room, - 3, Spilman Street, Carmarthen. SA31 1LE. - 10.00 - 11.55 am****1. YMDDIHEURIADAU AM ABSENOLDEB**

Cafwyd ymddiheuriad am absenoldeb gan y Cynghorydd L. Roberts.

**2. DATGANIADAU O FUDDIANAU PERSONOL GAN GYNNWYS UNRHYW CHWIPIAU PLEIDIAU A RODDIR MEWN YMATEB I UNRHYW EITEM AR YR AGENDA.**

<b>Y Cynghorydd</b>	<b>Rhif(au) y Cofnod</b>	<b>Y Math o Fuddiant</b>
Y Cynghorydd K. Lloyd	Cofnod Rhif 4 - Diweddariad ynghylch Gweithio Rhanbarthol a Gweithio mewn Partneriaeth.	Mae ei nith yn gweithio yn y gwasanaethau gofal cymdeithasol - gofal seibiant.

Ni chafwyd dim datganiadau ynghylch chwip waharddedig.

**3. CWESTIYNAU GAN Y CYHOEDD (NID OEDD DIM WEDI DOD I LAW)**

Dywedodd y Cadeirydd nad oedd dim cwestiynau wedi dod i law gan y cyhoedd.

**4. BWRDD PARTNERIAETH RHANBARTHOL - DIWEDDARIAD .**

[Noder: Roedd y Cynghorydd K. Lloyd wedi datgan buddiant yn yr eitem hon yn gynharach.]

Cafodd y Pwyllgor adroddiad a oedd yn rhoi'r wybodaeth ddiweddaraf am waith Partneriaeth Gofal Gorllewin Cymru a'r datblygiadau cenedlaethol cysylltiedig gan gynnwys Llywodraeth Cymru'n cyhoeddi 'Cymru Iachach: ein Cynllun Iechyd a Gofal Cymdeithasol'.

Yn ogystal â'r adroddiad, rhoddwyd gwybod i'r Pwyllgor nad oedd adborth wedi dod i law hyd yn hyn gan Lywodraeth Cymru o ran cais am gyllid o'r Gronfa Drawsnewid Genedlaethol a sefydlwyd er mwyn cefnogi'r gwaith o gyflawni 'Cymru Iachach'. Disgwylir i hynny ddod i law yn y man. Os byddai'n llwyddiannus, byddai cyfyngiad amser ar y cyllid, a byddai dod â'r mentrau i'r prif ffrwd ac arallgyfeirio'r adnoddau ar ôl i gyfnod y cyllid ddod i ben yn her allweddol.

Codwyd y cwestiynau/sylwadau canlynol wrth drafod yr adroddiad:-

- Gofynnwyd at ba gyfnod yr oedd y 'Gweithgareddau dros y 6 mis diwethaf' yn yr adroddiad yn cyfeirio.

Dywedwyd bod y 6 mis yn grynodedb o'r gweithgareddau a wnaed ar ddechrau'r flwyddyn ariannol.

- Yn dilyn datganiad a wnaed gan y Comisiynydd a gododd bryderon ynghylch ansawdd y gwasanaeth eiriolaeth yng Nghymru, gofynnwyd beth oedd rôl y Bartneriaeth o ran datblygu'r gwasanaeth a rennir.

Dywedwyd bod hwn yn faes blaenoriaeth allweddol i'r Bartneriaeth ac y byddai datganiad sefyllfa'n cael ei gyhoeddi cyn hir mewn ymateb i'r sylwadau a wnaed gan y Comisiynydd. Ar ôl cael ei gyhoeddi byddai'r datganiad yn cael ei ddsbarthu i'r Pwyllgor. Mae Ceredigion yn arwain o ran y broses gaffael ac mae'r Bartneriaeth wedi bod yn gweithio ar y model gwasanaeth ar y cyd â darparwyr y gwasanaeth ers dros 18 mis. Disgwylir i'r broses gaffael ddod i ben ym mis Medi 2019.

- Gofynnwyd pa ddull fyddai ar waith er mwyn monitro perfformiad darparwyr y gwasanaeth eiriolaeth.

Dywedwyd bod fframwaith perfformiad yn cael ei lunio ar y cyd a fyddai'n mesur perfformiad. Mae llawer iawn o waith wedi'i wneud gyda'r darparwyr a'r gofawyr ynghylch ymddangosiad y gwasanaeth. Yn ogystal, byddai data ansoddol a data meintiol yn cael eu casglu a'u dadansoddi er mwyn sicrhau bod darparwyr y gwasanaeth yn darparu'r gwasanaeth yn unol â'r contract.

- Gofynnwyd pa waith sydd wedi'i wneud o ran unedau byw â chymorth ar gyfer pobl ag anableddau dysgu a phroblemau iechyd meddwl.

Dywedwyd bod cais yn cael ei gyflwyno am gyllid cyfalaf drwy'r Gronfa Gofal Integredig er mwyn gwella'r ddarpariaeth ledled y rhanbarth. Byddai'r cynigion yn cael eu llywio ar sail y ddarpariaeth bresennol a'r dyhead strategol ar gyfer llety byw â chymorth gwell er mwyn hyrwyddo annibyniaeth a gwella canlyniadau. Mae asesiad cynhwysfawr o anghenion wedi'i gynnal ar ran y Bartneriaeth, gan ystyried y gofynion deddfwriaethol a'r ddemograffeg. Byddai cyllid cyfalaf yn galluogi buddsoddi mewn unedau presennol yn ogystal â datblygu unedau newydd. Bydd y wybodaeth ddiweddaraf yn cael ei rhoi i'r Pwyllgor wrth i'r gwaith fynd yn ei flaen.

- Cafodd Bwrdd Iechyd Hywel Dda ei feirniadu'n ddiweddar gan yr Archwilydd Cyffredinol yn sgil ei wariant uchel ar staff asiantaeth. Gofynnwyd beth sy'n cael ei wneud i fynd i'r afael â'r mater hwn.

Dywedwyd bod y Bwrdd Iechyd eisoes wedi llwyddo i leihau costau'r staff asiantaeth, ond roedd denu pobl i'r sector yn heriol. Mae strategaeth gweithlu rhanbarthol yn ceisio mynd i'r afael â'r broblem hon. Dywedwyd hefyd y byddai'r newid i'r model gwasanaeth yn lleihau'r galw mewn rhai meysydd gwasanaeth.

- Gofynnwyd pa sicrwydd y gellid ei roi o ran 'gofalu am weithlu' gan fod yna drosiant uchel o staff sy'n gweithio i asiantaethau neu gyrrff allanol ar hyn o bryd sydd ar yr isafswm cyflog gan amlaf.

Dywedwyd bod y gwasanaethau comisiynu'n rhoi'r sicrwydd gan y nodir isafswm o'r cyflog byw yn fframwaith y gwasanaeth a byddai hyn yn cael ei fonitro. Mae dull ar waith er mwyn monitro cwynion, proffil y gweithlu ac arolygon staff. Dywedwyd bod y Bartneriaeth yn comisiynu Fforwm Arloesi ar hyn o bryd, sy'n cynnwys sefydliadau statudol, annibynnol a gwirfoddol. Byddai'r fforwm ar waith ar ddiwedd y flwyddyn ariannol a byddai'n trafod materion sy'n ymwneud â'r gweithlu. Byddai gweithwyr a defnyddwyr gwasanaeth hefyd yn cael eu cynrychioli yn y fforwm.

- Dywedwyd bod angen sicrhau bod tai priodol ar gael i ddenu pobl sengl yn ogystal â theuluoedd i weithio yn y sir. Gellid gwneud hyn drwy gael y Bartneriaeth i weithio gyda datblygwyr ac Adran Gynllunio'r Awdurdod.

Dywedwyd bod y Bartneriaeth yn ymwybodol bod hyn yn her a byddai'n penodi cynrychiolydd tai ar y Bwrdd Partneriaeth Ranbarthol yn unol â gofynion y rheoliadau diwygiedig.

- Gofynnwyd cwestiwn ynghylch sut y mae'r Bartneriaeth yn monitro ansawdd a darpariaeth y gofal a ddarperir gan Wasanaeth Cartref ac Ysbyty'r Groes Goch Brydeinig.

Dywedwyd bod monitro'n cael ei wneud mewn modd tebyg i ofal cartref. Mae dull cydlynol ynghyd â fframwaith sicrhau ansawdd y cytunwyd arno, a phrotocol ar gyfer uwchgyfeirio pryderon.

- Codwyd pryderon gan nad oedd canlyniadau rhyddhau o'r ysbyty fel y dylent fod bob amser. Nid oes pecynnau gofal ar waith bob amser cyn rhyddhau.

Rhoddwyd gwybod bod y ffigurau yn yr adroddiad yn dangos effaith gadarnhaol ond nad oedd y broblem wedi'i datrys eto. Nod y model gofal rhagweithiol yw atal derbyniadau ac arosiadau hirdymor yn yr ysbyty. Bydd fframwaith canlyniadau cyffredinol yn cael ei ddatblygu er mwyn galluogi effaith y gwaith buddsoddi a thrawsnewid ledled y rhanbarth mewn perthynas â materion o'r fath.

Diolchodd y Cadeirydd i'r Pennaeth Cydweithredu Rhanbarthol am gyflwyno adroddiad eglur a llawn gwybodaeth i'r Pwyllgor.

## PENDERFYNWYD

### 4.1 bod yr adroddiad yn cael ei dderbyn.

**4.2 bod y Pwyllgor yn argymhell bod yr Adran Gynllunio'n cydweithio â'r Bwrdd Partneriaeth Ranbarthol i ystyried gofynion tai staff y Bwrdd Iechyd yn y CDLI.**

**4.3 bod y Groes Goch yn cael ei wahodd i roi'r wybodaeth ddiweddaraf i'r Pwyllgor am y gwaith y mae'n ei wneud drwy'r Gwasanaeth Cartref a'r Ysbyty.**

**4.4 bod Julia Wilkinson, Rheolwr yr Ardal Leol, yn cael ei gwahodd i gyflwyno 'Mae Sir Gaerfyrddin yn Garedig' i'r Pwyllgor.**

## **5. ADRODDIAD MONITRO CYLLIDEB CYFALAF A REFENIW 2018/19.**

Bu'r Pwyllgor yn ystyried Adroddiad Monitro'r Gyllideb Refeniw a'r Gyllideb Gyfalaf ar gyfer y Gwasanaeth Gofal Cymdeithasol ac Iechyd a oedd yn rhoi'r wybodaeth ddiweddaraf am y sefyllfa gyllidebol fel yr oedd ar 31 Hydref 2018, mewn perthynas â blwyddyn ariannol 2018/19.

Rhagwelid y byddai'r Gwasanaeth Gofal Cymdeithasol ac Iechyd yn gorwario £889k o ran y Gyllideb Refeniw ac y byddai yna +£2 o amrywiant net yn erbyn y Gyllideb Gyfalaf oedd wedi'i chymeradwyo ar gyfer 2018/19. Bydd yr amrywiant yn cael ei gynnwys yng nghyllidebau'r blynnyddoedd sydd i ddod.

Codwyd y cwestiynau/sylwadau canlynol wrth drafod yr adroddiad:-

- Codwyd pryderon ynghylch yr amrywiant o -£140k y manylir arno yn Atodiad B - Pobl Hŷn - Gofal Cartref yr ALI. Mae'r atodiad yn nodi bod yr arbedion yn sgil swyddi gwag a chodwyd pryderon ynghylch y pwysau y mae hynny'n ei roi ar y staff presennol.

Dywedwyd bod hyn wedi digwydd oherwydd oedi ac effaith y cyllid grantiau ar recriwtio. Mae recriwtio'n cael ei wneud ar gyfer gofal cartref mewnol. Fodd bynnag, mae recriwtio staff arbenigol yn broblem ond dylai'r cynllun datblygu'r gweithlu fynd i'r afael â hyn.

- Gofynnwyd pam mae amrywiant a ragwelir o £889k yn Atodiad C ar gyfer mis Hydref 2018 er mai'r ffigur hwn oedd £746 ar gyfer mis Awst 2018.

Dywedwyd bod hyn oherwydd nad yw 'hysbysiadau yn ystod y flwyddyn' o gyllid wedi'u cynnwys yn y ffigurau eto.

- Gofynnwyd pa system sydd ar waith i wneud llwybr gyrfa ym maes iechyd yn fwy deniadol i bobl ifanc sy'n gadael yr ysgol.

Dywedwyd mai un o amcanion cynllun datblygu'r gweithlu yw gwneud y sector yn fwy deniadol i bobl ifanc sy'n gadael yr ysgol. Awgrymwyd y byddai Rebecca Jones yn gallu adrodd wrth y Pwyllgor am y gwaith sy'n cael ei wneud gan y Bartneriaeth.

- Gofynnwyd beth oedd wedi achosi'r amrywiant rhwng y symiau a ragwelwyd ar gyfer mis Hydref 2018 o £120k a £21k ar gyfer mis Awst 2018 ym maes Iechyd Meddwl - Tai Grŵp/Llety Byw â Chymorth (Atodiad B).

Dywedwyd bod hyn wedi digwydd oherwydd amrywiadau o ran anghenion y grŵp cleientiaid sy'n anodd eu rhagweld. Un maes sydd wedi cyfrannu at hyn yw byw â chymorth. Cytunodd Cyfrifydd y Grŵp i drafod y mater hwn â Phennaeth y Gwasanaeth a fyddai'n dwyn y pryderon at sylw'r Pwyllgor.

- Gofynnwyd am y swyddi gwag parhaus (Atodiad D) yn y Gwasanaeth Therapi Galwedigaethol a sut yr ymdrinnir â hyn. Dywedwyd bod angen dull mwy syml ar y gwasanaeth. Er enghraifft, os yw claf yn yr ysbyty am 2 wythnos neu fwy bydd y pecyn therapi galwedigaethol yn cael ei golli a bydd angen gwneud cais amdano eto. Gofynnwyd bod Pennaeth y Gwasanaeth yn annerch y Pwyllgor ynghylch y mater hwn.

Cydnabuwyd bod problemau o hyd ond roedd gwaith yn cael ei wneud i fynd i'r afael â hwy. Cytunodd Cyfrifydd y Grŵp i drafod y mater hwn â Phennaeth y Gwasanaeth a fyddai'n sôn am y pryderon yng nghyfarfod nesaf y Pwyllgor.

- Codwyd pryderon bod Blas Myrddin wedi cau yn enwedig gan fod y cyfleuster yn cael ei ddefnyddio fel lleoliad ar gyfer pobl ag anableddau dysgu. Ar ôl hynny roedd gwasanaethau arlwyo wedi dod i ben ar safleoedd Cartref Cynnes a Thŷ Dyffryn. Dywedodd y Cadeirydd y dylai'r Pwyllgor fod wedi cael manylion ynghylch hyn cyn i'r wybodaeth gael ei chyhoeddi yn y wasg.

**PENDERFYNWYD** derbyn yr adroddiad.

## **6. EITEMAU AR GYFER Y DYFODOL.**

Bu'r Pwyllgor yn ystyried rhestr o'r eitemau sydd i ddod a chytunwyd y dylid cyflwyno'r eitemau yn y cyfarfod nesaf.

## **7. LLOFNODI YN GOFNOD CYWIR COFNODION Y CYFARFOD A GYNHALIWYD AR 17EG RHAGFYR, 2018**

**PENDERFYNWYD YN UNFRYDOL** lofnodi cofnodion cyfarfod y Pwyllgor a gynhaliwyd ar 17 Rhagfyr 2018 gan eu bod yn gywir.

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**CADEIRYDD**

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**DYDDIAD**

Mae'r dudalen hon yn wag yn fwriadol